



2010

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VOLUNTARY WORK. AUSTRALIA

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C O N T E N T S

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I N Q U I R I E S

For further information about these and related statistics, contact the National Information and Referral Service on 1300 135 070.

NOTES

INTRODUCTION

This publication presents results on voluntary work from the General Social Survey (GSS) conducted throughout Australia from August to November 2010. Voluntary work data was also collected in the GSS in 2006, and in the Voluntary Work surveys in 2000 and 1995. The major aim of this publication is to present rates of participation in voluntary work, characteristics of people who volunteer, and information on the nature of the voluntary work undertaken (number and types of organisations worked for, frequency of voluntary work, and whether the volunteer was able to be reimbursed for volunteering-related expenses).

CHANGES IN THIS SURVEY

More detail on the nature of voluntary work was collected in the 2006 survey compared with that collected in 2010. For example, in 2006 information was collected on the hours of formal voluntary work and on the activities undertaken by the volunteer.

The method used to collect information on the nature of voluntary work undertaken in the 2010 survey was slightly different to the method used in 2006. In 2010, respondents were asked to provide, in aggregate, information about their voluntary work for all the organisations for which they had volunteered, whereas in the 2006 survey the corresponding information was collected separately for up to three organisations the volunteer had done work for. This difference does not affect volunteering rates and may only affect comparison with 2006 data on the types of organisations volunteered for, and frequency of voluntary work undertaken.

ROUNDING

As estimates have been rounded, discrepancies may occur between sums of the component items and totals.

INQUIRIES

For further information about these and related statistics, contact the National Information and Referral Service on 1300 135 070.

Brian Pink
Australian Statistician

SUMMARY OF FINDINGS

INTRODUCTION

The importance of voluntary work to national life is increasingly being recognised. Voluntary work meets needs and expands opportunities for democratic participation, personal development and recreation within a community and helps to develop and reinforce social networks and cohesion.

In the General Social Survey (GSS) a volunteer is defined as someone who, in the previous 12 months, willingly gave unpaid help, in the form of time, service or skills, through an organisation or group. Some people do unpaid work under some form of compulsion because of employment (for example, work for the dole) or as part of study commitments. Such work is excluded from ABS measures of volunteering.

In 2010, 6.1 million people (36% of the Australian population aged 18 years and over) participated in voluntary work, with women (38%) more likely to volunteer than men (34%). The 2010 overall volunteer rate was up slightly from 34% in 2006, however this increase was not statistically significant (Table 1).

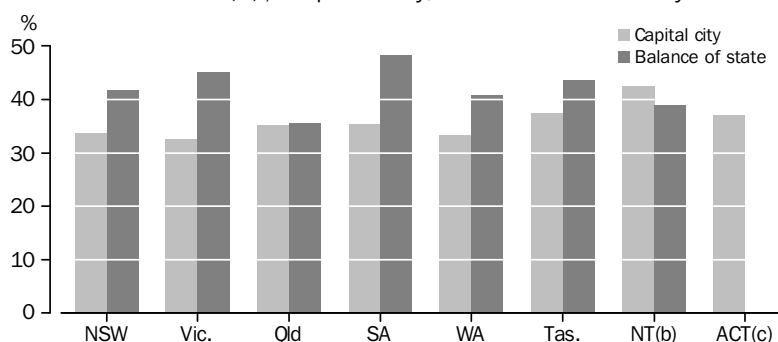
An additional 335,200 people reported doing unpaid work for an organisation or group in the previous 12 months only because of employment or study commitments. As the GSS was not designed to specifically seek information about this unpaid work, the results for this type of activity may not represent the full extent of such work in the adult population.

VOLUNTEER RATES

Geography

Volunteer rates across the states and territories were relatively similar to the national average, but volunteering was more common among those living outside of a capital city. In 2010, the volunteer rate was 41% outside capital cities compared with 34% for capital cities. There was no significant difference in rates between the capital cities, except for Darwin (43%), where the rate was higher than the overall capital city rate (Table 4).

VOLUNTEER RATE (a), Capital city/balance of state by state—2010



(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

(b) Refers to mainly urban areas only.

(c) Refers to 'Capital city' only.

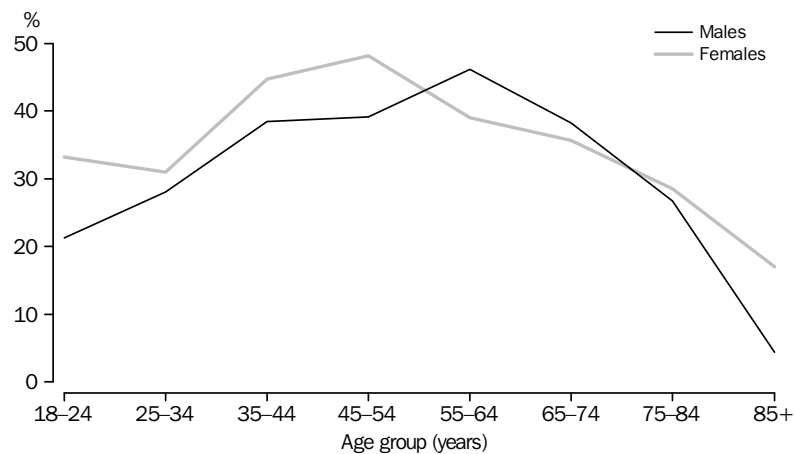
Age

Volunteer rates varied across different age groups in the population, and particularly varied with life stage. People in the middle age groups (35–44 years to 65–74 years) were more likely to volunteer than those in younger and older age groups. This broad pattern existed for both males and females (Table 1).

SUMMARY OF FINDINGS *continued*

Age continued

VOLUNTEER RATE, Sex by age—2010



Relationship in household

Parents in couple relationships and with dependent children aged 5–17 years had the highest rate of participation in voluntary work (55%) (Table 2). This may reflect their family commitments such as volunteering to support activities undertaken by their children, as well as the support that couple parents are often able to provide to each other to facilitate activities such as volunteering.

Labour force status

Employed people, either in full-time (38%) or part-time work (44%), had a higher volunteer rate than those who were unemployed (20%) or not in the labour force (31%). Volunteer rates among those employed full-time were similar regardless of gender (39% of males, 37% of females). Women employed part-time (49%) had a higher rate of volunteering than women working full-time, and their participation was also higher than males employed part-time (32%) (Table 3).

For employed people, the volunteer rate varied considerably between occupational groups. Professionals and Managers had higher volunteer rates (51% and 47% respectively) than Machinery operators and drivers, Labourers, and Technicians and trades workers (26%, 28% and 32% respectively) (Table 5).

Other characteristics

For people who reported a language spoken at home other than English, the rate of volunteering was 25%, reflecting the difficulty of volunteering without a command of the local language. However people who spoke only English at home (39%) volunteered at a higher rate than the national population (Table 2).

Volunteering also varied with other characteristics:

- highest year of school completed was Year 9 or below (24%);
- reporting fair or poor self-assessed health (26%);
- being in a household where the main source of cash income was a government pension, benefit or allowance (26%);
- not having completed a non-school qualification (28%);
- having a disability or long-term health condition (33%) (Tables 3 and 6).

SUMMARY OF FINDINGS *continued*

CHARACTERISTICS OF VOLUNTARY WORK

Number of organisations and frequency of voluntary work

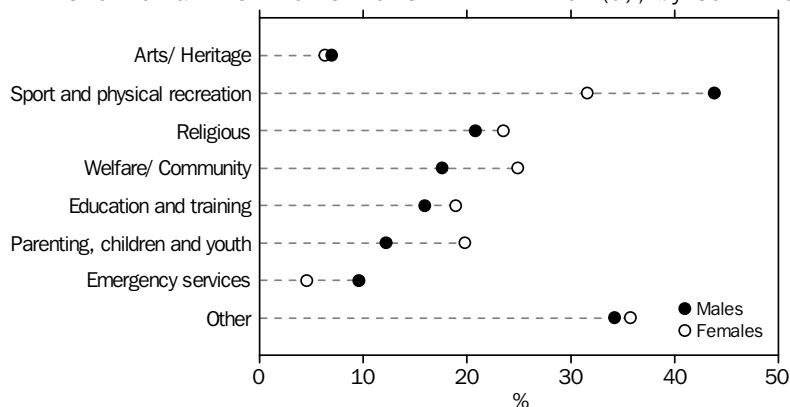
58% of volunteers worked for only one organisation in the previous 12 months, 23% worked for two organisations, and 19% for three or more organisations. There was some variation by age, with those aged 18–24 years more likely to work for only one type of organisation (Table 10).

35% of adult volunteers volunteered at least once a week, while a further 27% volunteered less frequently, but at least once a month.

Type of organisation

Sport and physical recreation organisations were the most common type that people volunteered for (44% of male volunteers and 32% of female volunteers). The age groups with the highest proportions volunteering for these types of organisations were 35–44 years and 45–54 years (47% and 46% of volunteers respectively). People aged 65 years and over most commonly volunteered for welfare and community organisations (37%) (Table 14).

TYPES OF ORGANISATIONS VOLUNTEERED FOR(a), by sex—2010



(a) Volunteers may have volunteered for more than one type of organisation.

People most commonly volunteered for sport and physical recreation organisations in all geographic areas including in all states and territories, in the capital cities (36%) and in the rest of Australia (39%). Almost half of all volunteers in South Australia (47%) volunteered for sport and physical recreation organisations. In New South Wales the proportion who volunteered for religious organisations was similar to the proportion who volunteered for sport and physical recreation organisations (27% and 33% respectively) (Table 15).

Parents in couple families with dependent children aged 0–17 years were more likely to volunteer for sport and physical recreation organisations (51% of such volunteers). The rate was highest for fathers with dependent children aged 5–17 years (63%), although 47% of mothers of children of the same age volunteered for these organisations. However, volunteering mothers with young children 0–4 years were equally likely to volunteer for parenting, children and youth organisations as for sport and physical recreation organisations (45% compared to 43%) (Table 16).

SUMMARY OF FINDINGS *continued*

Expenses

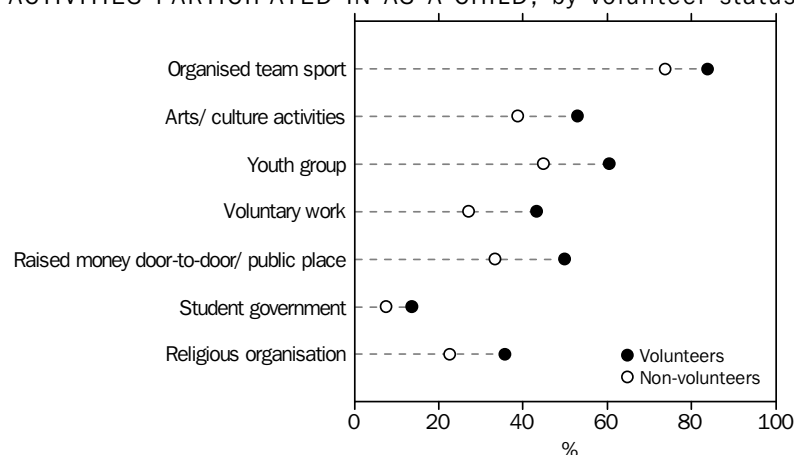
In the course of undertaking voluntary work, many volunteers incur their own expenses, such as telephone calls, travel, uniforms, or unspecified costs such as wear and tear on own equipment or income foregone for the duration of service. In 2010, 58% of volunteers incurred some expenses. A quarter of those reported that reimbursement for specific costs was available from the organisation for which they volunteered. People volunteering infrequently were less likely to have incurred expenses: 51% of those volunteering only several times a year compared to 37% for those who volunteered less than several times a year (Table 12).

People who were in households whose main source of income was government pensions, benefits or allowances had a lower volunteer rate, and those who did volunteer were less likely to have incurred expenses (47%) than volunteers with other forms of income.

PARENTAL AND CHILDHOOD VOLUNTEERING

There is evidence that family and childhood experiences have some effect on the propensity to volunteer. 66% of volunteers reported that their parents had done some voluntary work compared to 44% of non-volunteers. 43% of adult volunteers had undertaken some voluntary work as a child compared to 27% of adult non-volunteers (Table 8).

ACTIVITIES PARTICIPATED IN AS A CHILD, by volunteer status—2010



Volunteers were more likely to have had active involvement in other community activities as a child than were non-volunteers, such as participation in arts/culture related activities (53% compared to 39%) or youth groups (60% compared to 45%) (Table 8).

COMMUNITY INVOLVEMENT

Volunteers were more likely to be involved in other aspects of community life than those who had not volunteered in the last 12 months.

Community activities

Volunteers (82%) were much more likely than non-volunteers (55%) to have attended a community event in the last 6 months, and were almost three times more likely to have ever provided a service or activity in the local area (44% compared to 15%) (Table 7).

Trust and life satisfaction

Of people who volunteered, 62% either strongly agreed or somewhat agreed that most people could be trusted. In comparison less than half of non-volunteers (49%) agreed with that statement (Table 7).

SUMMARY OF FINDINGS *continued*

Trust and life satisfaction continued

When asked about their overall life satisfaction, 82% of volunteers reported that they were delighted, pleased or mostly satisfied with their lives, compared to 75% of non-volunteers (Table 7).

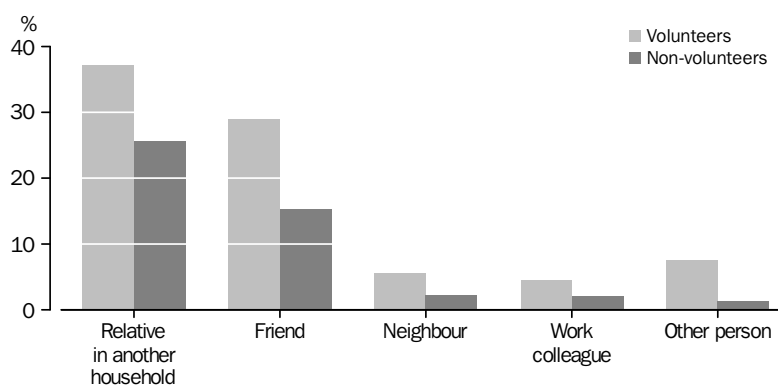
Informal assistance given to others

As well as volunteering through organisations there are informal ways of providing support to others in the community. Many people are involved in caring for other people. In 2010, 20% of adults had, in the previous four weeks, provided care to someone with a disability, long-term illness or problems associated with old age.

