



**HOUSEHOLD ENERGY
CONSUMPTION SURVEY (HECS):
USER GUIDE, AUSTRALIA, 2012
(cat no. 4671.0)**

LONGITUDINAL COMPONENT

**SELF COMPLETE WEB FORM/TELEPHONE
INTERVIEW**

**ENERGY LONGITUDINAL WEB FORM
(WEBF)**

- There are two different representations of the questionnaire:
 - Self-complete web form - a representation of the questions completed by participating households via the Internet.
 - Web form completed via telephone interview - a representation of the questions used to complete the web form via telephone interview with an ABS interviewer.

Sample Only

Self-complete web form	Web form completed by telephone interview	To question:
<p>WEBF_Q01</p> <p>Please provide details for the person we should contact if any queries arise regarding this form.</p> <p>Title First or given name Surname or family name</p>	<p>WEBF_Q01</p> <p>Could I please confirm your first name and surname?</p> <p>Title First or given name Surname or family name</p>	<p>→ WEBF_Q02</p>
<p>WEBF_Q02</p> <p>Are you living in the same dwelling you were 3 months ago?</p> <p>1. Yes 5. No</p>	<p>WEBF_Q02</p> <p>Are you living in the same dwelling you were 3 months ago?</p> <p>1. Yes 5. No</p>	<p>1. → WEBF_Q04 5. → WEBF_Q03</p>
<p>WEBF_Q03</p> <p>What is your current residential address?</p> <p>Unit number (if any) Street number Street name Suburb/Locality State/Territory Postcode</p>	<p>WEBF_Q03</p> <p>What is your current residential address?</p> <p>Unit number (if any) Street number Street name Suburb/Locality State/Territory Postcode</p>	<p>→ WEBF_Q04</p>
<p>WEBF_Q04</p> <p>How many people are currently living in this dwelling?</p> <p><i>Enter number</i></p>	<p>WEBF_Q04</p> <p>How many people are currently living in this dwelling?</p> <p><i>Enter number</i></p>	<p>→ WEBF_Q05</p>
<p>WEBF_Q05</p> <p>What was the age last birthday of each person living in this dwelling?</p> <p>Age of person 1</p> <p>Number of response boxes equal to WEBF_Q03 answer</p>	<p>WEBF_Q05</p> <p>[What was your age last birthday/Including yourself, what was the age last birthday of each person living in your dwelling]?</p> <p>Age of person 1</p> <p>Number of response boxes equal to WEBF_Q03 answer</p>	<p>→ WEBF_Q06</p>

Self-complete web form	Web form completed by telephone interview	To question:
<p>WEBF_Q06</p> <p>What are <i>all</i> the sources of energy or fuel used in this dwelling?</p> <ol style="list-style-type: none"> 1. Electricity 2. Mains gas 3. Bottled gas/ LPG (excluding small bottles used for BBQ's etc.) 4. Wood 5. Solar electricity 6. Solar hot water 7. Other 	<p>WEBF_Q06</p> <p>Which of the following sources of energy or fuel are used in your dwelling?</p> <ol style="list-style-type: none"> 1. Electricity 2. Mains gas 3. Bottled gas/ LPG (Is your Bottled gas/LPG connected to your dwelling, or is it a small portable bottle for BBQ's etc.) 4. Wood 5. Solar electricity 6. Solar hot water 7. Other 	<p>→ WEBF_Q06SG</p>
<p>WEBF_Q07</p> <p>Is the solar electricity power system connected to the electricity grid, or stand-alone?</p> <ol style="list-style-type: none"> 1. Connected to grid 2. Stand-alone (not connected) 3. Waiting for connection 6. Don't know 	<p>WEBF_Q07</p> <p>Thinking about your solar electricity power system, is it waiting to be connected to the electricity grid, connected to the grid or stand-alone?</p> <ol style="list-style-type: none"> 1. Connected to grid 2. Stand-alone (not connected) 3. Waiting for connection 6. Don't know 	<p>→ WEBF_Q07SG</p>

