

ABS PATIENT EXPERIENCE SURVEY QUESTIONNAIRE, 2009

Sequence:	8.1
Module Id:	PHI
Module Name:	Private health insurance status
Population:	All persons aged 15 years or over

Q1	<p>PHI_Q01</p> <p>The next series of questions is about general health care and health services for [yourself/ [name of selected person]].</p>	→ Q2
Q2	<p>PHI_Q02</p> <p>Apart from Medicare, [are you/is [name of selected person]] covered by private health insurance?</p> <p>1. Yes 5. No</p>	<p>→ Q3</p> <p>→ SAH</p>
Q3	<p>PHI_Q03</p> <p>Does [your/his/her] private health insurance cover</p> <p>1. Both hospital and extras cover? 2. Hospital cover only? 3. Extras cover only? 4. Don't know</p>	→ SAH

Sequence:	8.2
Module Id:	SAH
Module Name:	Self-assessed health status
Population:	All persons aged 15 years or over

Q1	SAH_SG01 Sequence guide 1. If interview is personal interview (INTTYPE=Personal) 2. Else (INTTYPE=Proxy)	→ Q2 → GPS
Q2	SAH_Q01 In general, would you say that your health is excellent, very good, good, fair or poor? 1. Excellent 2. Very good 3. Good 4. Fair 5. Poor	→ GPS

Sample

Sequence:	8.3
Module Id:	GPS
Module Name:	GP Services
Population:	All persons aged 15 years or over

Q1	<p>GPS_Q01</p> <p>Since this time in <month> last year, [have you/has [name of selected person]] seen a GP for [your/his/her] own health?</p> <p>1. Yes 5. No</p>	<p>→ Q2 → Q3</p>
Q2	<p>GPS_Q02</p> <p>(Since <month> last year,) how frequently did [you/[name of selected person]] see a GP for [your/his/her] own health?</p> <p>1. Once (annually) 2. 2 - 3 times (at least every 6 months) 4. 4 - 11 times (at least every 3 months) 12. 12 or more times (at least monthly)</p>	<p>→ Q3</p>
Q3	<p>GPS_Q03</p> <p>Since <month> last year, has there been any time [you/[name of selected person]] <u>delayed seeing or did not see</u> a GP because of the cost?</p> <p>1. Yes 5. No</p>	<p>→ Q4</p>
Q4	<p>GPS_SG01 (Sequence guide)</p> <p>1. If has seen a GP in last 12 months (GPS_Q01=1) 2. Else</p>	<p>→ Q5 → 3MR</p>
Q5	<p>GPS_Q04</p> <p>Since <month> last year, has any GP written [you/him/her] a prescription for medication?</p> <p>1. Yes 5. No</p>	<p>→ Q6 → Q12</p>

Q6	<p>GPS_Q05</p> <p>Thinking about the <u>most recent</u> time, did the GP explain the reasons for prescribing that medication?</p> <p>1. Yes 5. No</p>	<p>→ Q8 → Q7</p>
Q7	<p>GPS_Q06</p> <p>Had a GP explained the reasons for prescribing that medication at a previous appointment?</p> <p>1. Yes 5. No</p>	<p>→ Q8 → Q9</p>
Q8	<p>GPS_Q07</p> <p>How well did [you/[name of selected person]] understand the reasons for taking that medication? Was it completely, to some extent or not at all?</p> <p>1. Completely 2. To some extent 3. Not at all 4. Can't remember 5. Don't know</p>	<p>→ Q9</p>
Q9	<p>GPS_Q08</p> <p>[Were you/Was [name of selected person]] advised or shown how to take or administer the medication?</p> <p>1. Yes 5. No</p>	<p>→ Q10 → Q11</p>
Q10	<p>GPS_Q09</p> <p>Who advised [you/[name of selected person]]? Was it...</p> <p>the GP? a practice or specialist nurse? some other health professional? or someone else?</p>	<p>→ Q11</p>