People also provide informal help to family members in other households, to friends, to neighbours and even to strangers needing assistance. In the previous four weeks, 49% of people aged 18 years and over had provided assistance to someone outside their own household.

People who volunteered through organisations were also more likely to be providing informal assistance to others. In 2010, 27% of volunteers were carers, compared with 17% of those who were not volunteers, and 64% of volunteers were providing informal help to someone outside their own household compared with 41% of non-volunteers. For both volunteers and non-volunteers, women were more likely than men to be carers or be providing informal help to someone they did not live with (Table 9).

PROVISION OF ASSISTANCE TO OTHERS (a)(b), by volunteer status—2010



(a) In the previous four weeks.

(b) Provision of assistance to people not living in the same household.

Overwhelmingly, the informal assistance provided to others outside their own home was to family and friends although many neighbours and colleagues to whom help is given would be regarded as friends.

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PERSONS AGED 18 YEARS AND OVER, Volunteer status by sex and by age—2006 and 2010

	2006				2010			
	Volunteers(a)	Non-volunteers	Total	Volunteer rate	Volunteers(a)	Non-volunteers	Total	Volunteer rate
	'000	'000	'000	%	'000	'000	'000	%
MALES								
18–24 years	293.9	696.9	990.9	29.7	238.7	883.8	1 122.5	(b)21.3
25–34 years	398.0	1 007.1	1 405.1	28.3	442.1	1 132.6	1 574.7	28.1
35–44 years	549.0	932.8	1 481.8	37.1	592.1	949.4	1 541.4	38.4
45–54 years	546.4	840.1	1 386.5	39.4	579.1	901.8	1 480.9	39.1
55–64 years	304.8	814.7	1 119.5	27.2	573.3	670.1	1 243.4	(b)46.1
65–74 years	203.7	477.3	681.1	29.9	299.4	484.7	784.0	38.2
75–84 years	89.2	320.7	409.9	21.8	115.9	318.9	434.8	26.7
85+ years	*20.1	58.4	78.5	*25.7	**4.4	95.6	100.0	** (b) 4.4
Total	2 405.2	5 148.1	7 553.3	31.8	2 845.0	5 436.9	8 281.8	34.4
FEMALES								
18–24 years	280.4	668.9	949.3	29.5	355.0	713.9	1 068.9	33.2
25–34 years	460.9	943.2	1 404.1	32.8	486.2	1 083.9	1 570.2	31.0
35–44 years	726.0	780.4	1 506.4	48.2	705.5	872.4	1 577.9	44.7
45–54 years	555.2	858.6	1 413.7	39.3	732.4	791.1	1 523.5	(b)48.1
55–64 years	421.6	698.2	1 119.8	37.6	495.4	776.1	1 271.5	39.0
65–74 years	250.4	463.4	713.8	35.1	292.1	525.8	817.9	35.7
75–84 years	116.0	390.8	506.8	22.9	143.1	359.5	502.6	28.5
85+ years	*10.9	128.9	139.8	*7.8	*29.5	144.3	173.9	*17.0
Total	2 821.3	4 932.4	7 753.8	36.4	3 239.3	5 267.1	8 506.3	38.1
PERSONS								
18–24 years	574.3	1 365.9	1 940.1	29.6	593.7	1 597.7	2 191.4	27.1
25–34 years	858.9	1 950.3	2 809.2	30.6	928.3	2 216.6	3 144.9	29.5
35–44 years	1 275.1	1 713.2	2 988.3	42.7	1 297.6	1 821.8	3 119.4	41.6
45–54 years	1 101.6	1 698.7	2 800.2	39.3	1 311.5	1 692.9	3 004.4	43.7
55–64 years	726.4	1 512.9	2 239.3	32.4	1 068.7	1 446.1	2 514.9	(b)42.5
65–74 years	454.1	940.7	1 394.8	32.6	591.5	1 010.5	1 601.9	36.9
75–84 years	205.2	711.5	916.7	22.4	259.0	678.4	937.4	27.6
85+ years	31.1	187.3	218.4	14.2	*34.0	239.9	273.9	*12.4
Total	5 226.5	10 080.5	15 307.1	34.1	6 084.2	10 703.9	16 788.2	36.2

* estimate has a relative standard error of 25% to 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

(b) Difference between 2006 and 2010 volunteer rate is statistically significant.

	SEX		AGE GROUP (YEARS)						Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65+ years	
VOLUNTEER RATE (%) (a)									
Relationship in household									
Family members									
Husband, wife or partner									
With dependent child/ren aged 0-4 years(b)	34.0	38.3	**18.1	31.7	41.7	*44.5	**5.0	—	36.2
With dependent child/ren aged 5-17 years(b)	50.5	59.1	**41.8	44.0	55.2	56.7	79.6	*74.3	54.9
Total with dependent child/ren aged 0-17 years	45.9	50.7	**20.0	35.6	50.4	56.1	77.1	*74.3	48.3
With no dependent child/ren aged 0-17 years	35.3	33.9	*23.6	25.1	24.0	38.4	42.9	33.9	34.7
Lone parent	43.2	36.0	**9.3	48.5	34.0	43.5	*42.6	*12.1	37.3
Dependent student	*26.3	*41.3	36.2	36.2
Non-dependent child	19.9	31.8	27.9	*19.9	*11.5	*30.5	**44.6	—	24.2
Other family member	*17.3	*26.9	*20.7	**23.4	—	**20.8	*23.7	**26.7	*22.4
Non-family members									
Lone person	26.0	35.6	*25.4	29.7	32.6	31.3	34.4	29.9	31.1
Not living alone	25.5	17.8	*22.6	25.1	**11.4	*31.0	**18.5	**17.1	22.5
Country of birth									
Australia	37.2	42.2	30.4	33.1	44.9	47.6	44.2	37.0	39.7
Overseas	28.0	28.5	*14.8	21.6	33.3	35.6	38.7	21.8	28.3
Language other than English spoken at home									
English only	36.4	41.5	29.2	33.1	44.5	45.3	44.2	34.7	39.0
Language other than English	25.9	24.6	18.1	19.9	30.3	36.1	32.3	16.7	25.2
Socio-economic status of area(c)									
Lowest quintile	25.5	29.6	26.1	27.2	32.7	29.7	27.2	22.8	27.6
Second quintile	34.3	35.9	24.8	32.0	39.2	35.6	38.5	39.1	35.1
Third quintile	32.8	36.3	20.1	32.9	38.9	37.9	43.1	32.5	34.5
Fourth quintile	36.0	42.5	32.8	28.0	42.3	48.7	51.5	32.8	39.4
Highest quintile	41.3	45.2	*33.1	26.6	49.7	58.1	48.2	30.3	43.1
Remoteness area									
Major cities	31.9	36.0	26.8	27.8	39.7	40.7	42.5	26.0	34.0
Inner regional	39.8	43.8	26.5	35.6	49.7	48.8	42.3	40.8	41.9
Other(d)	41.1	41.3	30.8	34.0	40.1	52.2	43.1	41.9	41.2
Total(e)	34.4	38.1	27.1	29.5	41.6	43.7	42.5	31.4	36.2

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.. not applicable

— nil or rounded to zero (including null cells)

(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

(b) Includes partners in couple families with at least one child in the specified age group regardless of the presence of children of other ages. The categories are not mutually exclusive as some parents will have children in both age groups.

(c) A person's area of residence ranked according to the 2006 Census-based Index of Relative Socio-Economic Disadvantage. Greater disadvantage is at the low end of the scale.

(d) Refers mainly to urban areas only. See Explanatory Notes.

(e) Includes 7,800 volunteers and 18,800 non-volunteers whose country of birth was inadequately described.

	SEX		AGE GROUP (YEARS)						Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65+ years	
VOLUNTEERS ('000) (a)									
Relationship in household									
Family members									
Husband, wife or partner									
With dependent child/ren aged 0-4 years(b)	338.2	375.4	**17.2	276.6	374.6	*44.8	**0.4	—	713.6
With dependent child/ren aged 5-17 years(b)	816.8	985.3	**11.7	210.6	891.7	587.0	*98.7	**2.4	1 802.1
Total with dependent child/ren aged 0-17 years	975.9	1 116.3	**19.9	373.0	1 006.7	591.4	*98.8	**2.4	2 092.2
With no dependent child/ren aged 0-17 years	1 168.4	1 034.1	*89.7	218.7	109.1	465.7	731.4	587.9	2 202.5
Lone parent	*72.1	274.1	**3.8	*83.9	80.8	103.0	*63.8	*10.9	346.2
Dependent student	*45.4	*136.1	*181.5	*181.5
Non-dependent child	160.1	*143.7	*184.5	*85.2	*10.5	*14.0	*9.7	—	303.9
Other family member	*34.8	*60.0	*27.8	**19.5	—	*10.8	*5.9	**30.9	94.8
Non-family members									
Lone person	263.0	419.5	**19.8	78.5	82.0	107.8	150.0	244.3	682.5
Not living alone	125.1	55.5	*66.6	69.6	**8.4	*18.9	**9.1	**8.0	180.6
Country of birth									
Australia	2 145.1	2 491.5	525.4	717.3	1 004.1	982.4	760.7	646.7	4 636.6
Overseas	699.9	740.0	*68.3	211.0	293.2	329.0	308.1	230.2	1 439.8
Language other than English spoken at home									
English only	2 429.9	2 814.2	517.3	760.0	1 105.3	1 113.0	949.6	798.9	5 244.1
Language other than English	415.1	425.0	76.4	168.3	192.3	*198.4	119.1	85.6	840.1
Socio-economic status of area(c)									
Lowest quintile	368.5	462.9	117.6	157.1	170.7	150.1	110.4	125.5	831.4
Second quintile	507.3	610.9	96.4	226.4	197.9	178.5	195.9	223.0	1 118.1
Third quintile	544.3	583.7	93.9	217.0	225.3	218.8	211.7	161.4	1 128.0
Fourth quintile	596.4	755.1	*150.3	179.9	284.2	277.7	278.9	180.6	1 351.5
Highest quintile	827.1	810.7	*135.5	138.3	413.8	486.0	271.6	192.6	1 637.8
Remoteness area									
Major cities	1 872.8	2 139.4	446.0	662.1	892.7	841.2	702.0	468.1	4 012.2
Inner regional	626.8	739.5	*93.9	153.0	287.2	289.9	244.3	298.0	1 366.3
Other(d)	345.4	360.4	*53.9	113.2	117.6	180.3	122.5	118.4	705.7
Total(e)	2 845.0	3 239.3	593.7	928.3	1 297.6	1 311.5	1 068.7	884.5	6 084.2

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	SEX		AGE GROUP (YEARS)						Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65+ years	
NON-VOLUNTEERS ('000)									
Relationship in household									
Family members									
Husband, wife or partner									
With dependent child/ren aged 0-4 years(a)	656.4	604.0	*78.1	595.3	523.3	*55.8	np	np	1 260.3
With dependent child/ren aged 5-17 years(a)	799.7	682.9	**16.4	268.2	722.8	449.2	*25.2	**0.8	1 482.6
Total with dependent child/ren aged 0-17 years	1 150.2	1 085.9	*79.5	675.5	989.0	462.1	np	np	2 236.2
With no dependent child/ren aged 0-17 years	2 139.7	2 012.5	289.8	651.4	346.3	745.6	974.2	1 144.9	4 152.3
Lone parent									
Dependent student	94.8	487.1	*37.1	89.1	157.0	133.5	*86.1	79.1	582.0
Non-dependent child	127.1	193.1	320.2	320.2
Other family member	645.4	307.7	477.9	342.9	*80.7	*31.8	np	np	953.1
Non-family members									
Lone person	166.2	163.3	*106.8	*64.0	*14.1	*41.1	*18.9	84.6	329.5
Not living alone	748.5	760.0	*58.2	185.8	169.5	236.6	285.8	572.6	1 508.6
Living alone	365.0	257.2	228.2	207.7	*65.3	42.2	*39.8	**39.0	622.2
Country of birth									
Australia	3 616.2	3 412.1	1 203.9	1 452.6	1 233.3	1 080.0	958.6	1 099.8	7 028.2
Overseas	1 803.9	1 853.0	393.9	764.0	588.2	596.4	487.5	827.0	3 656.8
Language other than English spoken at home									
English only	4 246.6	3 964.3	1 253.0	1 539.2	1 379.3	1 341.5	1 197.0	1 500.7	8 210.9
Language other than English	1 190.3	1 302.8	344.7	677.4	442.5	351.4	249.1	428.0	2 493.1
Socio-economic status of area(b)									
Lowest quintile	1 076.6	1 100.9	332.4	419.9	350.9	354.6	294.9	424.9	2 177.4
Second quintile	970.7	1 092.5	293.0	480.0	306.3	323.2	313.1	347.6	2 063.2
Third quintile	1 116.6	1 025.2	372.3	441.6	354.6	358.7	279.7	335.1	2 141.8
Fourth quintile	1 060.7	1 022.3	307.7	462.0	388.0	292.1	262.6	370.6	2 083.0
Highest quintile	1 176.4	983.6	273.3	381.0	419.2	350.7	292.3	443.5	2 160.0
Remoteness area									
Major cities	3 994.6	3 804.3	1 215.6	1 720.6	1 355.9	1 223.6	951.2	1 331.9	7 798.9
Inner regional	947.2	950.4	260.9	276.2	290.2	304.1	333.2	432.9	1 897.6
Other(c)	495.1	512.3	121.2	219.7	175.7	165.2	161.7	164.0	1 007.4
Total(d)	5 436.9	5 267.1	1 597.7	2 216.6	1 821.8	1 692.9	1 446.1	1 928.8	10 703.9

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(a) Includes partners in couple families with at least one child in the specified age group regardless of the presence of children of other ages. The categories are not mutually exclusive as some parents will have children in both age groups.

(b) A person's area of residence ranked according to the 2006 Census-based Index of Relative Socio-Economic Disadvantage. Greater disadvantage is at the low end of the scale.

(c) Refers mainly to urban areas only. See Explanatory Notes.

(d) Includes 7,800 volunteers and 18,800 non-volunteers whose country of birth was inadequately described.