Self-complete web form	Web form completed by telephone interview	To question:
<p>WEBF_Q08</p> <p>For electricity, [are you/is your household] currently on any arrangements where you make regular payments of a <i>fixed amount</i>, for example, a payment plan?</p> <p>1. Yes 5. No 6. Don't know</p>	<p>WEBF_Q08</p> <p>The next few questions are about your electricity. Please have your most recently paid electricity bill on hand.</p> <p>For electricity, [are you/is your household] currently on any arrangements where you make regular payments of a <i>fixed amount</i>, for example, a payment plan?</p> <p>(For example, an arrangement where you pay \$30 each fortnight. You could make this payment, or it could get automatically deducted from your bank account.)</p> <p>1. Yes 5. No 6. Don't know</p>	<p>1. → WEBF_Q09 5. → WEBF_Q10 6. → WEBF_Q10</p>
<p>WEBF_Q09</p> <p>How much [do you/does your household] regularly pay?</p> <p>1. Once every 3 months 2. Once a month 3. Fortnightly 4. Weekly 5. Other 6. Don't know</p>	<p>WEBF_Q09</p> <p>How much [do you/does your household] regularly pay?</p> <p>(How often do you make these payments?)</p> <p>1. Once every 3 months 2. Once a month 3. Fortnightly 4. Weekly 5. Other 6. Don't know</p>	<p>1. → WEBF_Q11 2. → WEBF_Q11 3. → WEBF_Q11 4. → WEBF_Q11 5. → WEBF_Q11 6. → WEBF_Q13</p>
<p>WEBF_Q10</p> <p>For your most recently paid electricity bill, how much did [you/your household] pay?</p> <p>1. 0.. 9 999 999 999 2. Don't know</p>	<p>WEBF_Q10</p> <p>For your most recently paid electricity bill, how much did [you/your household] pay?</p> <p>(Only include the amount your household actually paid for the billing cycle.)</p> <p>1. 0.. 9 999 999 999 2. Don't know</p>	<p>0 value → WEBF_Q13</p> <p>1. → WEBF_Q11 2. → WEBF_Q13</p>

Self-complete web form	Web form completed by telephone interview	To question:
<p>WEBF_Q11</p> <p>[Excluding solar feed-in tariffs], was or will any part of this last electricity payment be refunded by someone outside this household or charged to a business?</p> <p>1. Yes 5. No</p>	<p>WEBF_Q11</p> <p>[Excluding solar feed-in tariffs], was or will any part of this last electricity payment be refunded by someone outside this household or charged to a business?</p> <p>1. Yes 5. No</p>	<p>1. → WEBF_Q12 2. → WEBF_Q13</p>
<p>WEBF_Q12</p> <p>How much has been or will be refunded or charged to a business?</p> <p>1. 0.. 9 999 999 999 2. Don't know</p>	<p>WEBF_Q12</p> <p>How much has been or will be refunded or charged to a business?</p> <p>1. 0.. 9 999 999 999 2. Don't know</p>	<p>→ WEBF_Q13</p>
<p>WEBF_Q13</p> <p>What period does this electricity bill cover?</p> <p>Start of billing period (DD/MM/YYYY)</p> <p>End of billing period (DD/MM/YYYY)</p> <p>OR enter the approximate number of months, weeks, or days that the bill covers.</p> <p>Day(s) Week(s) Month(s)</p> <p>1...200</p>	<p>WEBF_Q13</p> <p>What period does this electricity bill cover?</p> <p>Start of billing period (DD/MM/YYYY)</p> <p>End of billing period (DD/MM/YYYY)</p> <p>OR</p> <p>Day(s) Week(s) Month(s)</p> <p>1...200</p>	<p>→ WEBF_Q14</p>

Self-complete web form	Web form completed by telephone interview	To question:
<p>WEBF_Q14</p> <p>Before GST, how much were the <i>total consumption charges</i> for this billing period?</p> <p>1. 0.. 9 999 999 999 2. Don't know</p>	<p>WEBF_Q14</p> <p>Usually beginning on the second page of your bill is a breakdown of your charges. There you will find consumption and supply charges displayed separately.</p> <p>First I will ask for consumption or usage charges.</p> <p>Before GST, how much were the <i>total consumption or usage charges</i> for this billing period?</p> <p>1. 0.. 9 999 999 999 2. Don't know</p>	<p>→ WEBF_Q15</p>
<p>WEBF_Q15</p> <p>Before GST, how much were the <i>total supply (or service) charges</i> for this billing period?</p> <p>1. 0.. 9 999 999 999 2. Don't know</p>	<p>WEBF_Q15</p> <p>Now I am going to ask you for supply or service charges.</p> <p>Before GST, how much were the <i>total supply or service charges</i> for this billing period?</p> <p>1. 0.. 9 999 999 999 2. Don't know</p>	<p>→ WEBF_Q15SG</p>
<p>WEBF_Q16</p> <p>Did the bill include any discounts or rebates?</p> <p>1. Yes 5. No 6. Don't know</p>	<p>WEBF_Q16</p> <p>Did the bill include any discounts or rebates?</p> <p>(For example, bundling services discounts, direct debit discount, early payment discounts, government concessions and rebates, etc.)</p> <p>1. Yes 5. No 6. Don't know</p>	<p>1.→ WEBF_Q17 5.→ WEBF_Q18 6.→ WEBF_Q18</p>