Q11	<p>GPS_Q10</p> <p>Since <month> last year, has there been any time [you/[name of selected person]] <u>delayed getting</u> or <u>did not get</u> medication [you were/[he/she]was] prescribed because of the cost?</p> <p>1. Yes 5. No</p>	→ Q12
Q12	<p>GPS_Q11</p> <p>Since <month> last year, has there been any time when [you/[name of selected person]] saw a GP for <u>urgent</u> medical care?</p> <p>1. Yes 5. No</p>	→ Q13 → 3MR
Q13	<p>GPS_Q12</p> <p>Thinking about the most recent time, how long after [you/[name of selected person]] made an appointment [were you/was [he/she]] seen by the GP?</p> <p>1. Within 4 hours 2. Longer than 4 hours but same day 3. Next day 4. 2-5 days 5. 6 or more days</p>	1-2, 4-5 → 3MR 3 → Q14
Q14	<p>GPS_Q13</p> <p>Was this within 24 hours of making the appointment or more than 24 hours?</p> <p>1. Within 24 hours 2. More than 24 hours Don't know</p>	→ 3MR

Sequence:	8.4
Module Id:	3MR
Module Name:	Three or more health professionals
Population:	All persons aged 15 years or over

Q1	<p>3MR_Q01</p> <p>Since this time in <month> last year, [have you/has [name of selected person]] seen three or more health professionals, such as GPs, medical specialists, physiotherapists, nurses or pharmacists, for a <u>single condition</u>?</p> <p>1. Yes 5. No</p>	<p>→ Q2 → MDS</p>
Q2	<p>3MR_Q02</p> <p>Was there a time, since <month> last year, when a health professional has helped coordinate [your/his/her] care?</p> <p>1. Yes 5. No 6. Don't know</p>	<p>→ Q3 → Q6 → Q6</p>
Q3	<p>3MR_Q03</p> <p>What type of health professional helped <u>most</u> in coordinating [your/his/her] care?</p> <p>1. GP 2. Medical specialist 3. Practice nurse 4. Other health professional (please specify) 5. Other - not a health professional</p>	<p>1-3 → Q5 → Q4 → Q6</p>
Q4	<p>3MR_Q04</p> <p>Interviewer: Please specify other health professional</p> <p><Allow text entry of 100 characters></p>	<p>→ Q5</p>

Q5	3MR_Q05 Did the coordination help to a large extent, to some extent or not at all? 1. To a large extent 2. To some extent 3. Not at all 4. Can't remember	→ Q6
Q6	3MR_Q06 Were there any issues caused by a lack of communication or coordination among the health professionals? 1. Yes 5. No	→ MDS

Sample

Sequence:	8.5
Module Id:	MDS
Module Name:	Medical specialist
Population:	All persons aged 15 years or over who have seen a GP in the last 12 months for their own health (GPS_Q1 = 1)

Q1	MDS_Q01 [Including the times you told me about, since/Since] <month> last year, has a GP written [you/[name of selected person]] a referral to a medical specialist for further treatment or testing? 1. Yes 5. No	→ Q2 → PTH
Q2	MDS_Q02 Thinking about the <u>most recent</u> time, did the GP explain the reasons for the referral? 1. Yes 5. No	→ Q4 → Q3
Q3	MDS_Q03 Had the reasons for the referral been explained on a previous occasion? 1. Yes 5. No	→ Q4 → Q5
Q4	MDS_Q04 How well did [you/[name of selected person]] understand the reasons given? Was it completely, to some extent or not at all? 1. Completely 2. To some extent 3. Not at all 4. Can't remember 5. Don't know	→ Q5

Q5	<p>MDS_Q05</p> <p>Did [you/he/she] <u>actually see</u> the specialist?</p> <p>1. Yes 5. No</p>	→ Q6
Q6	<p>MDS_Q06</p> <p>Since <month> last year, how many times [have you/has [name of selected person]] seen a medical specialist for [your/his/her] own health?</p> <p><0-99></p>	→ Q7
Q7	<p>MDS_Q07</p> <p>Since <month> last year, has there been any time [you/[name of selected person]] <u>delayed seeing or did not see</u> a medical specialist [you were/[he/she] was] referred to because of the cost?</p> <p>1. Yes 5. No</p>	→ PTH

Sample

Sequence:	8.6
Module Id:	PTH
Module Name:	Pathology tests
Population:	All persons aged 15 years or over