	SEX		AGE GROUP (YEARS)						Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65+ years	
TOTAL ('000)									
Relationship in household									
Family members									
Husband, wife or partner									
With dependent child/ren aged 0-4 years(a)	994.6	979.4	95.3	872.0	897.9	*100.6	np	np	1 973.9
With dependent child/ren aged 5-17 years(a)	1 616.6	1 668.1	**28.1	478.8	1 614.5	1 036.2	*123.9	**3.2	3 284.7
Total with dependent child/ren aged 0-17 years	2 126.2	2 202.2	99.4	1 048.4	1 995.7	1 053.4	np	np	4 328.3
With no dependent child/ren aged 0-17 years	3 308.1	3 046.7	379.6	870.1	455.3	1 211.3	1 705.6	1 732.8	6 354.8
Lone parent	167.0	761.2	*40.9	173.0	237.8	236.5	149.9	90.0	928.2
Dependent student	172.5	329.2	501.7	501.7
Non-dependent child	805.5	451.5	662.4	428.2	91.2	45.7	np	np	1 257.0
Other family member	201.0	223.4	*134.6	*83.5	*14.1	*51.9	*24.7	115.5	424.3
Non-family members									
Lone person	1 011.6	1 179.5	78.0	264.3	251.6	344.4	435.8	816.9	2 191.0
Not living alone	490.1	312.8	294.8	277.3	*73.7	61.1	48.9	*47.0	802.9
Country of birth									
Australia	5 761.3	5 903.6	1 729.3	2 169.9	2 237.4	2 062.4	1 719.3	1 746.5	11 664.9
Overseas	2 503.7	2 593.0	462.2	975.0	881.4	925.4	795.6	1 057.2	5 096.7
Language other than English spoken at home									
English only	6 676.5	6 778.5	1 770.3	2 299.2	2 484.6	2 454.6	2 146.7	2 299.6	13 455.0
Language other than English	1 605.4	1 727.8	421.1	845.7	634.8	549.8	368.2	513.6	3 333.2
Socio-economic status of area(b)									
Lowest quintile	1 445.0	1 563.8	450.0	577.0	521.5	504.7	405.3	550.4	3 008.8
Second quintile	1 477.9	1 703.4	389.4	706.4	504.1	501.7	509.1	570.6	3 181.3
Third quintile	1 660.8	1 608.9	466.1	658.5	579.8	577.5	491.3	496.5	3 269.8
Fourth quintile	1 657.1	1 777.4	458.0	641.9	672.2	569.8	541.5	551.1	3 434.5
Highest quintile	2 003.5	1 794.3	408.8	519.3	833.0	836.8	564.0	636.0	3 797.8
Remoteness area									
Major cities	5 867.4	5 943.7	1 661.6	2 382.7	2 248.7	2 064.9	1 653.2	1 800.0	11 811.0
Inner regional	1 574.0	1 690.0	354.8	429.3	577.5	594.1	577.5	730.9	3 264.0
Other(c)	840.5	872.7	175.0	332.9	293.2	345.5	284.2	282.3	1 713.1
Total(d)	8 281.8	8 506.3	2 191.4	3 144.9	3 119.4	3 004.4	2 514.9	2 813.2	16 788.2

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(c) Refers mainly to urban areas only. See Explanatory Notes.

(d) Includes 7,800 volunteers and 18,800 non-volunteers whose country of birth was inadequately described.

	SEX		AGE GROUP (YEARS)						Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65+ years	
VOLUNTEER RATE (%) (a)									
Labour force status									
Employed									
Full-time	38.6	36.7	29.2	30.3	40.2	43.4	47.9	*30.4	37.9
Part-time	32.1	49.3	29.6	30.7	57.6	52.6	47.3	52.3	44.3
Unemployed	*14.9	*24.1	*5.2	*22.3	*35.9	*32.9	np	np	19.6
Not in the labour force									
Retired	28.4	33.0	*36.9	33.0	29.6	31.0
Other	25.2	31.9	*29.6	26.5	28.5	28.9	np	np	29.8
Student status									
Studying	35.5	40.4	31.6	33.0	52.6	55.8	63.6	83.2	38.3
Not studying	34.2	37.7	22.1	28.7	40.5	42.7	41.7	31.3	35.9
Level of highest non-school qualification									
Bachelor degree or above	45.3	44.7	*28.8	30.6	47.3	54.9	64.3	48.9	45.0
Advanced Diploma/Diploma	46.5	47.8	*16.1	41.8	44.4	62.6	51.7	43.6	47.3
Certificate(b)	33.6	42.7	26.0	26.9	46.1	39.5	44.7	42.1	37.3
No non-school qualification	26.3	29.1	28.6	25.4	30.2	32.5	28.5	23.9	27.8
Highest year of school completed									
Year 12	39.0	41.4	30.7	30.5	44.7	51.5	56.0	36.0	40.3
Year 10 or 11	32.1	38.2	*16.5	28.0	38.2	41.2	37.4	37.0	35.1
Year 9 or below(c)	22.7	25.8	**25.6	*18.0	*28.5	*15.7	25.7	25.4	24.3
Main source of household income									
Employee income	36.6	39.7	28.3	30.4	44.4	46.2	42.9	29.8	38.2
Unincorporated business income	46.7	52.9	*35.0	30.6	52.2	48.1	59.7	58.7	49.7
Government cash pensions and allowances	22.2	29.5	*14.2	28.8	23.1	21.8	30.9	27.2	26.2
Other sources of household income	40.8	40.5	*47.1	**14.0	**11.2	*57.7	45.4	41.8	40.7
Equivalised gross weekly household income(d)									
Lowest quintile	26.1	30.4	*17.1	22.2	32.2	27.4	36.2	27.9	28.4
Second quintile	29.6	33.5	*22.5	23.6	41.1	27.3	46.7	31.1	31.7
Third quintile	36.4	38.0	29.3	36.1	41.9	40.1	38.9	34.4	37.2
Fourth quintile	36.8	44.6	29.3	31.9	48.1	47.7	41.9	48.6	40.6
Highest quintile	41.7	44.0	47.0	27.6	46.4	52.0	50.9	*31.3	42.8
Total(e)(f)(g)	34.4	38.1	27.1	29.5	41.6	43.7	42.5	31.4	36.2

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(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

(b) Includes Certificate I, II, III, IV and not further defined.

(c) Includes persons who never attended school.

(d) See Glossary entry for more information.

(e) Includes 150,600 volunteers and 403,000 non-volunteers in households reporting main source of household income as nil or negative income, unknown or not stated.

(f) Includes 1,106,900 volunteers and 1,984,200 non-volunteers in households where equivalised gross weekly household income was unknown or not stated.

(g) Includes 85,800 volunteers and 159,900 non-volunteers whose level of non-school qualification was not determined.

	SEX		AGE GROUP (YEARS)						Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65+ years	
VOLUNTEERS ('000) (a)									
Labour force status									
Employed									
Full-time	1 939.5	965.4	271.5	591.7	752.6	756.8	489.3	*43.0	2 904.9
Part-time	295.4	1 124.1	181.1	175.4	358.7	357.4	253.0	93.9	1 419.4
Unemployed	*36.7	*62.8	*10.9	*16.9	*38.6	*23.7	np	np	99.5
Not in the labour force									
Retired	424.9	665.7	*121.5	262.4	706.5	1 090.5
Other	148.5	421.4	*130.3	144.2	147.6	*52.1	np	np	569.9
Student status									
Studying	356.3	536.8	361.9	192.5	145.7	126.3	*60.6	*6.0	893.0
Not studying	2 488.7	2 702.5	231.8	735.8	1 151.9	1 185.2	1 008.1	878.5	5 191.2
Level of highest non-school qualification									
Bachelor degree or above	845.9	900.9	*76.7	334.8	471.4	402.4	314.3	147.3	1 746.8
Advanced Diploma/Diploma	317.7	529.0	*14.4	*148.2	181.3	217.4	178.0	107.5	846.7
Certificate(b)	801.0	695.0	146.8	217.9	357.9	329.0	242.3	202.1	1 496.0
No non-school qualification	849.0	1 059.9	355.6	218.5	275.2	342.6	299.5	417.5	1 908.9
Highest year of school completed									
Year 12	1 690.3	1 897.8	484.6	708.9	857.6	737.1	566.8	233.2	3 588.2
Year 10 or 11	879.1	1 011.3	*85.7	200.6	385.3	529.0	368.7	321.0	1 890.4
Year 9 or below(c)	275.5	330.2	**23.5	*18.8	*54.6	45.4	133.1	330.3	605.7
Main source of household income									
Employee income	2 013.9	2 149.7	492.4	773.4	1 092.2	1 086.5	586.6	132.5	4 163.6
Unincorporated business income	212.8	222.0	*19.1	*38.3	99.7	*93.8	153.5	*30.4	434.9
Government cash pensions and allowances	331.8	527.0	*28.0	81.2	81.3	69.1	155.9	443.3	858.8
Other sources of household income	231.6	244.7	**46.8	**12.9	**5.3	*39.1	134.2	238.2	476.4
Equivalised gross weekly household income(d)									
Lowest quintile	319.4	440.5	*37.4	61.2	122.0	101.9	171.6	265.9	759.9
Second quintile	354.0	472.7	*86.6	86.2	166.1	95.1	*148.5	244.2	826.7
Third quintile	482.6	496.3	102.5	215.5	232.9	169.8	131.9	126.3	978.9
Fourth quintile	541.4	606.4	*137.4	194.6	287.9	282.0	169.7	76.1	1 147.9
Highest quintile	646.2	617.7	*161.2	214.3	291.5	352.8	203.5	*40.5	1 263.9
Total(e)(f)(g)	2 845.0	3 239.3	593.7	928.3	1 297.6	1 311.5	1 068.7	884.5	6 084.2

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(f) Includes 1,106,900 volunteers and 1,984,200 non-volunteers in households where equivalised gross weekly household income was unknown or not stated.

(g) Includes 85,800 volunteers and 159,900 non-volunteers whose level of non-school qualification was not determined.

	SEX		AGE GROUP (YEARS)						Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65+ years	
NON-VOLUNTEERS ('000)									
Labour force status									
Employed									
Full-time	3 090.7	1 662.5	657.7	1 360.7	1 117.9	985.6	532.6	*98.7	4 753.2
Part-time	625.8	1 156.0	430.9	396.7	264.2	322.4	282.0	85.7	1 781.8
Unemployed	209.5	197.9	199.8	59.0	68.8	*48.4	np	np	407.3
Not in the labour force									
Retired	1 069.5	1 352.3	208.1	533.3	1 680.4	2 421.8
Other	441.4	898.4	309.3	400.1	371.0	128.4	np	np	1 339.8
Student status									
Studying	646.7	793.5	782.0	390.7	131.5	100.1	*34.7	**1.2	1 440.2
Not studying	4 790.2	4 473.6	815.7	1 825.8	1 690.4	1 592.8	1 411.5	1 927.6	9 263.8
Level of highest non-school qualification									
Bachelor degree or above	1 019.7	1 112.4	*189.6	758.1	525.0	330.9	174.5	154.1	2 132.1
Advanced Diploma/Diploma	365.9	577.5	*75.1	206.4	226.6	129.9	166.4	139.0	943.4
Certificate(a)	1 579.9	931.0	418.0	592.9	418.1	503.3	300.3	278.2	2 510.9
No non-school qualification	2 373.4	2 584.3	889.6	642.6	637.3	710.8	750.7	1 326.8	4 957.7
Highest year of school completed									
Year 12	2 643.3	2 681.4	1 095.0	1 615.7	1 061.5	693.3	444.7	414.6	5 324.8
Year 10 or 11	1 856.1	1 635.0	434.3	515.3	623.2	755.5	617.2	545.6	3 491.1
Year 9 or below(b)	937.5	950.7	*68.4	85.6	137.1	244.2	384.3	968.6	1 888.1
Main source of household income									
Employee income	3 484.7	3 258.8	1 248.5	1 768.0	1 367.7	1 267.1	779.7	312.6	6 743.5
Unincorporated business income	242.6	197.4	*35.3	87.2	91.4	101.2	103.6	*21.4	440.0
Government cash pensions and allowances	1 164.2	1 257.9	169.3	200.4	270.8	248.1	349.4	1 184.1	2 422.1
Other sources of household income	336.3	359.0	*52.5	*79.1	*41.6	*28.6	161.4	332.1	695.3
Equivalised gross weekly household income(c)									
Lowest quintile	905.1	1 007.8	181.3	214.5	257.2	269.7	303.1	687.1	1 912.9
Second quintile	841.0	937.6	297.6	279.2	238.4	253.2	169.8	540.4	1 778.6
Third quintile	842.4	811.3	247.3	381.8	323.1	253.7	207.3	240.5	1 653.7
Fourth quintile	930.3	752.4	331.1	416.4	310.5	309.2	235.0	*80.6	1 682.7
Highest quintile	904.6	787.2	181.6	562.6	336.9	325.2	196.4	*89.1	1 691.8
Total(d)(e)(f)	5 436.9	5 267.1	1 597.7	2 216.6	1 821.8	1 692.9	1 446.1	1 928.8	10 703.9

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	SEX		AGE GROUP (YEARS)						Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65+ years	
TOTAL ('000)									
Labour force status									
Employed									
Full-time	5 030.2	2 627.9	929.2	1 952.4	1 870.5	1 742.4	1 021.9	141.7	7 658.1
Part-time	921.2	2 280.1	611.9	572.1	622.8	679.8	534.9	179.6	3 201.3
Unemployed	246.2	260.6	210.7	75.9	107.4	72.2	*37.5	**3.0	506.8
Not in the labour force									
Retired	1 494.3	2 018.0	329.6	795.7	2 386.9	3 512.3
Other	589.9	1 319.7	439.6	544.4	518.6	180.4	124.8	101.9	1 909.7
Student status									
Studying	1 003.0	1 330.2	1 143.9	583.2	277.1	226.4	95.3	*7.2	2 333.2
Not studying	7 278.9	7 176.1	1 047.5	2 561.7	2 842.2	2 778.0	2 419.6	2 806.0	14 455.0
Level of highest non-school qualification									
Bachelor degree or above	1 865.6	2 013.3	266.2	1 092.9	996.4	733.3	488.8	301.3	3 878.9
Advanced Diploma/Diploma	683.6	1 106.4	*89.5	354.5	407.8	347.3	344.4	246.5	1 790.1
Certificate(a)	2 380.9	1 626.0	564.8	810.8	776.0	832.4	542.6	480.3	4 006.9
No non-school qualification	3 222.4	3 644.2	1 245.2	861.1	912.4	1 053.4	1 050.2	1 744.2	6 866.6
Highest year of school completed									
Year 12	4 333.7	4 579.2	1 579.6	2 324.6	1 919.2	1 430.3	1 011.5	647.8	8 912.9
Year 10 or 11	2 735.2	2 646.2	520.0	715.9	1 008.5	1 284.5	985.9	866.6	5 381.4
Year 9 or below(b)	1 213.0	1 280.8	*91.8	104.4	191.7	289.6	517.4	1 298.8	2 493.8
Main source of household income									
Employee income	5 498.6	5 408.5	1 740.9	2 541.4	2 459.8	2 353.7	1 366.3	445.1	10 907.1
Unincorporated business income	455.4	419.4	*54.4	125.5	191.1	194.9	257.1	51.8	874.8
Government cash pensions and allowances	1 496.0	1 784.9	197.2	281.6	352.1	317.2	505.3	1 627.4	3 280.9
Other sources of household income	568.0	603.7	*99.3	*92.0	*46.9	*67.7	295.6	570.3	1 171.7
Equivalised gross weekly household income(c)									
Lowest quintile	1 224.5	1 448.3	218.7	275.7	379.2	371.6	474.7	953.0	2 672.8
Second quintile	1 195.0	1 410.3	384.1	365.4	404.5	348.3	318.3	784.7	2 605.3
Third quintile	1 325.0	1 307.5	349.8	597.2	556.1	423.5	339.2	366.8	2 632.6
Fourth quintile	1 471.7	1 358.9	468.5	611.0	598.4	591.2	404.7	156.7	2 830.6
Highest quintile	1 550.8	1 404.9	342.8	776.9	628.5	678.0	399.9	129.7	2 955.7
Total(d)(e)(f)	8 281.8	8 506.3	2 191.4	3 144.9	3 119.4	3 004.4	2 514.9	2 813.2	16 788.2

* estimate has a relative standard error of 25% to 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

.. not applicable

(a) Includes Certificate I, II, III, IV and not further defined.