Self-complete web form	Web form completed by telephone interview	To question:
<p>WEBF_Q17</p> <p>How much did [you/your household] receive in total in discounts or rebates?</p> <p>1. 0.. 9 999 999 999 (Including GST or excluding GST) 2. Don't know</p>	<p>WEBF_Q17</p> <p>How much did [you/your household] receive in total in discounts or rebates?</p> <p>(If you have multiple discounts or rebates, please add these up and read out the total)</p> <p>1. 0.. 9 999 999 999 (Including GST or excluding GST or GST unknown) 2. Don't know</p>	<p>→ WEBF_Q18</p>
<p>WEBF_Q18</p> <p>In total, how many Kilowatt Hours (kWhs) of electricity were used for this billing period?</p> <p>1. 0.. 99 999 2. Don't know</p>	<p>WEBF_Q18</p> <p>In total, how many Kilowatt Hours (kWhs) of electricity were used during this billing period?</p> <p>(Include the total number of kilowatt hours used during <i>this billing period</i>. Please do not confuse this with average kilowatt hours per day, or kilowatt hours used during the same period the year before (which are commonly also displayed on bills).)</p> <p>1. 0.. 99 999 2. Don't know</p>	<p>→ WEBF_Q24</p>
<p>WEBF_Q19</p> <p>Excluding solar feed-in tariffs, did the bill include any discounts or rebates?</p> <p>1. Yes 5. No 6. Don't know</p>	<p>WEBF_Q19</p> <p>Excluding solar feed-in tariffs, did the bill include any discounts or rebates?</p> <p>(For example, bundling services discounts, direct debit discount, early payment discounts, government concessions and rebates, etc.)</p> <p>1. Yes 5. No 6. Don't know</p>	<p>1. → WEBF_Q20 5. → WEBF_Q21 6. → WEBF_Q21</p>

Self-complete web form	Web form completed by telephone interview	To question:
<p>WEBF_Q20</p> <p>Excluding solar feed-in tariffs, how much did [you/your household] receive in total in discounts or rebates?</p> <p>1. 0.. 9 999 999 999 (Including GST or excluding GST) 2. Don't know</p>	<p>WEBF_Q20</p> <p>Excluding solar feed-in tariffs, how much did [you/your household] receive in total in discounts or rebates?</p> <p>(If you have multiple discounts or rebates, please add these up and read out the total.)</p> <p>1. 0.. 9 999 999 999 (Including GST or excluding GST or GST unknown) 2. Don't know</p>	<p>→ WEBF_Q21</p>
<p>WEBF_Q21</p> <p>In total, how many Kilowatt Hours (kWhs) of electricity were drawn from the grid for this billing period?</p> <p>1. 0.. 99 999 2. Don't know</p>	<p>WEBF_Q21</p> <p>In total, how many Kilowatt Hours (kWhs) of electricity were drawn from the grid for this billing period?</p> <p>(Do not deduct any Kilowatt Hours which may have been fed into the grid.)</p> <p>1. 0.. 99 999 2. Don't know</p>	<p>→ WEBF_Q22</p>
<p>WEBF_Q22</p> <p>On the bill, how much was credited as feed-in tariff for your solar electricity system?</p> <p>1. 0.. 99 999 2. Don't know</p>	<p>WEBF_Q22</p> <p>On the bill, how much was credited as feed-in tariff for your solar electricity system?</p> <p>(This refers to the amount credited for electricity fed into the mains electricity grid.)</p> <p>1. 0.. 99 999 2. Don't know</p>	<p>→ WEBF_Q23</p>
<p>WEBF_Q23</p> <p>How many Kilowatt Hours (kWhs) did the feed-in tariff relate to?</p> <p>1. 0.. 99 999 2. Don't know</p>	<p>WEBF_Q23</p> <p>How many Kilowatt Hours (kWhs) did the feed-in tariff relate to?</p> <p>1. 0.. 99 999 2. Don't know</p>	<p>→ WEBF_Q24</p>