Q1	<p>PTH_Q01</p> <p>Since this time in <month> last year, [have you/has [name of selected person]] had a pathology test, such as a blood, urine, stool, smear, or swab test, for which [you were/[he/she] was] referred by a health professional, <u>excluding</u> any tests [you/he/she] may have had while in hospital?</p> <p>1. Yes 5. No</p>	<p>→ Q2 → Q12</p>
Q2	<p>PTH_Q02</p> <p>Thinking about the <u>most recent</u> time [you/[name of selected person]] had a pathology test, did the health professional who referred [you/him/her] explain the reasons for the test?</p> <p>1. Yes 5. No</p>	<p>→ Q4 → Q3</p>
Q3	<p>PTH_Q03</p> <p>Had a referring health professional explained the reasons on a previous occasion?</p> <p>1. Yes 5. No</p>	<p>→ Q4 → Q5</p>
Q4	<p>PTH_Q04</p> <p>How well did [you/[name of selected person]] understand the reasons for the test? Was it completely, to some extent or not at all?</p> <p>1. Completely 2. To some extent 3. Not at all 4. Can't remember 5. Don't know</p>	<p>→ Q5</p>

Q5	<p>PTH_Q05</p> <p>Did someone contact [you/[name of selected person]] with the results or did [you/he/she] contact them, or did [you/he/she] make a follow-up appointment?</p> <p>1. Someone contacted respondent 2. Respondent contacted someone 3. Made a follow-up appointment 4. Received results at time of test 5. Have not received results</p>	<p>1-4. → Q7</p> <p>5. → Q6</p>
Q6	<p>PTH_Q06</p> <p>Is this because it is too soon to have received the results?</p> <p>1. Yes 5. No, never received results</p>	<p>→ Q12</p>
Q7	<p>PTH_Q07</p> <p>How satisfied or dissatisfied [were you/was [he/she]] with this arrangement for receiving [your/his/her] results?</p> <p>1. Very satisfied 2. Satisfied 3. Neither satisfied nor dissatisfied 4. Dissatisfied 5. Very dissatisfied 6. Don't know</p>	<p>→ Q8</p>
Q8	<p>PTH_Q08</p> <p>Were the results of the most recent test explained to [you/[name of selected person]]?</p> <p>1. Yes 5. No</p>	<p>→ Q9 → Q12</p>

Q9	<p>PTH_Q09</p> <p>How well did [you/he/she] understand the explanation? Was it completely, to some extent or not at all?</p> <ol style="list-style-type: none"> 1. Completely 2. To some extent 3. Not at all 4. Can't remember 5. Don't know 	→ Q10
Q10	<p>PTH_Q10</p> <p>Who explained the results to [you/him/her]?</p> <p>Interviewer: If response is type of health professional (e.g. GP or specialist), ask if this was the GP/Specialist that referred them for the test.</p> <ol style="list-style-type: none"> 1. Health professional who referred [you/him/her] for the test 2. Nurse 3. Receptionist 4. Other health professional (please specify) 	<p>1-3. → Q12</p> <p>4. → Q11</p>
Q11	<p>PTH_Q11</p> <p>Interviewer: Please specify other health professional.</p> <p><Allow text entry of 100 characters></p>	→ Q12
Q12	<p>PTH_Q12</p> <p>Since <month> last year, has there been any time that [you/[name of selected person]] <u>delayed having</u> or <u>did not have</u> a pathology test [you were/[he/she] was] referred for because of the cost?</p> <ol style="list-style-type: none"> 1. Yes 5. No 	→ IMG

Sequence:	8.7
Module Id:	IMG
Module Name:	Imaging tests
Population:	All persons aged 15 years or over

Q1	<p>IMG_Q01</p> <p>Since this time in <month> last year, [have you/has [name of selected person]] had an imaging test, such as an x-ray, ultrasound, CT scan or MRI, for which [you/he/she] may have received a referral, <u>excluding</u> any tests [you/he/she] may have had while in hospital, and <u>excluding</u> dental work?</p> <p>1. Yes 5. No</p>	<p>→ Q2 → Q12</p>
Q2	<p>IMG_Q02</p> <p>Thinking about the <u>most recent</u> time [you/[name of selected person]] had an imaging test, [were you/was [he/she]] referred for the test by a health professional?</p> <p>1. Yes 5. No</p>	<p>→ Q3 → Q6</p>
Q3	<p>IMG_Q03</p> <p>Did the health professional who referred [you/him/her] explain the reasons for the test?</p> <p>1. Yes 5. No</p>	<p>→ Q5 → Q4</p>
Q4	<p>IMG_Q04</p> <p>Had a referring health professional explained the reasons on a previous occasion?</p> <p>1. Yes 5. No</p>	<p>→ Q5 → Q6</p>