(b) Includes persons who never attended school.

(c) See Glossary entry for more information.

(d) Includes 150,600 volunteers and 403,000 non-volunteers in households reporting main source of household income as nil or negative income, unknown or not stated.

(e) Includes 1,106,900 volunteers and 1,984,200 non-volunteers in households where equivalised gross weekly household income was unknown or not stated.

(f) Includes 85,800 volunteers and 159,900 non-volunteers whose level of non-school qualification was not determined.

PERSONS AGED 18 YEARS AND OVER, Volunteer status by sex and age—by state or territory
of usual residence by capital city/balance of state—2010

	SEX		AGE GROUP (YEARS)						Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65+ years	
VOLUNTEER RATE (%) (a)									
New South Wales									
Capital city	32.2	35.0	*28.1	29.2	41.9	44.1	41.7	*14.7	33.6
Balance of state	34.7	47.7	*26.5	42.9	49.3	35.8	52.1	40.2	41.7
Total	33.1	40.0	27.6	33.7	44.3	40.9	46.0	25.8	36.6
Victoria									
Capital city	31.0	34.2	25.3	22.2	35.5	43.0	41.2	30.6	32.6
Balance of state	40.4	49.2	*33.5	47.6	48.9	48.2	41.6	46.4	45.1
Total	33.2	38.0	26.9	26.6	38.7	44.3	41.3	35.6	35.6
Queensland									
Capital city	35.2	35.2	*28.1	29.8	40.9	46.8	37.4	25.1	35.2
Balance of state	34.1	36.9	*25.7	20.6	40.1	46.6	38.0	38.4	35.5
Total	34.6	36.1	26.9	25.1	40.5	46.7	37.8	33.4	35.4
South Australia									
Capital city	36.1	34.5	*18.1	33.2	34.7	49.1	42.8	30.0	35.3
Balance of state	50.1	46.5	**37.8	61.6	57.4	48.3	*44.9	*41.0	48.2
Total	39.5	37.6	*23.2	39.4	39.6	48.9	43.4	33.0	38.6
Western Australia									
Capital city	31.0	35.8	*26.6	20.1	41.7	38.2	45.7	30.1	33.4
Balance of state	51.1	31.5	*24.8	*43.3	46.8	43.6	*37.5	39.1	40.7
Total	34.9	34.9	26.3	23.3	42.9	39.5	44.0	32.4	34.9
Tasmania									
Capital city	37.9	36.9	*18.4	36.6	47.5	43.2	38.4	33.6	37.4
Balance of state	41.7	45.7	*39.4	38.1	44.7	50.6	47.8	38.9	43.7
Total	40.1	41.9	30.4	37.4	45.9	47.5	44.0	36.8	41.0
Northern Territory(b)									
Capital city	38.6	46.5	*43.5	39.3	46.2	52.5	*29.1	41.4	42.6
Balance of state	*35.1	*43.8	**2.9	*39.3	*30.5	*64.8	*39.5	*19.2	*38.8
Total	37.8	46.0	*36.8	39.3	43.9	55.9	*31.5	37.1	41.8
Australian Capital Territory(c)	37.6	36.6	35.2	30.2	40.3	41.0	37.3	40.2	37.1
Australia									
Capital city	32.7	35.0	26.5	26.5	39.4	43.9	41.3	25.0	33.9
Balance of state	37.6	43.6	28.4	36.7	46.1	43.3	44.4	40.8	40.7
Total	34.4	38.1	27.1	29.5	41.6	43.7	42.5	31.4	36.2

* estimate has a relative standard error of 25% to 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

(b) Refers mainly to urban areas only. See Explanatory Notes.

(c) Australian Capital Territory refers to 'Capital city' only.

	SEX		AGE GROUP (YEARS)						Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65+ years	
VOLUNTEERS ('000) (a)									
New South Wales									
Capital city	568.4	591.8	*131.2	203.1	280.3	266.8	199.6	79.4	1 160.3
Balance of state	324.2	525.5	*62.5	144.8	164.9	133.2	177.0	167.2	849.7
Total	892.7	1 117.3	193.7	347.9	445.3	400.0	376.6	246.6	2 010.0
Victoria									
Capital city	497.6	550.9	114.8	149.2	215.3	244.7	176.1	148.5	1 048.5
Balance of state	196.7	269.2	*37.1	66.8	93.0	84.9	79.0	105.0	465.8
Total	694.3	820.1	151.9	216.0	308.3	329.6	255.1	253.5	1 514.4
Queensland									
Capital city	254.9	268.5	*61.6	90.5	119.1	122.5	79.6	50.0	523.4
Balance of state	314.8	339.4	*57.0	65.7	135.9	158.1	110.5	127.0	654.2
Total	569.7	607.9	118.6	156.2	255.0	280.6	190.2	177.0	1 177.6
South Australia									
Capital city	168.2	161.5	*21.1	54.6	59.8	81.1	61.1	52.0	329.7
Balance of state	74.0	78.1	**15.3	28.1	27.3	30.0	*25.5	*26.1	152.2
Total	242.2	239.6	*36.3	82.7	87.1	111.1	86.6	78.1	481.9
Western Australia									
Capital city	211.9	234.6	*51.4	55.6	102.3	88.5	90.8	57.9	446.4
Balance of state	84.8	59.4	*8.4	*19.3	36.2	34.0	20.2	26.0	144.1
Total	296.6	293.9	59.8	74.9	138.5	122.5	111.0	83.9	590.5
Tasmania									
Capital city	28.7	30.9	*3.5	9.5	13.4	13.1	10.1	9.9	59.6
Balance of state	45.5	50.5	*10.0	11.7	16.8	21.3	18.8	17.3	96.0
Total	74.3	81.4	13.5	21.2	30.3	34.4	29.0	27.2	155.6
Northern Territory(b)									
Capital city	19.5	23.6	*6.5	9.1	10.7	9.2	*4.0	*3.5	43.1
Balance of state	**5.2	*5.0	**0.1	**2.5	*1.2	**4.4	**1.6	*0.4	*10.2
Total	24.8	28.6	*6.6	11.7	12.0	13.5	*5.6	3.9	53.3
Australian Capital Territory(c)	50.4	50.4	13.2	17.8	21.1	19.8	14.6	14.3	100.9
Australia									
Capital city	1 799.7	1 912.3	403.3	589.4	822.1	845.6	636.1	415.5	3 711.9
Balance of state	1 045.3	1 327.0	190.4	338.9	475.5	465.8	432.7	469.0	2 372.3
Total	2 845.0	3 239.3	593.7	928.3	1 297.6	1 311.5	1 068.7	884.5	6 084.2

* estimate has a relative standard error of 25% to 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

(b) Refers mainly to urban areas only. See Explanatory Notes.

(c) Australian Capital Territory refers to 'Capital city' only.

	SEX		AGE GROUP (YEARS)						Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65+ years	
NON-VOLUNTEERS ('000)									
New South Wales									
Capital city	1 194.4	1 099.4	335.4	491.6	389.3	338.3	279.4	459.8	2 293.8
Balance of state	609.5	576.6	173.4	192.4	169.9	238.5	162.9	249.1	1 186.0
Total	1 803.9	1 675.9	508.8	684.0	559.1	576.8	442.2	708.9	3 479.8
Victoria									
Capital city	1 106.5	1 059.5	338.5	523.7	391.3	323.9	251.8	336.8	2 166.1
Balance of state	290.3	277.5	73.6	73.6	97.0	91.2	110.9	121.5	567.8
Total	1 396.8	1 337.0	412.1	597.4	488.4	415.1	362.7	458.2	2 733.8
Queensland									
Capital city	469.7	495.1	158.0	213.5	171.8	139.1	133.2	149.3	964.8
Balance of state	607.7	579.6	164.6	253.7	203.4	181.4	180.1	204.1	1 187.3
Total	1 077.4	1 074.7	322.6	467.2	375.2	320.4	313.3	353.3	2 152.1
South Australia									
Capital city	297.2	307.0	95.1	109.8	112.5	84.1	81.6	121.2	604.2
Balance of state	73.8	89.9	*25.1	*17.5	*20.3	32.1	*31.2	37.6	163.7
Total	371.0	396.9	120.2	127.3	132.7	116.2	112.7	158.8	767.9
Western Australia									
Capital city	471.2	419.8	141.8	220.8	143.0	143.2	107.8	134.3	891.0
Balance of state	81.2	129.0	25.5	25.3	41.2	44.0	33.7	40.6	210.3
Total	552.5	548.8	167.4	246.1	184.2	187.2	141.5	174.8	1 101.3
Tasmania									
Capital city	47.1	52.8	15.5	16.5	14.9	17.3	16.2	19.6	100.0
Balance of state	63.7	60.0	15.4	19.0	20.8	20.8	20.6	27.2	123.7
Total	110.9	112.8	30.9	35.4	35.7	38.0	36.8	46.7	223.7
Northern Territory(a)									
Capital city	31.1	27.1	8.4	14.1	12.5	8.3	9.8	5.0	58.2
Balance of state	*9.7	*6.4	**2.9	*3.9	*2.8	*2.4	*2.4	*1.6	*16.1
Total	40.8	33.5	11.3	18.1	15.3	10.7	12.3	6.6	74.3
Australian Capital Territory(b)	83.7	87.4	24.4	41.2	31.2	28.5	24.6	21.3	171.1
Australia									
Capital city	3 700.9	3 548.1	1 117.2	1 631.2	1 266.4	1 082.7	904.4	1 247.2	7 249.0
Balance of state	1 735.9	1 718.9	480.5	585.4	555.4	610.3	541.7	681.6	3 454.9
Total	5 436.9	5 267.1	1 597.7	2 216.6	1 821.8	1 692.9	1 446.1	1 928.8	10 703.9

* estimate has a relative standard error of 25% to 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

(a) Refers mainly to urban areas only. See Explanatory Notes.

(b) Australian Capital Territory refers to 'Capital city' only.

PERSONS AGED 18 YEARS AND OVER, Volunteer status by sex and age—by state or territory
of usual residence by capital city/balance of state—2010 *continued*

	SEX		AGE GROUP (YEARS)						Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65+ years	
TOTAL ('000)									
New South Wales									
Capital city	1 762.8	1 691.2	466.6	694.7	669.6	605.1	478.9	539.2	3 454.1
Balance of state	933.7	1 102.0	235.9	337.1	334.8	371.7	339.9	416.3	2 035.7
Total	2 696.6	2 793.3	702.5	1 031.8	1 004.4	976.8	818.8	955.5	5 489.8
Victoria									
Capital city	1 604.1	1 610.4	453.3	672.9	606.7	568.5	427.9	485.2	3 214.6
Balance of state	487.0	546.7	110.7	140.4	190.0	176.1	189.9	226.4	1 033.6
Total	2 091.1	2 157.1	564.0	813.3	796.7	744.7	617.8	711.7	4 248.2
Queensland									
Capital city	724.6	763.6	219.6	304.0	290.9	261.6	212.9	199.3	1 488.2
Balance of state	922.5	919.0	221.6	319.5	339.3	339.4	290.6	331.1	1 841.5
Total	1 647.1	1 682.7	441.3	623.4	630.2	601.0	503.5	530.4	3 329.7
South Australia									
Capital city	465.3	468.5	116.2	164.4	172.2	165.2	142.7	173.2	933.8
Balance of state	147.9	168.1	40.3	45.6	47.6	62.1	56.6	63.7	315.9
Total	613.2	636.6	156.5	209.9	219.8	227.2	199.3	236.9	1 249.8
Western Australia									
Capital city	683.1	654.3	193.2	276.4	245.3	231.7	198.7	192.1	1 337.4
Balance of state	166.0	188.4	34.0	44.6	77.4	78.0	53.9	66.6	354.4
Total	849.1	842.7	227.2	321.0	322.7	309.7	252.5	258.7	1 691.8
Tasmania									
Capital city	75.9	83.7	19.0	26.0	28.3	30.4	26.4	29.5	159.6
Balance of state	109.3	110.4	25.5	30.7	37.6	42.1	39.4	44.5	219.7
Total	185.1	194.2	44.5	56.6	65.9	72.5	65.8	74.0	379.3
Northern Territory(a)									
Capital city	50.6	50.7	14.9	23.3	23.2	17.5	13.9	8.5	101.3
Balance of state	*15.0	*11.3	**3.0	*6.5	*4.1	*6.7	*4.0	*2.0	*26.3
Total	65.6	62.0	17.9	29.7	27.3	24.2	17.9	10.5	127.6
Australian Capital Territory(b)	134.1	137.8	37.6	59.0	52.2	48.4	39.2	35.5	271.9
Australia									
Capital city	5 500.6	5 460.4	1 520.5	2 220.5	2 088.5	1 928.3	1 540.5	1 662.7	10 961.0
Balance of state	2 781.3	3 045.9	671.0	924.3	1 030.9	1 076.1	974.4	1 150.6	5 827.2
Total	8 281.8	8 506.3	2 191.4	3 144.9	3 119.4	3 004.4	2 514.9	2 813.2	16 788.2

* estimate has a relative standard error of 25% to 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

(a) Refers mainly to urban areas only. See Explanatory Notes.