Self-complete web form	Web form completed by telephone interview	To question:
<p>WEBF_Q24</p> <p>For an additional cost, households can choose to subscribe to GreenPower through their electricity retailer. [Are you/Is your household] making an additional payment towards GreenPower?</p> <p>1. Yes 5. No 6. Don't know</p>	<p>WEBF_Q24</p> <p>The next question is about GreenPower energy.</p> <p>For an additional cost, households can choose to subscribe to GreenPower through their electricity retailer. [Are you/Is your household] making an additional payment towards GreenPower?</p> <p>(GreenPower provides electricity generated by renewable means, such as solar and wind power purchased by the retailer on behalf of the household.)</p> <p>1. Yes 5. No 6. Don't know</p>	<p>1. → WEBF_Q25 5. → WEBF_Q25SG 6. → WEBF_Q25SG</p>
<p>WEBF_Q25</p> <p>How much was the additional payment for GreenPower?</p> <p>1. 0.. 9 999 999 999 (Including GST or excluding GST) 2. Don't know</p>	<p>WEBF_Q25</p> <p>On your bill, how much was the additional payment for GreenPower?</p> <p>1. 0.. 9 999 999 999 (Including GST or excluding GST or GST unknown) 2. Don't know</p>	<p>→ WEBF_Q25SG</p>

Web form	Web form completed by telephone interview	To question:
<p>WEBF_Q26</p> <p>For mains gas, [are you/is your household] currently on any arrangements where you make regular payments of a <i>fixed amount</i>, for example, a payment plan?</p> <p>1. Yes 5. No 6. Don't know</p>	<p>WEBF_Q26</p> <p>The next few questions are about how you pay for your mains gas. Please have your most recently paid mains gas bill on hand.</p> <p>For mains gas, [are you/is your household] currently on any arrangements where you make regular payments of a fixed amount, for example, a payment plan?</p> <p>(For example, an arrangement where you pay \$30 each fortnight. You could make this payment, or it could get automatically deducted from your bank account.)</p> <p>1. Yes 5. No 6. Don't know</p>	<p>1. → WEBF_Q27 5. → WEBF_Q28 6. → WEBF_Q28</p>
<p>WEBF_Q27</p> <p>How much [do you/does your household] regularly pay?</p> <p>1. Once every 3 months 2. Once a month 3. Fortnightly 4. Weekly 5. Other 6. Don't know</p>	<p>WEBF_Q27</p> <p>How much [do you/does your household] regularly pay?</p> <p>(How often do you make these payments?)</p> <p>1. Once every 3 months 2. Once a month 3. Fortnightly 4. Weekly 5. Other 6. Don't know</p>	<p>1. → WEBF_Q29 2. → WEBF_Q29 3. → WEBF_Q29 4. → WEBF_Q29 5. → WEBF_Q29 6. → WEBF_Q31</p>
<p>WEBF_Q28</p> <p>For your most recently paid gas bill, how much did [you/your household] pay?</p> <p>1. 0.. 9 999 999 999 2. Don't know</p>	<p>WEBF_Q28</p> <p>For your most recently paid gas bill, how much did [you/your household] pay?</p> <p>(Only include the amount your household actually paid for the billing cycle.)</p> <p>1. 0.. 9 999 999 999 2. Don't know</p>	<p>0 value → WEBF_Q31</p> <p>1. → WEBF_Q29 2. → WEBF_Q31</p>

Self-complete web form	Web form completed by telephone interview	To question:
<p>WEBF_Q29</p> <p>Was or will any part of this last mains gas payment be refunded by someone outside this household or charged to a business?</p> <p>1. Yes 5. No</p>	<p>WEBF_Q29</p> <p>Was or will any part of this last mains gas payment be refunded by someone outside this household or charged to a business?</p> <p>1. Yes 5. No</p>	<p>1. → WEBF_Q30 2. → WEBF_Q31</p>
<p>WEBF_Q30</p> <p>How much has been or will be refunded or charged to a business?</p> <p>1. 0.. 9 999 999 999 2. Don't know</p>	<p>WEBF_Q30</p> <p>How much has been or will be refunded or charged to a business?</p> <p>1. 0.. 9 999 999 999 2. Don't know</p>	<p>→ WEBF_Q31</p>
<p>WEBF_Q31</p> <p>What period does this mains gas bill cover?</p> <p>Start of billing period (DD/MM/YYYY)</p> <p>End of billing period (DD/MM/YYYY)</p> <p>OR enter the approximate number of months, weeks or days that the bill covers.</p> <p>Month(s) Week(s) Day(s)</p> <p>1...200</p>	<p>WEBF_Q31</p> <p>What period does this mains gas bill cover?</p> <p>Start of billing period (DD/MM/YYYY)</p> <p>End of billing period (DD/MM/YYYY)</p> <p>OR</p> <p>Month(s) Week(s) Day(s)</p> <p>1...200</p>	<p>→ WEBF_Q32</p>