Q5	<p>IMG_Q05</p> <p>How well did [you/[name of selected person]] understand the reasons for the test? Was it completely, to some extent or not at all?</p> <p>1. Completely 2. To some extent 3. Not at all 4. Can't remember 5. Don't know</p>	→ Q6
Q6	<p>IMG_Q06</p> <p>[Were you/Was [name of selected person]] informed how much the out-of-pocket expenses would be prior to arriving for the test?</p> <p>1. Yes 5. No</p>	→ Q7
Q7	<p>IMG_Q07</p> <p>[Have you/Has [name of selected person]] received an explanation of the results from the <u>most recent</u> imaging test?</p> <p>1. Yes 5. No</p>	<p>→ Q9 → Q8</p>
Q8	<p>IMG_Q08</p> <p>Is this because it is too soon to have received the results?</p> <p>1. Yes 5. No, never received results</p>	→ Q12
Q9	<p>IMG_Q09</p> <p>How well did [you/he/she] understand the explanation? Was it completely, to some extent or not at all?</p> <p>1. Completely 2. To some extent 3. Not at all 4. Can't remember 5. Don't know</p>	→ Q10

Q10	<p>IMG_Q10</p> <p>Who explained the results to [you/him/her]?</p> <p>Interviewer: If response is type of health professional (e.g. GP or specialist), ask if this was the GP/Specialist that referred them for the test.</p> <p>1. Health professional who referred [you/him/her] for the test 2. Nurse 3. Receptionist 4. Other health professional (please specify)</p>	<p>1-3. → Q12</p> <p>4. → Q11</p>
Q11	<p>IMG_Q11</p> <p>Interviewer: Please specify other health professional</p> <p><Allow text entry of 100 characters></p>	<p>→ Q12</p>
Q12	<p>IMG_Q12</p> <p>Since <month> last year, has there been any time that [you/[name of selected person]] <u>delayed having</u> or <u>did not have</u> an imaging test [you were/[he/she] was] referred for because of the cost?</p> <p>1. Yes 5. No</p>	<p>→ AHM</p>

Sequence:	8.8
Module Id:	AHM
Module Name:	After hours medical care
Population:	All persons aged 15 years or over

Q1	AHM_SG01 Sequence guide 1. If seen GP in last 12 months (GPS_Q01 = 1) 2. Else	→ Q2 → Q5
Q2	AHM_Q01 Since this time in <month> last year, [have you/has [name of selected person]] seen a GP after hours for [your/his/her] own health? After hours means after 8pm on a weeknight, after 1pm on Saturday, or any time on a Sunday or public holiday. 1. Yes 5. No	→ Q3 → Q5
Q3	AHM_Q02 Thinking about the <u>most recent</u> time [you/he/she] saw a GP after hours, was it... 1. At a regular General Practice 2. At a late night clinic 3. At an after-hours clinic at a hospital 4. A home visit 5. At some other practice (please specify) 6. Don't know	1-4. → Q5 5. → Q4 6. → Q5
Q4	AHM_Q03 Interviewer: Please specify other clinic or practice <Allow text entry of 100 characters>	→ Q5

Q5	<p>AHM_Q04</p> <p>Since <month> last year, was there any time when [you/[name of selected person]] <u>could not</u> see a GP after hours when [you/he/she] needed to <u>for</u> [your/his/her] own health?</p> <p>(After hours means after 8pm on a weeknight, after 1pm on Saturday or any time on a Sunday or public holiday.)</p> <p>1. Yes 5. No</p>	<p>→ Q6 → EMG</p>
Q6	<p>AHM_Q05</p> <p>Thinking about the <u>most recent</u> time, what were <u>all</u> the reasons [you/he/she] could not see a GP after hours when [you/he/she] needed to?</p> <p>More than one response is allowed.</p> <p>10. No service available in area at time needed 11. Waiting time too long / No appointments 12. Cost 13. Decided not to seek care / Didn't bother 14. Personal or family responsibilities / Too busy 15. Transportation problems 16. Language problems 17. Other reason (please specify)</p>	<p>10-16. → Q8 17. → Q7</p>
Q7	<p>AHM_Q06</p> <p>Interviewer: Please specify other reason</p> <p><Allow text entry of 100 characters></p>	<p>→ Q8</p>
Q8	<p>AHM_SG02</p> <p>Sequence guide</p> <p>1. Only 1 response at AHM_Q05 2. More than 1 response at AHM_Q05</p>	<p>→ EMG → Q09</p>
Q9	<p>AHM_Q07</p> <p>What was the <u>main</u> reason?</p> <p>[reasons]</p>	<p>→ EMG</p>