(b) Australian Capital Territory refers to 'Capital city' only.

PERSONS AGED 18 YEARS AND OVER, Volunteer status by sex and age by occupation(a)—2010

	SEX		AGE GROUP (YEARS)						Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65+ years	
VOLUNTEER RATE (%) (b)									
Employed									
Managers	46.2	47.3	**22.8	36.7	47.0	48.7	58.7	*42.6	46.5
Professionals	53.3	48.6	62.4	38.1	53.0	57.8	58.4	*51.8	50.8
Technicians and Trades Workers	30.2	43.2	*30.5	17.8	35.3	37.8	51.0	**19.0	32.0
Community and Personal Service Workers	34.7	37.8	34.1	31.0	41.2	48.5	*28.5	**30.3	36.9
Clerical and Administrative Workers	26.0	46.6	*29.8	27.8	48.5	51.2	42.3	*48.4	41.4
Sales Workers	45.6	30.4	*25.8	*34.9	56.6	*43.8	*34.9	**18.3	36.4
Machinery Operators and Drivers	25.2	*40.2	**15.3	*18.0	*40.0	*24.9	*26.7	**33.7	25.7
Labourers	27.3	29.3	*19.4	*25.3	23.3	*28.9	46.2	**17.7	28.0
Total(c)	37.6	42.6	29.4	30.4	44.6	46.0	47.7	42.6	39.8
Not employed	26.2	32.0	*21.7	26.0	29.8	33.9	34.1	30.0	29.7
Total	34.4	38.1	27.1	29.5	41.6	43.7	42.5	31.4	36.2
VOLUNTEERS ('000) (b)									
Employed									
Managers	502.6	255.0	**15.5	114.3	187.4	222.8	184.2	*33.5	757.5
Professionals	601.2	639.0	*65.5	270.9	366.3	305.6	188.2	*43.7	1 240.3
Technicians and Trades Workers	385.6	*92.1	*105.6	59.1	121.5	108.1	*77.7	*5.7	477.7
Community and Personal Service Workers	93.4	248.3	*65.9	70.9	70.5	*95.1	*33.0	**6.3	341.7
Clerical and Administrative Workers	107.7	564.7	*68.4	88.9	172.2	204.1	115.7	**22.9	672.4
Sales Workers	157.3	160.1	*75.8	*79.4	*77.0	*57.6	*25.7	**1.8	317.4
Machinery Operators and Drivers	176.0	*9.8	**12.6	*32.0	*60.5	*48.6	*27.8	**4.3	185.8
Labourers	184.6	*111.9	*43.3	48.4	50.9	*60.6	*89.2	*4.1	296.5
Total(c)	2 234.9	2 089.5	452.5	767.1	1 111.3	1 114.2	742.3	136.9	4 324.3
Not employed	610.1	1 149.8	*141.2	161.2	186.3	197.3	326.4	747.5	1 759.9
Total	2 845.0	3 239.3	593.7	928.3	1 297.6	1 311.5	1 068.7	884.5	6 084.2
* estimate has a relative standard error of 25% to 50% and should be used with caution			(b) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.						
** estimate has a relative standard error greater than 50% and is considered too unreliable for general use			(c) Includes 35,100 volunteers and 59,800 non-volunteers whose occupation was inadequately described.						
(a) Coded to the <i>Australian and New Zealand Standard Classification of Occupations (ANZSCO), 2006</i> (cat. no. 1220.0).									

PERSONS AGED 18 YEARS AND OVER, Volunteer status by sex and age by occupation(a)—2010 *continued*

	SEX		AGE GROUP (YEARS)						Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65+ years	
NON-VOLUNTEERS ('000)									
Employed									
Managers	586.1	284.0	*52.4	197.0	211.3	234.8	129.4	*45.2	870.1
Professionals	526.7	675.7	*39.5	440.3	324.4	223.4	134.2	*40.6	1 202.4
Technicians and Trades Workers	893.0	121.0	240.9	273.0	223.1	178.0	74.7	*24.3	1 014.0
Community and Personal Service Workers	175.7	408.1	127.3	157.8	100.7	100.9	82.6	**14.5	583.9
Clerical and Administrative Workers	305.7	645.9	161.0	230.8	183.0	194.4	158.0	*24.5	951.6
Sales Workers	187.6	367.4	217.6	148.4	59.2	*73.8	*47.9	*8.1	554.9
Machinery Operators and Drivers	522.8	*14.5	*69.9	145.6	90.9	146.1	*76.4	*8.4	537.3
Labourers	490.9	270.2	179.4	142.9	167.3	149.0	103.7	*18.9	761.2
Total(b)	3 716.6	2 818.5	1 088.6	1 757.5	1 382.0	1 308.1	814.5	184.4	6 535.0
Not employed	1 720.3	2 448.6	509.1	459.1	439.8	384.9	631.6	1 744.4	4 168.9
Total	5 436.9	5 267.1	1 597.7	2 216.6	1 821.8	1 692.9	1 446.1	1 928.8	10 703.9
TOTAL ('000)									
Employed									
Managers	1 088.6	538.9	*67.8	311.3	398.7	457.6	313.6	*78.7	1 627.6
Professionals	1 127.9	1 314.7	105.0	711.2	690.7	529.0	322.4	*84.3	2 442.6
Technicians and Trades Workers	1 278.6	213.1	346.5	332.0	344.6	286.2	152.4	*30.0	1 491.7
Community and Personal Service Workers	269.1	656.4	193.2	228.7	171.2	196.0	115.6	*20.9	925.5
Clerical and Administrative Workers	413.3	1 210.6	229.5	319.7	355.2	398.5	273.7	*47.4	1 623.9
Sales Workers	344.9	527.5	293.4	227.8	136.2	131.5	73.6	*9.9	872.4
Machinery Operators and Drivers	698.8	*24.3	82.5	177.7	151.4	194.7	104.2	*12.6	723.1
Labourers	675.5	382.2	222.7	191.3	218.2	209.6	192.9	*23.0	1 057.7
Total(b)	5 951.4	4 908.0	1 541.1	2 524.6	2 493.3	2 422.2	1 556.8	321.4	10 859.4
Not employed	2 330.4	3 598.4	650.3	620.3	626.1	582.2	958.1	2 491.9	5 928.8
Total	8 281.8	8 506.3	2 191.4	3 144.9	3 119.4	3 004.4	2 514.9	2 813.2	16 788.2
* estimate has a relative standard error of 25% to 50% and should be used with caution			(a) Coded to the <i>Australian and New Zealand Standard Classification of Occupations (ANZSCO), 2006 (cat. no. 1220.0).</i>						
** estimate has a relative standard error greater than 50% and is considered too unreliable for general use			(b) Includes 35,100 volunteers and 59,800 non-volunteers whose occupation was inadequately described.						

PERSONS AGED 18 YEARS AND OVER, Volunteer status—Sex by age by disability or long-term health condition and self-assessed health status—2010

	MALES			FEMALES			PERSONS		
	18-64 years	65+ years	Total	18-64 years	65+ years	Total	18-64 years	65+ years	Total
VOLUNTEER RATE (%) (a)									
Disability status									
Has core activity restriction	26.2	26.7	26.4	38.5	22.7	32.1	32.3	24.7	29.3
Has a schooling/employment restriction only(b)	26.0	..	26.0	28.9	..	28.9	27.7	..	27.7
Has no specific restriction	38.4	31.8	36.5	36.9	30.8	34.9	37.7	31.3	35.7
<i>Total has disability or long term health condition</i>	<i>33.5</i>	<i>29.8</i>	<i>32.4</i>	<i>35.6</i>	<i>27.6</i>	<i>33.2</i>	<i>34.6</i>	<i>28.7</i>	<i>32.8</i>
Has no disability or long-term health condition	35.5	37.9	35.7	41.6	38.9	41.3	38.6	38.4	38.6
Self-assessed health status									
Excellent/very good	35.5	38.7	35.8	44.1	39.4	43.5	39.9	39.1	39.8
Good	37.0	34.7	36.6	35.0	33.9	34.8	36.0	34.3	35.7
Fair/poor	27.3	23.2	26.0	30.4	17.6	26.3	28.9	20.5	26.1
Total	34.8	31.8	34.4	39.6	31.1	38.1	37.2	31.4	36.2
VOLUNTEERS ('000) (a)									
Disability status									
Has core activity restriction	157.7	103.6	261.3	230.1	91.6	321.7	387.8	195.2	583.0
Has a schooling/employment restriction only(b)	89.9	..	89.9	138.9	..	138.9	228.8	..	228.8
Has no specific restriction	555.8	190.8	746.6	471.0	193.0	664.0	1 026.8	383.8	1 410.6
<i>Total has disability or long term health condition</i>	<i>803.4</i>	<i>294.4</i>	<i>1 097.8</i>	<i>840.0</i>	<i>284.6</i>	<i>1 124.6</i>	<i>1 643.4</i>	<i>579.0</i>	<i>2 222.4</i>
Has no disability or long-term health condition	1 621.8	125.3	1 747.2	1 934.6	180.1	2 114.7	3 556.4	305.4	3 861.8
Self-assessed health status									
Excellent/very good	1 380.7	157.8	1 538.6	1 759.1	218.6	1 977.7	3 139.8	376.5	3 516.3
Good	783.5	153.1	936.6	723.2	168.2	891.4	1 506.7	321.3	1 828.0
Fair/poor	261.0	108.8	369.8	292.2	77.9	370.2	553.2	186.7	739.9
Total	2 425.2	419.7	2 845.0	2 774.5	464.7	3 239.3	5 199.8	884.5	6 084.2

.. not applicable

(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

(b) Employment restrictions relate to persons aged 18–64 years only, and schooling restrictions relate to persons aged 18–20 years only.

	MALES			FEMALES			PERSONS		
	18-64 years	65+ years	Total	18-64 years	65+ years	Total	18-64 years	65+ years	Total
NON-VOLUNTEERS ('000)									
Disability status									
Has core activity restriction	444.6	284.2	728.8	368.2	312.1	680.3	812.8	596.3	1 409.1
Has a schooling/employment restriction only(a)	255.8	..	255.8	341.9	..	341.9	597.6	..	597.6
Has no specific restriction	891.8	409.3	1 301.2	806.8	434.1	1 240.9	1 698.6	843.4	2 542.0
<i>Total has disability or long term health condition</i>	<i>1 592.2</i>	<i>693.5</i>	<i>2 285.7</i>	<i>1 516.9</i>	<i>746.2</i>	<i>2 263.0</i>	<i>3 109.1</i>	<i>1 439.7</i>	<i>4 548.8</i>
Has no disability or long-term health condition	2 945.5	205.6	3 151.1	2 720.6	283.5	3 004.0	5 666.1	489.1	6 155.2
Self-assessed health status									
Excellent/very good	2 507.3	250.2	2 757.5	2 227.2	336.3	2 563.5	4 734.5	586.5	5 321.0
Good	1 335.5	288.8	1 624.2	1 340.9	327.4	1 668.3	2 676.3	616.2	3 292.5
Fair/poor	694.9	360.2	1 055.1	669.4	365.9	1 035.3	1 364.3	726.1	2 090.4
Total	4 537.7	899.2	5 436.9	4 237.5	1 029.6	5 267.1	8 775.2	1 928.8	10 703.9
TOTAL ('000)									
Disability status									
Has core activity restriction	602.2	387.8	990.1	598.3	403.7	1 002.0	1 200.6	791.5	1 992.1
Has a schooling/employment restriction only(a)	345.7	..	345.7	480.7	..	480.7	826.4	..	826.4
Has no specific restriction	1 447.7	600.1	2 047.8	1 277.8	627.1	1 904.9	2 725.5	1 227.2	3 952.7
<i>Total has disability or long term health condition</i>	<i>2 395.6</i>	<i>988.0</i>	<i>3 383.5</i>	<i>2 356.9</i>	<i>1 030.8</i>	<i>3 387.6</i>	<i>4 752.4</i>	<i>2 018.7</i>	<i>6 771.2</i>
Has no disability or long-term health condition	4 567.3	331.0	4 898.3	4 655.1	463.5	5 118.7	9 222.5	794.5	10 017.0
Self-assessed health status									
Excellent/very good	3 888.0	408.0	4 296.1	3 986.3	555.0	4 541.2	7 874.3	963.0	8 837.3
Good	2 118.9	441.9	2 560.8	2 064.1	495.6	2 559.7	4 183.1	937.5	5 120.5
Fair/poor	955.9	469.0	1 424.9	961.6	443.8	1 405.4	1 917.5	912.8	2 830.3
Total	6 962.9	1 318.9	8 281.8	7 012.0	1 494.3	8 506.3	13 974.9	2 813.2	16 788.2

.. not applicable

(a) Employment restrictions relate to persons aged 18–64 years only, and schooling restrictions relate to persons aged 18–20 years only.

	SEX		AGE GROUP (YEARS)							Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	
VOLUNTEERS (%) (a)										
Whether attended community event in last 6 months										
Attended community event	80.1	83.3	87.8	77.7	88.0	82.7	78.5	77.2	72.0	81.8
Did not attend community event	19.9	16.7	*12.2	22.3	12.0	17.3	21.5	22.8	28.0	18.2
Whether actively involved in religious or spiritual group or organisation in last 12 months										
Actively involved in religious group	26.0	34.7	34.4	27.4	28.5	27.1	34.0	37.8	31.6	30.6
Not actively involved in religious group	74.0	65.3	65.6	72.6	71.5	72.9	66.0	62.2	68.4	69.4
Whether participated in informal social activities in last 3 months										
Participated in informal social activities	98.2	99.1	100.0	98.1	99.4	98.7	97.8	98.2	98.6	98.7
Did not participate in informal social activities	*1.8	*0.9	—	**1.9	*0.6	*1.3	*2.2	**1.8	**1.4	1.3
Whether ever worked to provide service or activity in local area										
Has worked to provide service or activity	48.9	40.5	29.1	32.2	46.0	50.9	53.7	46.6	39.1	44.4
Has never worked to provide service or activity	51.1	59.5	70.9	67.8	54.0	49.1	46.3	53.4	60.9	55.6
Believe that most people can be trusted										
Strongly agree/ somewhat agree	63.1	61.3	64.0	54.6	59.0	64.5	61.2	72.9	68.5	62.2
Neither agree nor disagree	13.5	14.1	13.8	15.7	13.4	18.2	11.9	8.4	*9.0	13.8
Somewhat disagree/ strongly disagree	23.3	24.6	*22.2	29.7	27.6	17.4	26.9	18.7	22.5	24.0
Feels able to have a say within community on important issues										
All of the time/ most of the time	35.5	31.8	19.4	29.7	36.4	32.5	34.7	47.5	34.0	33.5
Some of the time	25.7	31.0	23.9	30.5	27.0	33.4	28.8	23.5	25.7	28.5
A little of the time/ none of the time	38.9	37.1	56.8	39.8	36.7	34.1	36.5	29.0	40.3	38.0
Overall life satisfaction										
Delighted/ pleased	46.8	48.9	60.4	58.4	50.3	44.1	39.1	46.2	31.0	47.9
Mostly satisfied	35.5	32.7	20.9	26.4	32.9	35.6	41.3	38.2	47.6	34.0
Mixed	12.6	14.9	*17.0	11.9	12.8	14.6	14.6	12.5	*15.5	13.9
Mostly dissatisfied/ unhappy/ terrible	5.1	3.1	*1.8	**3.3	*4.0	5.5	*4.1	*3.1	*5.9	4.0
Total(b)	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

* estimate has a relative standard error of 25% to 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

— nil or rounded to zero (including null cells)

(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

(b) Includes 12,400 volunteers and 45,700 non-volunteers whose overall life satisfaction was not known or not stated.