Self-complete web form	Web form completed by telephone interview	To question:
<p>WEBF_Q32</p> <p>Before GST, how much were the <i>total consumption charges</i> for this billing period?</p> <p>1. 0.. 9 999 999 999 2. Don't know</p>	<p>WEBF_Q32</p> <p>Usually beginning on the second page of your bill is a breakdown of your charges. There you will find consumption charges and supply charges, which are displayed separately.</p> <p>First I will ask you for consumption or usage charges.</p> <p>Before GST, how much were the <i>total consumption or usage charges</i> for this billing period?</p> <p>1. 0.. 9 999 999 999 2. Don't know</p>	<p>→ WEBF_Q33</p>
<p>WEBF_Q33</p> <p>Before GST, how much were the <i>total supply (or service) charges</i> for this billing period?</p> <p>1. 0.. 9 999 999 999 2. Don't know</p>	<p>WEBF_Q33</p> <p>Now I am going to ask you for supply or service charges.</p> <p>Before GST, how much were the <i>total supply or service charges</i> for this billing period?</p> <p>1. 0.. 9 999 999 999 2. Don't know</p>	<p>→ WEBF_Q34</p>
<p>WEBF_Q34</p> <p>Did the bill include any discounts or rebates?</p> <p>1. Yes 5. No 6. Don't know</p>	<p>WEBF_Q34</p> <p>Did the bill include any discounts or rebates?</p> <p>(For example, bundling services discounts, direct debit discount, early payment discounts, government concessions and rebates, etc.)</p> <p>1. Yes 5. No 6. Don't know</p>	<p>1. → WEBF_Q35 5. → WEBF_Q36 6. → WEBF_Q36</p>

Self-complete web form	Web form completed by telephone interview	To question:
<p>WEBF_Q35</p> <p>How much did [you/your household] receive in total in discounts or rebates?</p> <p>1. 0.. 9 999 999 999 (Including GST or excluding GST) 2. Don't know</p>	<p>WEBF_Q35</p> <p>How much did [you/your household] receive in total in discounts or rebates?</p> <p>(If you have multiple discounts or rebates, please add these up and read out the total.)</p> <p>1. 0.. 9 999 999 999 (Including GST or excluding GST or GST unknown) 2. Don't know</p>	<p>→ WEBF_Q36</p>
<p>WEBF_Q36</p> <p>How many megajoules of mains gas were used for this billing period?</p> <p>1. 0.. 99 999 2. Don't know</p>	<p>WEBF_Q36</p> <p>In total, how many megajoules of mains gas were used for this billing period?</p> <p>(Include the total number of megajoules used during <i>this billing period</i>. Please do not confused this with average megajoules per day, or megajoules used during the same period the year before (which are commonly also displayed on bills).)</p> <p>1. 0.. 99 999 2. Don't know</p>	<p>→ WEBF_Q36SG</p>

Web form	Web form completed by telephone interview	To question:
<p>WEBF_Q37</p> <p>Did [you/your household] pay for bottled gas/LPG in the last 3 months?</p> <p>1. Yes 5. No</p>	<p>WEBF_Q37</p> <p>In the <i>last 3 months</i>, did [you/your household] pay for bottled gas or LPG?</p> <p>1. Yes 5. No</p>	<p>1. → WEBF_Q38 2. → WEBF_Q41SG</p>
<p>WEBF_Q38</p> <p>How much in total did [you/your household] pay for bottled gas/LPG in the last 3 months?</p> <p>1. 0..9 999 999 999 2. Don't know</p>	<p>WEBF_Q38</p> <p>How much in total did [you/your household] pay for Bottled gas or LPG in the last 3 months?</p> <p>(If you have made multiple payments in the last 3 months, please add these up and read out the total.)</p> <p>1. 0..9 999 999 999 2. Don't know</p>	<p>1. → WEBF_Q39 2. → WEBF_Q41</p>
<p>WEBF_Q39</p> <p>Was or will any part of this Bottled gas or LPG payment be refunded by someone outside your household, or charged to a business?</p> <p>1. Yes 5. No</p>	<p>WEBF_Q39</p> <p>Was or will any part of this Bottled gas or LPG payment be refunded by someone outside your household, or charged to a business?</p> <p>1. Yes 5. No</p>	<p>1. → WEBF_Q40 5. → WEBF_Q41</p>
<p>WEBF_Q40</p> <p>How much has been or will be refunded or charged to a business?</p> <p>1. 1..99 999 999 999 2. Don't know</p>	<p>WEBF_Q40</p> <p>How much has been or will be refunded or charged to a business?</p> <p>1. 1..99 999 999 999 2. Don't know</p>	<p>→ WEBF_Q41</p>
<p>WEBF_Q41</p> <p>What was the total quantity of bottled gas/LPG supplied in the last 3 months?</p> <p>1. 0.. 99 999 (Litre(s) or Kilogram(s)) 2. Don't know</p>	<p>WEBF_Q41</p> <p>What was the total quantity of Bottled gas or LPG supplied in the last 3 months?</p> <p>(You may need to refer to multiple receipts if you have made more than one payment in the last 3 months.)</p> <p>1. 0.. 99 999 (Litre(s) or kilogram(s)) 2. Don't know</p>	<p>WEBF_Q41SG</p>