Sequence:	8.9
Module Id:	EMG
Module Name:	Hospital emergency department
Population:	All persons aged 15 years or over

QUESTIONS

Q1	<p>EMG_Q01</p> <p>Since this time in <month> last year, [have you/has [name of selected person]] been to a hospital emergency department for treatment for <u>[your/his/her] own health?</u></p> <p>1. Yes 5. No</p>	<p>→ Q2 → HSP</p>
Q2	<p>EMG_Q02</p> <p>Since <month> last year, how many times [have you/has [name of selected person]] been to a hospital emergency department for treatment for [your/his/her] own health?</p> <p><1-99></p>	<p>→ Q3</p>
Q3	<p>EMG_Q03</p> <p>[Thinking about the most recent time [you/[name of selected person]] went to an emergency department, at the time,/At the time [you/[name of selected person]] went to an emergency department,] did [you/he/she] think the care could have been provided at a General Practice?</p> <p>1. Yes 5. No 6. Don't know</p>	<p>→ Q4</p>

Q4	<p>EMG_Q04</p> <p>What were all the reasons [you/he/she] [went to an emergency department rather than a General Practice/thought the care could not have been provided at a General Practice]?</p> <p>More than one response is allowed.</p> <p>10. Condition was serious / life threatening 11. Time of day / day of week 12. Was sent to emergency by GP 13. Cheaper / cost 14. Medical history is at hospital / previous relationship 15. Trust / confidence in hospital 16. Emergency department recommended by someone 17. GP not taking new patients 18. Waiting time for GP too long 19. Do not have a regular GP / family doctor 20. Other reason (please specify)</p>	<p>10-19. → Q6 20. → Q5</p>
Q5	<p>EMG_Q05</p> <p>Interviewer: Please specify other reason</p> <p><Allow text of 100 characters></p>	<p>→ Q6</p>
Q6	<p>EMG_SG01</p> <p>Sequence guide</p> <p>1. Only 1 response at EMG_Q04 2. More than 1 response at EMG_Q04</p>	<p>→ HSP → Q7</p>
Q7	<p>EMG_Q06</p> <p>What was the <u>main</u> reason?</p> <p>[reasons]</p>	<p>→ HSP</p>

Sequence:	8.10
Module Id:	HSP
Module Name:	Hospital admissions
Population:	All persons aged 15 years or over

QUESTIONS

Q1	<p>HSP_Q01</p> <p>Since this time in <month> last year, [have you/has [name of selected person]] been admitted to hospital?</p> <p>1. Yes 5. No</p>	<p>→ Q2 → PHM</p>
Q2	<p>HSP_Q02</p> <p>Since <month> last year, how many times [have you/has [name of selected person]] been admitted to hospital?</p> <p><1-99></p>	<p>→ Q3</p>
Q3	<p>HSP_Q03</p> <p>[Thinking about [your/his/her] most recent admission, [were you/was [he/she]]/[Were you/Was [he/she]]] treated as a public or private patient?</p> <p>1. Public patient 2. Private patient 3. Don't know</p>	<p>→ Q4 → Q4 → PHM</p>
Q4	<p>HSP_Q04</p> <p>[Were you/Was [name of selected person]] given the choice to be treated as a public or private patient?</p> <p>1. Yes 5. No</p>	<p>→ Q5 → PHM</p>

Q5	HSP_Q05 Did [you/[name of selected person]] feel that [you were/[he/she]was] given enough information to enable [you/him/her] to choose if [you/he/she] wanted to be treated as a public or private patient? 1. Yes 5. No 6. Don't know	→ PHM
----	---	-------

Sample

Sequence:	8.11
Module Id:	PHM
Module Name:	Pharmaceutical care
Population:	All persons aged 15 years or over

Q1	<p>PHM_Q01</p> <p>Since <month> last year, [have you/has [name of selected person]] asked for any health-related advice from a pharmacist?</p> <p>Interviewer: A pharmacist may be better known to some respondents as a chemist.</p> <p>1. Yes 5. No 6. Don't know</p>	<p>→ Q2 → HSE → HSE</p>
Q2	<p>PHM_Q02</p> <p>Thinking about the <u>most recent</u> time [you/[name of selected person]] received advice from a pharmacist, how well did the advice meet [your/his/her] needs? Was it completely, to some extent or not at all?</p> <p>1. Completely 2. To some extent 3. Not at all 4. Can't remember 5. Did not receive advice 6. Don't know</p>	<p>→ HSE</p>