	SEX		AGE GROUP (YEARS)							Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	
NON-VOLUNTEERS (%)										
Whether attended community event in last 6 months										
Attended community event	53.4	57.1	59.7	62.5	62.0	53.4	52.1	47.3	33.5	55.2
Did not attend community event	46.6	42.9	40.3	37.5	38.0	46.6	47.9	52.7	66.5	44.8
Whether actively involved in religious or spiritual group or organisation in last 12 months										
Actively involved in religious group	8.7	13.6	10.1	11.4	10.6	9.7	10.7	11.7	15.6	11.1
Not actively involved in religious group	91.3	86.4	89.9	88.6	89.4	90.3	89.3	88.3	84.4	88.9
Whether participated in informal social activities in last 3 months										
Participated in informal social activities	93.6	94.2	96.1	97.1	95.6	94.3	91.7	92.3	83.6	93.9
Did not participate in informal social activities	6.4	5.8	*3.9	*2.9	4.4	5.7	8.3	7.7	16.4	6.1
Whether ever worked to provide service or activity in local area										
Has worked to provide service or activity	14.4	15.8	11.1	12.6	13.2	17.7	18.9	22.1	13.3	15.1
Has never worked to provide service or activity	85.6	84.2	88.9	87.4	86.8	82.3	81.1	77.9	86.7	84.9
Believe that most people can be trusted										
Strongly agree/ somewhat agree	49.0	50.0	44.4	49.8	47.2	49.4	51.1	53.0	55.6	49.5
Neither agree nor disagree	18.5	20.4	21.7	20.0	19.5	20.0	19.4	16.4	16.4	19.4
Somewhat disagree/ strongly disagree	32.5	29.6	33.9	30.2	33.2	30.5	29.5	30.6	28.0	31.1
Feels able to have a say within community on important issues										
All of the time/ most of the time	26.7	26.3	21.3	27.2	26.5	27.4	33.0	25.7	23.0	26.5
Some of the time	25.1	25.7	30.2	26.0	28.8	22.2	23.1	24.4	19.4	25.4
A little of the time/ none of the time	48.2	48.0	48.5	46.8	44.7	50.4	43.9	49.9	57.7	48.1
Overall life satisfaction										
Delighted/ pleased	40.6	40.8	51.7	46.2	45.4	32.2	32.8	37.6	30.4	40.7
Mostly satisfied	33.9	35.5	25.1	32.1	27.9	36.4	40.4	44.9	47.5	34.7
Mixed	18.7	18.1	19.9	18.2	21.1	21.3	17.9	11.0	14.3	18.4
Mostly dissatisfied/ unhappy/ terrible	6.3	5.3	*2.8	3.3	4.9	9.6	8.3	*6.4	7.2	5.8
Total(a)	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

* estimate has a relative standard error of 25% to 50% and should be used with caution

(a) Includes 12,400 volunteers and 45,700 non-volunteers whose overall life satisfaction was not known or not stated.

	SEX		AGE GROUP (YEARS)							Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	
VOLUNTEERS ('000) (a)										
Whether attended community event in last 6 months										
Attended community event	2 278.9	2 697.8	521.4	721.0	1 142.5	1 085.2	839.2	456.6	210.8	4 976.7
Did not attend community event	566.1	541.4	*72.3	207.3	155.1	226.3	229.5	134.9	82.1	1 107.5
Whether actively involved in religious or spiritual group or organisation in last 12 months										
Actively involved in religious group	738.6	1 124.3	204.1	254.1	369.6	355.9	363.4	223.4	92.4	1 862.9
Not actively involved in religious group	2 106.4	2 114.9	389.6	674.2	928.0	955.6	705.3	368.1	200.5	4 221.3
Whether participated in informal social activities in last 3 months										
Participated in informal social activities	2 792.5	3 210.6	593.7	911.1	1 289.7	1 293.8	1 045.1	580.9	288.8	6 003.1
Did not participate in informal social activities	*52.5	*28.7	—	**17.2	*7.9	*17.7	*23.7	**10.6	**4.1	81.2
Whether ever worked to provide service or activity in local area										
Has worked to provide service or activity	1 389.9	1 310.9	172.5	299.1	597.0	667.6	574.4	275.6	114.5	2 700.7
Has never worked to provide service or activity	1 455.1	1 928.4	421.2	629.2	700.5	643.9	494.4	315.9	178.4	3 383.5
Believe that most people can be trusted										
Strongly agree/ somewhat agree	1 796.3	1 987.0	380.0	506.4	765.2	845.5	654.3	431.1	200.6	3 783.3
Neither agree nor disagree	385.2	456.9	81.7	145.7	173.6	238.1	126.8	*49.7	*26.5	842.1
Somewhat disagree/ strongly disagree	663.5	795.3	*132.0	276.2	358.7	227.9	287.6	110.6	65.9	1 458.9
Feels able to have a say within community on important issues										
All of the time/ most of the time	1 008.6	1 031.4	*114.9	276.0	471.9	425.9	370.8	280.8	99.6	2 040.0
Some of the time	730.2	1 005.0	141.7	282.9	349.9	438.1	308.0	139.3	75.3	1 735.2
A little of the time/ none of the time	1 106.1	1 202.9	337.0	369.4	475.8	447.5	389.8	171.4	*118.0	2 309.0
Overall life satisfaction										
Delighted/ pleased	1 330.7	1 583.3	358.4	541.9	652.9	578.3	418.2	273.4	90.9	2 914.0
Mostly satisfied	1 009.2	1 060.4	124.1	245.0	426.7	467.1	441.7	225.8	139.3	2 069.7
Mixed	359.2	483.8	*100.7	110.7	165.7	191.0	155.6	73.9	*45.3	842.9
Mostly dissatisfied/ unhappy/ terrible	144.4	100.8	*10.5	**30.3	*52.3	72.4	*43.9	*18.4	*17.4	245.2
Total(b)	2 845.0	3 239.3	593.7	928.3	1 297.6	1 311.5	1 068.7	591.5	293.0	6 084.2

* estimate has a relative standard error of 25% to 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

— nil or rounded to zero (including null cells)

(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

(b) Includes 12,400 volunteers and 45,700 non-volunteers whose overall life satisfaction was not known or not stated.

	SEX		AGE GROUP (YEARS)							Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	
NON-VOLUNTEERS ('000)										
Whether attended community event in last 6 months										
Attended community event	2 904.5	3 009.2	954.2	1 385.4	1 130.1	904.0	753.9	478.0	308.0	5 913.7
Did not attend community event	2 532.4	2 257.9	643.6	831.2	691.8	788.9	692.2	532.4	610.3	4 790.3
Whether actively involved in religious or spiritual group or organisation in last 12 months										
Actively involved in religious group	470.8	716.7	162.1	253.2	192.3	163.4	154.8	118.1	143.6	1 187.6
Not actively involved in religious group	4 966.0	4 550.3	1 435.6	1 963.3	1 629.5	1 529.5	1 291.3	892.4	774.7	9 516.3
Whether participated in informal social activities in last 3 months										
Participated in informal social activities	5 091.2	4 960.2	1 534.8	2 152.2	1 741.6	1 597.0	1 325.9	932.7	767.3	10 051.4
Did not participate in informal social activities	345.7	306.9	*62.9	*64.4	80.2	95.9	120.2	77.8	151.0	652.5
Whether ever worked to provide service or activity in local area										
Has worked to provide service or activity	783.7	833.3	178.0	280.0	240.0	299.4	273.6	223.8	122.3	1 617.0
Has never worked to provide service or activity	4 653.2	4 433.8	1 419.7	1 936.6	1 581.8	1 393.5	1 172.5	786.7	796.0	9 086.9
Believe that most people can be trusted										
Strongly agree/ somewhat agree	2 662.1	2 633.8	709.7	1 104.1	860.4	836.7	738.7	535.7	510.6	5 295.9
Neither agree nor disagree	1 006.9	1 074.3	346.6	442.5	355.8	339.1	280.9	165.3	150.9	2 081.2
Somewhat disagree/ strongly disagree	1 767.8	1 559.0	541.4	669.9	605.6	517.1	426.6	309.5	256.8	3 326.8
Feels able to have a say within community on important issues										
All of the time/ most of the time	1 451.2	1 386.7	340.7	603.3	482.3	464.0	476.8	259.9	211.0	2 838.0
Some of the time	1 366.4	1 352.5	481.8	576.7	524.6	376.5	334.7	246.8	177.8	2 718.9
A little of the time/ none of the time	2 619.2	2 527.9	775.3	1 036.6	814.8	852.5	634.7	503.8	529.5	5 147.1
Overall life satisfaction										
Delighted/ pleased	2 209.2	2 147.2	826.6	1 023.7	827.1	545.2	474.9	379.8	279.1	4 356.4
Mostly satisfied	1 842.4	1 870.0	400.3	711.4	508.6	616.9	584.8	454.1	436.3	3 712.4
Mixed	1 016.2	951.8	317.6	404.5	383.9	360.6	259.4	110.8	131.3	1 968.0
Mostly dissatisfied/ unhappy/ terrible	343.5	277.9	*45.5	72.8	88.9	163.4	119.6	*64.8	66.5	621.4
Total(a)	5 436.9	5 267.1	1 597.7	2 216.6	1 821.8	1 692.9	1 446.1	1 010.5	918.3	10 703.9

* estimate has a relative standard error of 25% to 50% and should be used with caution

(a) Includes 12,400 volunteers and 45,700 non-volunteers whose overall life satisfaction was not known or not stated.

PERSONS AGED 18 YEARS AND OVER, Volunteer status—Sex and age by parental volunteering and participation in groups/activities as a child—2010

	SEX		AGE GROUP (YEARS)							Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	
VOLUNTEERS (%) (a)										
Whether parents had done voluntary work										
Parents had done voluntary work	67.5	64.2	74.3	73.0	69.5	65.3	59.1	60.1	45.7	65.7
Parents had not done voluntary work	25.1	28.4	*15.4	21.8	25.0	26.9	34.6	32.0	36.5	26.9
Don't know	7.4	7.4	*10.3	5.2	5.5	*7.8	*6.3	7.9	17.8	7.4
Whether participated in organised team sport as a child										
Participated in organised team sport	90.7	77.8	89.8	88.4	86.0	85.3	79.5	78.2	68.5	83.8
Did not participate in organised team sport	9.3	22.2	*10.2	11.6	14.0	14.7	20.5	21.8	31.5	16.2
Whether participated in arts/ culture related activities as a child										
Participated in arts/ culture related activities	41.6	63.0	64.3	60.3	55.2	51.1	48.6	47.6	31.9	53.0
Did not participate in arts/ culture related activities	58.4	37.0	35.7	39.7	44.8	48.9	51.4	52.4	68.1	47.0
Whether participated in a youth group as a child										
Participated in a youth group	59.0	61.6	61.3	57.4	57.9	65.4	61.6	60.1	52.2	60.4
Did not participate in a youth group	41.0	38.4	38.7	42.6	42.1	34.6	38.4	39.9	47.8	39.6
Whether participated in some kind of voluntary work as a child										
Participated in voluntary work	44.4	42.4	64.7	45.4	45.2	41.9	33.9	38.1	36.0	43.3
Did not participate in voluntary work	55.6	57.6	35.3	54.6	54.8	58.1	66.1	61.9	64.0	56.7
Whether raised money door-to-door or in a public place for a cause or organisation as a child										
Raised money	48.9	50.7	51.2	58.5	57.0	56.1	42.8	33.4	18.9	49.9
Did not raise money	51.1	49.3	48.8	41.5	43.0	43.9	57.2	66.6	81.1	50.1
Whether active in student government as a child										
Active in student government	13.9	13.2	22.6	23.4	12.3	11.8	10.0	*7.3	**3.3	13.6
Not active in student government	86.1	86.8	77.4	76.6	87.7	88.2	90.0	92.7	96.7	86.4
Whether active in a religious organisation as a child										
Active in a religious organisation	32.6	38.4	37.9	32.4	30.0	34.1	40.8	44.1	37.8	35.7
Not active in a religious organisation	67.4	61.6	62.1	67.6	70.0	65.9	59.2	55.9	62.2	64.3
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

* estimate has a relative standard error of 25% to 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