Web form	Web form completed by telephone interview	To question:
<p>WEBF_Q42</p> <p>Did [you/your household] pay for firewood for this dwelling in the last 3 months?</p> <p>1. Yes 5. No</p>	<p>WEBF_Q42</p> <p>Did [you/your household] purchase firewood for your dwelling in the <i>last 3 months</i>?</p> <p>1. Yes 5. No</p>	<p>1. → WEBF_Q43 5. → WEBF_Q45SG</p>
<p>WEBF_Q43</p> <p>How much in total did [you/your household] pay for firewood in the last 3 months?</p> <p>1. 0..9 999 999 999 2. Don't know</p>	<p>WEBF_Q43</p> <p>How much in total did [you/your household] pay for firewood in the last 3 months?</p> <p>1. 0..9 999 999 999 2. Don't know</p>	<p>1. → WEBF_Q44 2. → WEBF_Q45SG</p>
<p>WEBF_Q44</p> <p>Was or will any part of this firewood payment be refunded by someone outside your household or charged to a business?</p> <p>1. Yes 5. No</p>	<p>WEBF_Q44</p> <p>Was or will any part of this firewood payment be refunded by someone outside your household or charged to a business?</p> <p>1. Yes 5. No</p>	<p>1. → WEBF_Q45 5. → WEBF_Q45SG</p>
<p>WEBF_Q45</p> <p>How much has been or will be refunded or charged to a business?</p> <p>1. 1..99 999 999 999 2. Don't know</p>	<p>WEBF_Q45</p> <p>How much has been or will be refunded or charged to a business?</p> <p>1. 1..99 999 999 999 2. Don't know</p>	<p>→ WEBF_Q45SG</p>
<p>WEBF_Q46</p> <p>Did [you/your household] pay for the other source of energy [other] for this dwelling in the last 3 months?</p> <p>1. Yes 5. No</p>	<p>WEBF_Q46</p> <p>Did [you/your household] pay for [other] for your dwelling in the <i>last 3 months</i>?</p> <p>(This refers to other sources of energy used in your dwelling that you reported earlier.)</p> <p>1. Yes 5. No</p>	<p>1. → WEBF_Q47 5. → WEBF_Q50</p>

Web form	Web form completed by telephone interview	To question:
<p>WEBF_Q47</p> <p>How much in total did [you/your household] pay for the other source of energy (other) in the last 3 months?</p> <p>1. 0.. 99 999 999 999 2. Don't know</p>	<p>WEBF_Q47</p> <p>How much did [you/your household] pay for (other) in the last 3 months?</p> <p>1. 0.. 99 999 999 999 2. Don't know</p>	<p>1. → WEBF_Q48 5. → WEBF_Q50</p>
<p>WEBF_Q48</p> <p>Was or will any part of this other source of energy (other) payment be refunded by someone outside this household or charged to a business?</p> <p>1. Yes 5. No</p>	<p>WEBF_Q48</p> <p>Was or will any part of this (other) payment be refunded by someone outside this household or charged to a business?</p> <p>1. Yes 5. No</p>	<p>1. → WEBF_Q49 5. → WEBF_Q50</p>
<p>WEBF_Q49</p> <p>How much has been or will be refunded or charged to a business?</p> <p>1. 0..99 999 999 999 2. Don't know</p>	<p>WEBF_Q49</p> <p>How much has been or will be refunded or charged to a business?</p> <p>1. 0..99 999 999 999 2. Don't know</p>	<p>→ WEBF_Q50</p>