Sequence:	8.12
Module Id:	HSE
Module Name:	Harm and side effects
Population:	All persons aged 15 years or over

Q1	<p>HSE_Q01</p> <p>Since this time in <month> last year, [have you/has [name of selected person]] had any medication, medical care, treatment or test that caused [you/him/her] harm or a harmful side-effect?</p> <p>1. Yes 5. No 6. Don't know</p>	<p>→ Q2 → ACC → ACC</p>
Q2	<p>HSE_Q02</p> <p>Thinking about the <u>most recent</u> time, where did [you/he/she] have this medication, medical care, treatment or test? Was it...</p> <p>1. At home 2. At a General Practice 3. At a hospital 4. Somewhere else (please specify)</p>	<p>1-3. → Q4 4. → Q3</p>
Q3	<p>HSE_Q03</p> <p>Interviewer: Please specify other place</p> <p><Allow text entry of 100 characters></p>	<p>→ Q4</p>
Q4	<p>HSE_Q04</p> <p>Had [you/he/she] received any information that the harm or side-effect could happen?</p> <p>1. Yes 5. No 6. Received written information but did not read it</p>	<p>→ Q5</p>

Q5	<p>HSE_Q05</p> <p>Did [you/he/she] receive an explanation about what happened?</p> <p>1. Yes 5. No</p>	<p>→ Q6 → Q7</p>
Q6	<p>HSE_Q06</p> <p>How well did [you/he/she] understand the explanation? Was it completely, to some extent or not at all?</p> <p>1. Completely 2. To some extent 3. Not at all 4. Can't remember 5. Don't know</p>	<p>→ Q7</p>
Q7	<p>HSE_Q07</p> <p>Did [you/he/she] see a health professional about the harm or harmful side-effect?</p> <p>1. Yes 5. No</p>	<p>→ Q8 → ACC</p>
Q8	<p>HSE_Q08</p> <p>How satisfied or dissatisfied [are you/is [name of selected person]] with the way they handled the situation?</p> <p>1. Very satisfied 2. Satisfied 3. Neither satisfied or dissatisfied 4. Dissatisfied 5. Very dissatisfied 6. Don't know</p>	<p>→ ACC</p>

Sequence:	8.13
Module Id:	ACC
Module Name:	Access to medical services
Population:	All persons aged 15 years or over

Q1	<p>ACC_Q01</p> <p>[You have already mentioned that [you/[name of selected person]] needed to see a GP after hours but couldn't.]</p> <p>Since this time in <month> last year, was there any [other] time [you/[name of selected person]/he/she] needed health care but <u>could not</u> get it?</p> <p>1. Yes 5. No</p>	<p>→ Q2 → Q10</p>
Q2	<p>ACC_SG01</p> <p>Sequence guide</p> <p>1. If needed to see GP after hours but couldn't (AHM_Q04 = 1) 2. Else</p>	<p>→ Q3 → Q4</p>
Q3	<p>ACC_Q02</p> <p>Thinking about the most recent time, was this the time [you/he/she] needed to see a GP after hours but couldn't?</p> <p>1. Yes 5. No</p>	<p>→ Q10 → Q4</p>
Q4	<p>ACC_Q03</p> <p>Thinking about the <u>most recent</u> time, did this care relate to services best provided by...</p> <p>1. GP 2. Hospital 3. Medical Specialist 4. Pharmacist or Chemist 5. Another health professional (please specify)</p>	<p>1-4. → Q6 5. → Q5</p>

Q5	<p>ACC_Q04</p> <p>Interviewer: Please specify other health professional</p> <p><Allow text entry of 100 characters></p>	→ Q6
Q6	<p>ACC_Q05</p> <p>Thinking about the <u>most recent</u> time, what were <u>all</u> the reasons [you/[name of selected person]] could not get the health care [you/he/she] needed?</p> <p>Interviewer: More than one response is allowed.</p> <p>10. No service available in area at time needed 11. Waiting time too long / No appointments 12. Not taking new patients 13. Cost 14. Decided not to seek care / Didn't bother 15. Personal or family responsibilities / Too busy 16. Transportation problems 17. Language problems 18. Other reason (please specify)</p>	<p>10-17. → Q8</p> <p>18. → Q7</p>
Q7	<p>ACC_Q06</p> <p>Interviewer: Please specify other reason</p> <p><Allow text entry of 100 characters></p>	→ Q8
Q8	<p>ACC_SG02</p> <p>Sequence guide</p> <p>1. Only 1 response at ACC_Q05 2. More than 1 response at ACC_Q05</p>	<p>→ Q10</p> <p>→ Q9</p>
Q9	<p>ACC_Q07</p> <p>What was the <u>main</u> reason?</p> <p>[reasons]</p>	→ Q10