	SEX		AGE GROUP (YEARS)							Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	
NON-VOLUNTEERS (%)										
Whether parents had done voluntary work										
Parents had done voluntary work	46.7	41.3	50.4	48.9	46.5	49.7	39.7	30.2	28.2	44.0
Parents had not done voluntary work	40.0	45.3	36.4	37.2	40.0	42.1	46.6	54.8	52.8	42.6
Don't know	13.3	13.4	13.2	14.0	13.4	8.2	13.7	15.0	19.0	13.3
Whether participated in organised team sport as a child										
Participated in organised team sport	80.4	66.9	76.6	76.2	78.0	75.4	70.8	70.1	60.0	73.7
Did not participate in organised team sport	19.6	33.1	23.4	23.8	22.0	24.6	29.2	29.9	40.0	26.3
Whether participated in arts/ culture related activities as a child										
Participated in arts/ culture related activities	30.5	47.3	49.4	52.3	37.7	31.9	27.9	31.3	27.8	38.8
Did not participate in arts/ culture related activities	69.5	52.7	50.6	47.7	62.3	68.1	72.1	68.7	72.2	61.2
Whether participated in a youth group as a child										
Participated in a youth group	44.8	45.1	44.4	43.3	47.1	48.0	50.1	44.9	31.9	44.9
Did not participate in a youth group	55.2	54.9	55.6	56.7	52.9	52.0	49.9	55.1	68.1	55.1
Whether participated in some kind of voluntary work as a child										
Participated in voluntary work	25.9	28.4	35.4	32.1	28.0	24.3	21.9	24.1	15.8	27.1
Did not participate in voluntary work	74.1	71.6	64.6	67.9	72.0	75.7	78.1	75.9	84.2	72.9
Whether raised money door-to-door or in a public place for a cause or organisation as a child										
Raised money	32.4	34.3	41.2	41.5	36.2	35.3	28.9	18.8	13.4	33.3
Did not raise money	67.6	65.7	58.8	58.5	63.8	64.7	71.1	81.2	86.6	66.7
Whether active in student government as a child										
Active in student government	6.9	8.0	14.1	10.2	6.9	*8.3	*3.0	*2.5	*1.1	7.4
Not active in student government	93.1	92.0	85.9	89.8	93.1	91.7	97.0	97.5	98.9	92.6
Whether active in a religious organisation as a child										
Active in a religious organisation	18.0	27.3	19.4	18.5	21.8	22.3	28.6	25.9	27.3	22.6
Not active in a religious organisation	82.0	72.7	80.6	81.5	78.2	77.7	71.4	74.1	72.7	77.4
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

* estimate has a relative standard error of 25% to 50% and should be used with caution

PERSONS AGED 18 YEARS AND OVER, Volunteer status—Sex and age by parental volunteering and participation in groups/activities as a child—2010 *continued*

	SEX		AGE GROUP (YEARS)							Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	
VOLUNTEERS ('000) (a)										
Whether parents had done voluntary work										
Parents had done voluntary work	1 919.7	2 078.2	441.3	678.1	901.7	856.1	631.3	355.7	133.8	3 997.9
Parents had not done voluntary work	715.1	921.4	*91.2	202.0	324.7	352.6	369.6	189.2	107.0	1 636.5
Don't know	210.1	239.7	*61.2	48.2	71.1	*102.8	*67.8	46.6	*52.2	449.8
Whether participated in organised team sport as a child										
Participated in organised team sport	2 580.3	2 520.2	533.3	820.2	1 115.3	1 119.0	849.5	462.5	200.7	5 100.5
Did not participate in organised team sport	264.7	719.0	*60.4	108.1	182.3	192.5	219.2	129.0	92.3	983.7
Whether participated in arts/ culture related activities as a child										
Participated in arts/ culture related activities	1 182.9	2 039.1	381.7	559.6	715.8	670.5	519.2	281.8	93.5	3 222.0
Did not participate in arts/ culture related activities	1 662.0	1 200.1	212.0	368.7	581.8	641.0	549.5	309.7	199.5	2 862.2
Whether participated in a youth group as a child										
Participated in a youth group	1 677.9	1 994.0	363.8	533.3	751.0	857.3	658.3	355.3	152.9	3 671.9
Did not participate in a youth group	1 167.0	1 245.3	229.9	395.0	546.6	454.1	410.4	236.2	140.1	2 412.3
Whether participated in some kind of voluntary work as a child										
Participated in voluntary work	1 262.0	1 372.6	384.0	421.4	587.0	549.1	362.0	225.6	*105.6	2 634.6
Did not participate in voluntary work	1 583.0	1 866.6	209.7	506.9	710.6	762.4	706.7	365.9	187.4	3 449.6
Whether raised money door-to-door or in a public place for a cause or organisation as a child										
Raised money	1 392.4	1 641.2	304.0	542.9	740.1	735.6	457.8	197.8	55.3	3 033.6
Did not raise money	1 452.6	1 598.0	289.7	385.4	557.4	575.8	610.9	393.7	237.6	3 050.6
Whether active in student government as a child										
Active in student government	396.1	429.1	134.5	216.8	160.0	154.4	106.6	*43.4	**9.6	825.2
Not active in student government	2 448.8	2 810.1	459.2	711.5	1 137.5	1 157.1	962.1	548.1	283.4	5 259.0
Whether active in a religious organisation as a child										
Active in a religious organisation	926.7	1 243.1	225.0	301.0	389.7	446.7	436.0	260.6	110.8	2 169.8
Not active in a religious organisation	1 918.2	1 996.2	368.7	627.3	907.9	864.8	632.8	330.8	182.1	3 914.4
Total	2 845.0	3 239.3	593.7	928.3	1 297.6	1 311.5	1 068.7	591.5	293.0	6 084.2

* estimate has a relative standard error of 25% to 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

	SEX		AGE GROUP (YEARS)							Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	
NON-VOLUNTEERS ('000)										
Whether parents had done voluntary work										
Parents had done voluntary work	2 538.6	2 175.5	805.1	1 082.8	847.8	841.1	573.9	304.8	258.6	4 714.1
Parents had not done voluntary work	2 176.6	2 384.7	581.7	823.7	729.4	713.6	674.3	553.8	484.9	4 561.4
Don't know	721.6	706.8	210.9	310.1	244.7	138.3	197.9	151.8	174.8	1 428.5
Whether participated in organised team sport as a child										
Participated in organised team sport	4 369.6	3 523.5	1 223.3	1 690.0	1 421.6	1 275.8	1 023.2	708.3	550.9	7 893.1
Did not participate in organised team sport	1 067.3	1 743.5	374.4	526.6	400.2	417.1	423.0	302.2	367.4	2 810.8
Whether participated in arts/ culture related activities as a child										
Participated in arts/ culture related activities	1 660.2	2 488.8	788.9	1 158.3	686.5	540.8	403.6	315.9	255.0	4 149.0
Did not participate in arts/ culture related activities	3 776.7	2 778.2	808.8	1 058.3	1 135.3	1 152.1	1 042.5	694.6	663.3	6 554.9
Whether participated in a youth group as a child										
Participated in a youth group	2 434.5	2 375.8	709.9	959.8	857.9	811.8	724.1	453.5	293.3	4 810.3
Did not participate in a youth group	3 002.3	2 891.3	887.8	1 256.7	963.9	881.2	722.0	557.0	625.0	5 893.6
Whether participated in some kind of voluntary work as a child										
Participated in voluntary work	1 409.5	1 496.3	565.5	712.4	510.8	411.6	316.6	243.6	145.3	2 905.9
Did not participate in voluntary work	4 027.3	3 770.7	1 032.2	1 504.2	1 311.0	1 281.3	1 129.6	766.8	773.0	7 798.0
Whether raised money door-to-door or in a public place for a cause or organisation as a child										
Raised money	1 761.8	1 804.1	657.8	918.9	659.3	598.3	418.6	189.7	123.3	3 566.0
Did not raise money	3 675.0	3 462.9	939.9	1 297.7	1 162.5	1 094.6	1 027.5	820.7	795.0	7 138.0
Whether active in student government as a child										
Active in student government	376.5	418.8	224.6	225.0	*125.8	*140.2	*44.1	*25.4	*10.2	795.3
Not active in student government	5 060.3	4 848.3	1 373.1	1 991.6	1 696.0	1 552.7	1 402.1	985.0	908.1	9 908.6
Whether active in a religious organisation as a child										
Active in a religious organisation	980.6	1 439.9	310.4	410.0	397.0	377.6	412.9	262.0	250.5	2 420.4
Not active in a religious organisation	4 456.3	3 827.2	1 287.3	1 806.6	1 424.9	1 315.3	1 033.2	748.4	667.8	8 283.5
Total	5 436.9	5 267.1	1 597.7	2 216.6	1 821.8	1 692.9	1 446.1	1 010.5	918.3	10 703.9

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	SEX		AGE GROUP (YEARS)							Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	
VOLUNTEERS (%) (a)										
Whether provided help/care for someone with a disability, long-term illness or problems with old age in last four weeks										
Provided help/care	23.6	29.9	*11.1	12.9	26.5	34.0	37.6	34.0	21.3	26.9
Did not provide help/care	76.4	70.1	88.9	87.1	73.5	66.0	62.4	66.0	78.7	73.1
Provision of assistance to people not living in the same house(b)										
In last four weeks to:										
Relative in another household	33.4	40.6	27.7	35.7	42.7	38.1	43.0	34.0	18.5	37.2
Friend	25.3	32.2	39.0	34.9	26.0	27.5	26.9	23.9	*28.5	29.0
Neighbour	6.2	5.3	**0.3	*3.2	*7.5	5.4	*4.9	12.8	*6.7	5.7
Work colleague	5.8	3.4	*7.4	7.1	*4.1	3.7	*5.3	np	np	4.5
Other person	6.2	8.6	**10.8	*7.6	11.0	4.0	*7.7	*5.6	*3.2	7.5
Total(c)	58.8	67.6	67.0	61.7	67.3	63.5	65.6	57.2	51.1	63.5
Type of assistance provided										
Domestic work, home maintenance or gardening	25.9	20.0	21.9	22.9	25.6	24.7	23.4	19.8	*5.7	22.7
Providing transport or running errands	24.9	30.9	26.2	22.6	28.1	33.5	29.3	24.7	27.4	28.1
Helping with child care	9.4	22.6	*16.9	19.4	16.6	12.7	17.6	22.1	*6.9	16.4
Teaching, coaching or giving practical advice	15.1	13.4	*13.1	21.1	16.9	12.6	14.6	*6.7	*2.4	14.2
Giving emotional support	24.6	38.3	26.9	34.4	32.4	31.9	37.1	27.8	*20.6	31.9
Other helping activity	4.2	4.9	*8.7	*3.8	*4.2	*3.9	*4.7	*3.7	*4.4	4.6
Total(c)	58.8	67.6	67.0	61.7	67.3	63.5	65.6	57.2	51.1	63.5
Did not provide assistance	41.2	32.4	33.0	38.3	32.7	36.5	34.4	42.8	48.9	36.5
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

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** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

np not available for publication but included in totals where applicable, unless otherwise indicated

(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

(b) Provision of assistance to people not living in the same household.

(c) Some people may have given help to more than one category of person not living in the same house, or given more than one type of help, therefore components will not add to the total.

	SEX		AGE GROUP (YEARS)							Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	
NON-VOLUNTEERS (%)										
Whether provided help/care for someone with a disability, long-term illness or problems with old age in last four weeks										
Provided help/care	13.2	20.4	*9.7	10.9	14.4	22.4	26.7	17.9	20.4	16.7
Did not provide help/care	86.8	79.6	90.3	89.1	85.6	77.6	73.3	82.1	79.6	83.3
Provision of assistance to people not living in the same house(a)										
In last four weeks to:										
Relative in another household	22.4	29.1	17.1	23.8	25.7	31.8	37.3	29.0	12.4	25.7
Friend	15.5	15.2	22.5	20.5	18.0	12.4	10.3	8.5	*6.2	15.3
Neighbour	2.2	2.7	**1.7	*1.8	*2.8	*2.8	2.0	3.9	*3.0	2.4
Work colleague	2.3	1.8	*2.4	*2.4	3.7	*2.5	*0.9	np	np	2.1
Other person	0.9	*1.9	*2.4	*2.5	*0.8	*1.6	*0.6	*0.4	**0.2	1.4
Total(b)	37.6	43.6	38.9	44.4	41.8	44.8	46.7	36.4	19.2	40.6
Type of assistance provided										
Domestic work, home maintenance or gardening	17.0	14.8	17.7	20.1	14.4	19.9	17.6	7.8	*4.4	15.9
Providing transport or running errands	16.4	16.1	14.3	17.5	17.1	20.5	18.8	12.9	*6.7	16.2
Helping with child care	5.9	13.6	*4.1	8.2	9.0	8.7	17.5	18.1	*4.9	9.7
Teaching, coaching or giving practical advice	4.8	4.2	*6.3	6.2	5.1	*4.3	*2.2	*2.2	**2.7	4.5
Giving emotional support	16.9	23.1	14.9	20.2	25.4	24.7	23.3	15.3	*8.2	19.9
Other helping activity	2.2	2.7	*2.4	*2.8	*2.9	*2.7	*2.5	*1.5	**1.3	2.4
Total(b)	37.6	43.6	38.9	44.4	41.8	44.8	46.7	36.4	19.2	40.6
Did not provide assistance	62.4	56.4	61.1	55.6	58.2	55.2	53.3	63.6	80.8	59.4
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

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(a) Provision of assistance to people not living in the same household.

(b) Some people may have given help to more than one category of person not living in the same house, or given more than one type of help, therefore components will not add to the total.

	SEX		AGE GROUP (YEARS)							Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	
VOLUNTEERS ('000) (a)										
Whether provided help/care for someone with a disability, long-term illness or problems with old age in last four weeks										
Provided help/care	670.6	968.9	*65.7	119.5	343.6	446.0	401.4	200.8	*62.5	1 639.5
Did not provide help/care	2 174.3	2 270.3	528.0	808.8	954.0	865.4	667.3	390.7	230.5	4 444.7
Provision of assistance to people not living in the same house(b)										
In last four weeks to:										
Relative in another household	949.3	1 316.6	164.4	331.8	554.0	500.2	460.0	201.0	54.3	2 265.9
Friend	720.7	1 043.9	231.7	324.1	336.8	360.1	287.1	141.4	*83.4	1 764.6
Neighbour	177.4	170.6	**1.7	*29.7	*97.5	71.0	*52.3	*75.9	*19.7	347.9
Work colleague	164.3	109.6	*44.2	65.8	*53.7	48.1	*56.8	np	np	273.9
Other person	177.6	278.0	**64.4	*70.8	*143.2	52.9	*81.9	*33.2	*9.3	455.6
Total(c)	1 674.0	2 191.3	397.9	572.3	873.4	833.3	700.7	338.2	149.6	3 865.3
Type of assistance provided										
Domestic work, home maintenance or gardening	736.2	646.9	129.9	212.7	332.4	324.5	250.0	116.8	*16.7	1 383.1
Providing transport or running errands	709.3	1 000.2	155.4	210.0	365.0	439.4	313.2	146.1	80.4	1 709.5
Helping with child care	267.0	733.1	*100.3	180.2	214.8	165.9	188.1	130.7	*20.1	1 000.0
Teaching, coaching or giving practical advice	428.6	433.2	*77.9	196.3	219.3	165.6	155.9	*39.7	*7.0	861.8
Giving emotional support	699.9	1 240.1	159.9	318.9	420.7	418.8	396.8	164.5	*60.4	1 940.0
Other helping activity	119.9	158.7	*51.9	*35.0	*55.0	*51.7	*50.5	*21.7	*12.8	278.6
Total(c)	1 674.0	2 191.3	397.9	572.3	873.4	833.3	700.7	338.2	149.6	3 865.3
Did not provide assistance	1 171.0	1 047.9	195.8	356.0	424.1	478.2	368.0	253.3	143.4	2 218.9
Total	2 845.0	3 239.3	593.7	928.3	1 297.6	1 311.5	1 068.7	591.5	293.0	6 084.2

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(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

(b) Provision of assistance to people not living in the same household.