Web form	Web form completed by telephone interview	To question:
<p>WEBF_Q50</p> <p>In the <i>past 3 months</i>, have any of these modifications been made <i>to this dwelling</i>?</p> <p><i>Note displayed.</i></p> <ol style="list-style-type: none"> 1. Replaced heater/cooler/air conditioner with a more energy efficient model 2. Replaced major whitegood with a more energy efficient model 3. Replaced electric hot water system with a more energy efficient model 4. Installed solar hot water system 5. Installed solar electricity 6. Installed insulation 7. Installed ceiling fans 8. Installed double glazed windows 9. Installed louvre windows 10. Installed tinted glass or solar guarding 11. Installed heavy curtains or blinds that improved energy efficiency (e.g blackout, honeycomb, venetian) 12. Installed outside awnings/shutters that improved energy efficiency 13. Other (<i>Specify box</i>) 14. No / None of these 	<p>WEBF_Q50</p> <p>The last few questions are about modifying your home.</p> <p>In the <i>past 3 months</i>, have any of the following modifications been made <i>to your dwelling</i>?</p> <p>(‘Replaced with a more efficient model’ means that the new appliances uses less energy and the old appliance is no longer in use in your dwelling.)</p> <p><i>Read out one at a time. Wait for a yes/no.</i></p> <ol style="list-style-type: none"> 1. Replaced heater/cooler/air conditioner with a more energy efficient model. <i>Confirm this is a replacement.</i> 2. Replaced major whitegood with a more energy efficient model. <i>Confirm this is a replacement.</i> 3. Replaced electric hot water system with a more energy efficient model. <i>Confirm this is a replacement.</i> 4. Installed solar hot water system 5. Installed solar electricity 6. (Installed) insulation 7. (Installed) ceiling fans 8. (Installed) double glazed windows 9. (Installed) louvre windows 10. (Installed) tinted glass or solar guarding 11. (Installed) heavy curtains or blinds that improved energy efficiency (e.g blackout, honeycomb, venetian) 12. (Installed) outside awnings/shutters that improved energy efficiency 13. <i>Ask:</i> In the past 3 months, has any other modification been made to your dwelling that improved energy efficiency? <i>Confirm this is an energy efficient modification.</i> 14. <i>Do not read.</i> No / None of these 	<p>→ WEBF_Q50SG</p>

Web form	Web form completed by telephone interview	To question:
<p>WEBF_Q51</p> <p>What is the capacity of the solar electricity power system?</p> <p>1. 00.10 – 99 999.00 2. Don't know</p>	<p>WEBF_Q51</p> <p>What is the capacity of the solar electricity power system?</p> <p>(Capacity refers to the potential number of kilowatts the electric solar system was designed to generate.</p> <p>1000 Watts = 1 Kilowatt.</p> <p>Most household solar electricity power systems are between 1.5 to 4 Kilowatts.)</p> <p>1. 00.10 – 99 999.00 2. Don't know</p>	<p>→ WEBF_Q53</p>
<p>WEBF_Q52</p> <p>What is the <i>main</i> reason for not making any of these modifications to this dwelling the <i>past 3 months</i>?</p> <p>1. Unable – due to renting 2. Modifications were made previously 3. Energy consumption low enough already 4. Inconvenient 5. Upfront costs too high to make changes 6. Did not know what to do/lack of knowledge 7. Saving energy is not a priority 8. Have not thought about reducing energy consumption 9. Other</p>	<p>WEBF_Q52</p> <p>What is the <i>main</i> reason for not making any of these modifications to your dwelling the <i>past 3 months</i>?</p> <p>1. Renting 2. Modifications already made 3. Low energy consumption already 4. Inconvenient 5. Costs too much 6. Lack of knowledge 7. Not a priority 8. Have not thought about it 9. Other</p>	<p>→ WEBF_Q53</p>

Web form	Web form completed by telephone interview	To question:
<p>WEBF_Q53</p> <p>In the <i>next 12 months</i>, [do you/does anyone in your household] intend to make any of these modifications to this dwelling?</p> <ol style="list-style-type: none"> 1. Replace heater/cooler/air conditioner to a more energy efficient model 2. Replace a major whitegood to a more energy efficient model 3. Replace electric hot water system with gas hot water system 4. Install solar hot water system 5. Install solar electricity 6. Install insulation 7. Install ceiling fans 8. Install double glazed windows 9. Install louvre windows 10. Install tinted glass or solar guarding 11. Install heavy curtains or blinds to improve energy efficiency (e.g blockout, honeycomb, venetian) 12. Install outside awnings/shutters to improve energy efficiency 13. Other 14. No / None of these 	<p>WEBF_Q53</p> <p>In the <i>next 12 months</i>, [do you/does anyone in your household] intend to make any of the following modifications to your dwelling?</p> <p>(‘Replaced with a more efficient model’ means that the new appliance uses less energy and the old appliance is no longer in use in your dwelling.)</p> <ol style="list-style-type: none"> 1. Replaced heater/cooler/air conditioner with a more energy efficient model. 2. Replaced major whitegood with a more energy efficient model. 3. Replaced electric hot water system with a more energy efficient model. 4. Installed solar hot water system 5. Installed solar electricity 6. (Installed) insulation 7. (Installed) ceiling fans 8. (Installed) double glazed windows 9. (Installed) louvre windows 10. (Installed) tinted glass or solar guarding 11. (Installed) heavy curtains or blinds that improved energy efficiency (e.g blockout, honeycomb, venetian) 12. (Installed) outside awnings/shutters that improved energy efficiency 13. In the past 3 months, has any other modification been made to your dwelling that improved energy efficiency? 14. No / None of these 	<p>→ WEBF_Q53SG</p>