Q10	<p>ACC_SG03</p> <p>Sequence guide</p> <p>1. If personal interview and saw GP in last 12 months (INTTYPE=Personal and GPS_Q01=1)</p> <p>2. If questions answered by proxy and saw GP in last 12 months (INTTYPE=Proxy and GPS_Q01=1)</p> <p>3. Else</p>	<p>→ Q11</p> <p>→ Q12</p> <p>→ Q14</p>
Q11	<p>ACC_Q08</p> <p>Since this time in <month> last year, have you waited longer than you felt was acceptable to get an appointment with a GP?</p> <p>1. Yes</p> <p>5. No</p>	<p>→ Q12</p>
Q12	<p>ACC_Q09</p> <p>[(]Since this time in <month> last year,[)] [have you/has [name of selected person]] travelled longer than one hour to see a GP?</p> <p>1. Yes</p> <p>5. No</p>	<p>→ Q13</p> <p>→ Q14</p>
Q13	<p>ACC_Q10</p> <p>(Since this time in <month> last year,) [have you/has [name of selected person]] travelled longer than 3 hours to see a GP?</p> <p>1. Yes</p> <p>5. No</p>	<p>→ Q14</p>
Q14	<p>ACC_SG04</p> <p>Sequence guide</p> <p>1. If personal interview and received written referral to medical specialist in last 12 months (INTTYPE=Personal and MDS_Q01=1)</p> <p>2. Else</p>	<p>→ Q15</p> <p>→ CHD or END</p>

Q15	ACC_Q11 [() Since this time in <month> last year, ()] have you waited longer than you felt was acceptable to get an appointment with a medical specialist? 1. Yes 5. No	→ CHD or END
-----	--	--------------

Sample

Sequence:	8.14
Module Id:	CHD
Module Name:	Children 0-14 years
Population:	Persons aged 18 years or over where children aged 0-14 listed on HH form OR Persons aged 15-17 years where (TEEN_Q01A=5 OR TEEN_Q02=2) AND children aged 0-14 listed on HH form

Q1	<p>CHD_Q01</p> <p>Since this time in <month> last year, has any child [currently] aged 14 years or under who usually lives in your household seen a GP for <u>urgent</u> medical care?</p> <p>1. Yes 5. No</p>	<p>→ Q2 → Q6</p>
Q2	<p>CHD_SG01</p> <p>Sequence Guide</p> <p>1. More than 1 child aged 0-14 2. Only 1 child aged 0-14</p>	<p>→ Q3 → Q4</p>
Q3	<p>CHD_Q02</p> <p>Since <month> last year, how many children in your household saw a GP for urgent medical care?</p> <p><1-15></p>	<p>→ Q4</p>
Q4	<p>CHD_Q03</p> <p>Thinking about the most recent time, how long after making an appointment was the child seen by the GP?</p> <p>1. Within 4 hours 2. Longer than 4 hours but same day 3. Next day 4. 2-5 days 5. 6 or more days</p>	<p>1-2, 4-5. → Q6 3. → Q5</p>

Q5	<p>CHD_Q04</p> <p>Was this within 24 hours of making the appointment or more than 24 hours?</p> <p>1. Within 24 hours 2. More than 24 hours 3. Don't know</p>	→ Q6
Q6	<p>CHD_Q05</p> <p>Since this time in <month> last year, has any child [currently] aged 14 years or under who usually lives in your household seen a GP <u>after hours</u> for their health?</p> <p>(After hours means after 8pm on a weeknight, after 1pm on Saturday or any time on a Sunday or public holiday.)</p> <p>1. Yes 5. No</p>	<p>→ Q7 → Q11</p>
Q7	<p>CHD_SG02</p> <p>Sequence guide</p> <p>1. More than 1 child aged 0-14 2. Only 1 child aged 0-14</p>	<p>→ Q8 → Q9</p>
Q8	<p>CHD_Q06</p> <p>Since <month> last year, how many children in your household have seen a GP after hours for their health?</p> <p><1-15></p>	→ Q9
Q9	<p>CHD_Q07</p> <p>Thinking about the <u>most recent</u> time a child in your household saw a GP after hours, was it...</p> <p>1. At a regular General Practice 2. At a late night clinic 3. At an after-hours clinic at a hospital 4. A home visit 5. At some other practice (please specify)</p>	<p>1-4. → Q11 5. → Q10</p>