Web form	Web form completed by telephone interview	To question:
<p>WEBF_Q54</p> <p>What is the <i>main</i> reason for not intending to make any of those modifications to your dwelling in the next 12 months?</p> <ol style="list-style-type: none"> 1. Unable – due to renting 2. Modifications were made previously 3. Energy consumption low enough already 4. Inconvenient 5. Upfront costs too high to make changes 6. Did not know what to do/ lack of knowledge 7. Saving energy is not a priority 8. Have not thought about reducing energy consumption 9. Other 	<p>WEBF_Q54</p> <p>What is the <i>main</i> reason for not intending to make any of those modifications to your dwelling in the next 12 months?</p> <p><i>Do not read response options. Interviewer to code response.</i></p> <ol style="list-style-type: none"> 1. Renting 2. Modifications already made 3. Low energy consumption already 4. Inconvenient 5. Costs too much 6. Lack of knowledge 7. Not a priority 8. Have not thought about it 9. Other 	<p>→WEBF_Q55</p>
<p>WEBF_Q55</p> <p>Which of the following actions [are you/is your household] currently taking?</p> <ol style="list-style-type: none"> 1. Using a low-flow shower head 2. Using energy efficient light bulbs for the majority of lights (such as CFLs) 3. Taking short showers 4. Using cold water for all or most clothes washes 5. Drying clothes on a washing line for all or most washes 6. Switching appliances off at the wall 7. Switching off chargers for rechargeable appliances when not in use 8. Using draft-proofing seals on doors and windows 9. No/None of these 	<p>WEBF_Q55</p> <p>Which of the following actions [are you/is your household] currently taking?</p> <p>(Only include actions the majority of household members are currently taking.)</p> <ol style="list-style-type: none"> 1. Using a low-flow shower head 2. Using energy efficient light bulbs for the majority of lights (such as compact fluorescent lamps - CFLs) 3. Taking short showers 4. Using cold water for all or most clothes washes 5. Drying clothes on a washing line for all or most washes 6. Switching appliances off at the wall 7. Switching off chargers for rechargeable appliances when not in use 8. Using draft-proofing seals on doors and windows 9. No/None of these 	<p>→ WEBF_Q55SG</p>

Web form	Web form completed by telephone interview	To question:
<p>WEBF_Q56</p> <p>What is the <i>main</i> reason [you have/your household has] not done more of these actions?</p> <ol style="list-style-type: none"> 1. Energy consumption already low enough 2. Inconvenient 3. Time consuming/too much effort 4. Did not know what to do/lack of knowledge 5. Saving energy is not a priority 6. Have not thought about reducing energy consumption 7. Doing enough already 8. Other 9. Don't know 	<p>WEBF_Q56</p> <p>What is the <i>main</i> reason [you have/your household has] not done more of these actions?</p> <ol style="list-style-type: none"> 1. Low energy consumption already 2. Inconvenient 3. Time consuming/Too much effort 4. Lack of knowledge 5. Not a priority 6. Have not thought about it 7. Do enough already 8. Other 	<p>→ WEBF_Q57</p>
<p>WEBF_Q57</p> <p>Apart from seasonal variation, is there anything which may have affected [your/your household's] energy usage in the past 3 months?</p> <ol style="list-style-type: none"> 1. No 2. Yes (please provide details) 	<p>WEBF_Q57</p> <p>Apart from seasonal variation, is there anything which may have affected [your/your household's] energy usage in the past 3 months? For example, more or less people staying in the dwelling or major renovations to the dwelling.</p> <p>(Include circumstances which would have noticeably affected your energy usage in the past 3 months.</p> <p>Specify details and the length of time your energy usage was affected in the past 3 months (e.g. two household members away on holiday for four weeks.))</p> <ol style="list-style-type: none"> 1. No 2. Yes (please provide details) 	<p>→ End of module</p>

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