Q10	<p>CHD_Q08</p> <p>Interviewer: Please specify other clinic or practice</p> <p><Allow text entry of 100 characters></p>	→ Q11
Q11	<p>CHD_Q09</p> <p>Since <month> last year, was there any time when a child in your household <u>could not</u> see a GP after hours when they needed to?</p> <p>(After hours means after 8pm on a weeknight, after 1pm on Saturday or any time on a Sunday or public holiday.)</p> <p>1. Yes 5. No</p>	<p>→ Q12 → Q18</p>
Q12	<p>CHD_SG03</p> <p>Sequence guide</p> <p>1. More than 1 child aged 0-14 2. Only 1 child aged 0-14</p>	<p>→ Q13 → Q14</p>
Q13	<p>CHD_Q10</p> <p>Since <month> last year, how many children in your household have needed to see a GP after hours but could not?</p> <p><1-15></p>	→ Q14
Q14	<p>CHD_Q11</p> <p>Thinking about the <u>most recent</u> time, what were <u>all</u> the reasons they could not see a GP after hours when they needed to?</p> <p>Interviewer: More than one response is allowed.</p> <p>10. No service available in area at time needed 11. Waiting time too long / No appointments 12. Cost 13. Decided not to seek care / Didn't bother 14. Personal or family responsibilities / Too busy 15. Transportation problems 16. Language problems 17. Other reason (please specify)</p>	<p>10-16. → Q16 17. → Q15</p>

Q15	<p>CHD_Q12</p> <p>Interviewer: Please specify other reason</p> <p><Allow text entry of 100 characters></p>	→ Q16
Q16	<p>CHD_SG04</p> <p>Sequence guide</p> <p>1. Only 1 response to CHD_Q11</p> <p>2. More than 1 response to CHD_Q11</p>	<p>→ Q18</p> <p>→ Q17</p>
Q17	<p>CHD_Q13</p> <p>What was the <u>main</u> reason?</p> <p>[reasons]</p>	→ Q18
Q18	<p>CHD_Q14</p> <p>Since <month> last year, has any child in your household been to a hospital emergency department for treatment for <u>their</u> health?</p> <p>1. Yes</p> <p>5. No</p>	<p>→ Q19</p> <p>→ END</p>
Q19	<p>CHD_SQ05</p> <p>Sequence guide</p> <p>1. More than 1 child aged 0-14</p> <p>2. Only 1 child aged 0-14</p>	<p>→ Q20</p> <p>→ Q21</p>
Q20	<p>CHD_Q15</p> <p>Since <month> last year, how many children in your household have been to a hospital emergency department for <u>their</u> health?</p> <p><1-15></p>	→ Q21

Q21	<p>CHD_Q16</p> <p>Thinking about the most recent time a child in your household went to an emergency department, at the time, did you think the care could have been provided at a General Practice?</p> <p>1. Yes 5. No 6. Don't know</p>	→ Q22
Q22	<p>CHD_Q17</p> <p>What were <u>all</u> the reasons [they went to an emergency department rather than a General Practice/you thought the care could not have been provided at a General Practice]?</p> <p>Interviewer: More than one response is allowed.</p> <p>10. Condition was serious / life threatening 11. Time of day / day of week 12. Was sent to emergency by GP 13. Cheaper / cost 14. Medical history is at hospital / previous relationship 15. Trust / confidence in hospital 16. Emergency department recommended by someone 17. GP not taking new patients 18. Waiting time for GP too long 19. Do not have a regular GP / family doctor 20. Other reason (please specify)</p>	<p>10-19. → Q24 20. → Q23</p>
Q23	<p>CHD_Q18</p> <p>Interviewer: Please specify other reason</p> <p><Allow text entry of 100 characters></p>	→ Q24
Q24	<p>CHD_SG06</p> <p>Sequence guide</p> <p>1. Only 1 response at CHD_Q17 2. More than 1 response at CHD_Q17</p>	<p>→ END → Q25</p>
Q25	<p>CHD_Q19</p> <p>What was the <u>main</u> reason?</p> <p>[reasons]</p>	→ END

Sample