(c) Some people may have given help to more than one category of person not living in the same house, or given more than one type of help, therefore components will not add to the total.

	SEX		AGE GROUP (YEARS)							Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	
NON-VOLUNTEERS ('000)										
Whether provided help/care for someone with a disability, long-term illness or problems with old age in last four weeks										
Provided help/care	715.2	1 076.0	*155.3	241.5	261.7	378.7	385.6	180.8	187.6	1 791.1
Did not provide help/care	4 721.7	4 191.1	1 442.4	1 975.1	1 560.2	1 314.2	1 060.6	829.7	730.7	8 912.8
Provision of assistance to people not living in the same house(a)										
In last four weeks to:										
Relative in another household	1 218.9	1 534.1	273.5	528.5	467.5	537.7	539.3	292.8	113.7	2 753.1
Friend	840.4	801.9	359.1	453.4	327.8	209.8	149.5	86.0	*56.7	1 642.2
Neighbour	118.2	142.9	**27.6	*38.9	*50.7	*48.0	29.2	*39.5	*27.2	261.1
Work colleague	126.6	95.2	*38.1	*54.3	66.5	*42.5	*12.8	np	np	221.8
Other person	51.1	*101.9	*38.8	*56.4	*15.4	*26.8	*9.2	*4.1	**2.3	153.0
Total(b)	2 046.8	2 298.9	622.1	984.6	761.4	758.5	674.9	367.7	176.4	4 345.6
Type of assistance provided										
Domestic work, home maintenance or gardening	923.5	777.5	282.9	444.7	262.3	336.7	254.9	78.9	*40.7	1 701.0
Providing transport or running errands	890.8	847.2	228.1	387.1	311.8	347.7	272.2	130.0	*61.1	1 738.0
Helping with child care	319.7	717.8	*65.3	181.2	163.4	147.6	253.0	182.4	*44.6	1 037.5
Teaching, coaching or giving practical advice	262.7	220.5	100.7	137.4	93.3	73.2	*31.5	*22.1	**25.0	483.2
Giving emotional support	917.3	1 215.1	237.8	448.6	462.0	417.4	336.6	154.5	75.5	2 132.3
Other helping activity	117.9	144.1	*39.0	*61.7	*53.1	*45.4	*36.1	*15.3	**11.6	262.1
Total(b)	2 046.8	2 298.9	622.1	984.6	761.4	758.5	674.9	367.7	176.4	4 345.6
Did not provide assistance	3 390.1	2 968.2	975.6	1 231.9	1 060.4	934.4	771.2	642.8	741.9	6 358.3
Total	5 436.9	5 267.1	1 597.7	2 216.6	1 821.8	1 692.9	1 446.1	1 010.5	918.3	10 703.9

* estimate has a relative standard error of 25% to 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

np not available for publication but included in totals where applicable, unless otherwise indicated

(a) Provision of assistance to people not living in the same household.

(b) Some people may have given help to more than one category of person not living in the same house, or given more than one type of help, therefore components will not add to the total.

	SEX		AGE GROUP (YEARS)							Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	
PROPORTION (%)										
Number of organisations volunteered for in previous 12 months										
One	58.6	57.2	74.3	63.9	50.9	53.0	57.3	56.6	62.2	57.8
Two	22.8	23.5	*16.0	21.2	26.9	23.7	24.4	21.7	22.8	23.1
Three	9.6	9.5	*4.6	6.0	*11.6	11.8	8.5	12.2	*10.4	9.5
Four or more	9.1	9.8	**5.1	8.9	10.6	11.6	9.8	9.5	*4.7	9.5
Frequency of voluntary work										
At least once a week	34.2	35.7	43.5	28.6	36.5	30.2	35.7	40.3	39.6	35.0
At least once a fortnight	10.1	12.4	*10.3	10.1	6.7	*15.2	11.1	*14.8	*13.9	11.3
At least once a month	15.6	16.4	*7.9	16.8	17.4	18.7	13.2	18.5	16.9	16.0
Several times a year	25.1	23.2	*17.8	26.0	26.0	24.8	26.3	19.7	19.9	24.1
Less regularly	14.9	12.4	*20.6	18.5	13.4	11.1	13.6	6.8	*9.7	13.6
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
NUMBER ('000)										
Number of organisations volunteered for in previous 12 months										
One	1 666.3	1 853.0	441.1	593.6	661.0	694.5	612.1	334.8	182.2	3 519.3
Two	647.8	759.9	*95.2	196.5	349.1	310.7	261.3	128.3	66.7	1 407.7
Three	273.0	307.3	*27.2	55.6	*150.1	154.3	90.4	72.3	*30.5	580.4
Four or more	257.8	318.9	*30.3	82.5	137.4	152.0	105.0	56.0	*13.6	576.8
Frequency of voluntary work										
At least once a week	974.3	1 155.5	258.0	265.8	473.6	396.1	381.9	238.2	116.2	2 129.8
At least once a fortnight	287.4	401.0	*61.1	94.1	87.3	*198.7	119.1	*87.4	*40.6	688.5
At least once a month	443.7	529.6	*46.8	156.0	225.5	245.4	141.0	109.3	49.5	973.3
Several times a year	714.7	751.1	105.6	241.1	337.0	325.9	281.3	116.5	*58.4	1 465.8
Less regularly	424.8	402.0	*122.1	171.3	174.1	145.5	145.5	40.0	*28.3	826.9
Total	2 845.0	3 239.3	593.7	928.3	1 297.6	1 311.5	1 068.7	591.5	293.0	6 084.2
* estimate has a relative standard error of 25% to 50% and should be used with caution	(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.									
** estimate has a relative standard error greater than 50% and is considered too unreliable for general use	(b) Refers to organisations volunteered for in the previous 12 months.									

	EMPLOYED				NOT IN THE LABOUR FORCE			
	Full-time	Part-time	Total	Unemployed	Retired from work	Other	Total	Total
PROPORTION (%)								
Males								
Number of organisations volunteered for in previous 12 months								
One	57.0	60.2	57.4	*62.7	63.1	62.0	62.8	58.6
Two	24.4	*21.6	24.0	**15.5	19.7	*14.7	18.4	22.8
Three	9.4	*10.7	9.5	**4.9	*8.3	*15.5	*10.2	9.6
Four or more	9.3	*7.5	9.0	**16.9	*9.0	**7.8	*8.7	9.1
Frequency of voluntary work								
At least once a week	31.2	40.5	32.4	*38.7	39.4	45.9	41.1	34.2
At least once a fortnight	8.9	*12.0	9.3	**4.9	*11.8	**18.9	*13.7	10.1
At least once a month	16.3	*12.5	15.8	**18.6	15.8	*11.9	14.8	15.6
Several times a year	25.9	27.9	26.2	**33.5	23.5	*11.6	20.4	25.1
Less regularly	17.8	*7.0	16.3	**4.3	*9.6	*11.7	10.1	14.9
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Females								
Number of organisations volunteered for in previous 12 months								
One	57.3	49.8	53.2	68.3	60.0	70.9	64.2	57.2
Two	21.3	29.9	25.9	**9.9	21.6	*16.3	19.5	23.5
Three	11.8	9.0	10.3	**3.3	*8.6	*7.7	8.3	9.5
Four or more	9.7	*11.3	10.5	**18.6	*9.8	*5.2	*8.0	9.8
Frequency of voluntary work								
At least once a week	29.9	28.4	29.1	*28.9	45.2	54.1	48.7	35.7
At least once a fortnight	9.1	15.9	12.8	**7.1	*12.8	*10.5	*11.9	12.4
At least once a month	18.8	18.9	18.9	**26.3	13.8	*6.4	10.9	16.4
Several times a year	24.7	24.4	24.5	**23.2	*21.4	19.5	20.6	23.2
Less regularly	17.5	12.3	14.7	**14.4	*6.8	*9.5	7.8	12.4
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Persons								
Number of organisations volunteered for in previous 12 months								
One	57.1	51.9	55.4	66.2	61.2	68.6	63.7	57.8
Two	23.3	28.2	24.9	*12.0	20.8	15.8	19.1	23.1
Three	10.2	9.4	9.9	**3.9	8.5	*9.7	8.9	9.5
Four or more	9.4	10.5	9.8	*17.9	9.5	*5.9	8.2	9.5
Frequency of voluntary work								
At least once a week	30.8	30.9	30.8	*32.5	43.0	52.0	46.1	35.0
At least once a fortnight	9.0	15.1	11.0	*6.3	*12.4	*12.7	12.5	11.3
At least once a month	17.1	17.6	17.3	*23.5	14.6	*7.8	12.3	16.0
Several times a year	25.5	25.1	25.4	*27.0	22.2	17.4	20.5	24.1
Less regularly	17.7	11.2	15.6	*10.7	7.9	10.1	8.6	13.6
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

* estimate has a relative standard error of 25% to 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

(b) Refers to organisations volunteered for in the previous 12 months.

	EMPLOYED			Unemployed	NOT IN THE LABOUR FORCE			
	Full-time	Part-time	Total		Retired from work	Other	Total	Total
NUMBER ('000)								
Males								
Number of organisations volunteered for in previous 12 months								
One	1 105.4	177.8	1 283.3	*23.0	267.9	92.1	360.0	1 666.3
Two	472.8	*63.9	536.7	**5.7	83.6	*21.8	105.3	647.8
Three	181.5	*31.5	213.0	**1.8	*35.2	*23.1	*58.2	273.0
Four or more	179.7	*22.1	201.8	**6.2	*38.2	**11.6	*49.8	257.8
Frequency of voluntary work								
At least once a week	604.8	119.7	724.5	*14.2	167.4	68.2	235.6	974.3
At least once a fortnight	171.9	*35.4	207.3	**1.8	*50.2	**28.1	*78.3	287.4
At least once a month	315.3	*37.0	352.2	**6.8	67.0	*17.7	84.6	443.7
Several times a year	503.1	82.4	585.5	**12.3	99.7	*17.2	116.8	714.7
Less regularly	344.4	*20.8	365.2	**1.6	*40.6	*17.4	58.0	424.8
Total	1 939.5	295.4	2 234.9	*36.7	424.9	148.5	573.4	2 845.0
Females								
Number of organisations volunteered for in previous 12 months								
One	552.9	559.4	1 112.3	*42.9	399.3	298.6	697.8	1 853.0
Two	205.3	336.1	541.4	*6.2	143.8	*68.5	212.3	759.9
Three	113.8	101.6	215.4	**2.0	*57.6	*32.3	89.9	307.3
Four or more	93.3	*127.0	220.3	**11.7	*65.1	*21.9	*87.0	318.9
Frequency of voluntary work								
At least once a week	288.5	319.5	608.0	*18.2	301.1	228.1	529.3	1 155.5
At least once a fortnight	88.2	179.0	267.2	*4.5	*85.1	*44.3	*129.4	401.0
At least once a month	181.3	212.9	394.2	**16.5	92.1	*26.9	118.9	529.6
Several times a year	238.1	274.0	512.1	**14.6	*142.2	82.1	224.4	751.1
Less regularly	169.3	138.6	307.9	**9.0	*45.1	*39.9	85.0	402.0
Total	965.4	1 124.1	2 089.5	*62.8	665.7	421.4	1 087.0	3 239.3
Persons								
Number of organisations volunteered for in previous 12 months								
One	1 658.4	737.2	2 395.6	*65.9	667.1	390.7	1 057.9	3 519.3
Two	678.2	400.0	1 078.2	*11.9	227.4	90.3	317.6	1 407.7
Three	295.3	133.1	428.4	**3.9	92.7	55.4	148.1	580.4
Four or more	273.0	149.1	422.1	*17.8	103.3	*33.5	136.8	576.8
Frequency of voluntary work								
At least once a week	893.3	439.3	1 332.6	*32.4	468.5	296.3	764.9	2 129.8
At least once a fortnight	260.1	214.4	474.5	*6.3	*135.3	*72.4	207.7	688.5
At least once a month	496.6	249.9	746.4	*23.3	159.0	*44.5	203.6	973.3
Several times a year	741.2	356.5	1 097.7	**26.9	241.9	99.3	341.2	1 465.8
Less regularly	513.7	159.4	673.1	*10.6	85.8	57.3	143.1	826.9
Total	2 904.9	1 419.4	4 324.3	99.5	1 090.5	569.9	1 660.4	6 084.2

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** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

(b) Refers to organisations volunteered for in the previous 12 months.

INCURRED ANY EXPENSES

	Any reimbursement available	Reimbursement not available	Total(b)	Did not incur any expenses	Total
PROPORTION (%)					
Frequency of voluntary work					
At least once a week	20.9	42.0	65.7	34.3	100.0
At least once a fortnight	17.0	45.2	64.6	35.4	100.0
At least once a month	18.1	41.8	63.2	36.8	100.0
Several times a year	7.2	40.9	51.5	48.5	100.0
Less regularly	*4.6	28.1	37.1	62.9	100.0
Labour force status					
Employed full-time	16.6	43.0	62.3	37.7	100.0
Employed part-time	14.3	42.7	59.0	41.0	100.0
Unemployed	**6.4	*32.8	41.8	58.2	100.0
Not in the labour force	11.5	33.6	49.9	50.1	100.0
Equivalised gross weekly household income quintiles(c)					
Lowest quintile	9.6	38.3	49.8	50.2	100.0
Second quintile	*10.5	37.8	50.6	49.4	100.0
Third quintile	14.4	41.0	57.1	42.9	100.0
Fourth quintile	19.6	41.0	63.1	36.9	100.0
Highest quintile	16.6	39.4	59.6	40.4	100.0
Main source of household income					
Employee income	13.6	41.6	58.7	41.3	100.0
Unincorporated business income	19.5	42.9	64.2	35.8	100.0
Government cash pensions and allowances	11.0	33.7	46.5	53.5	100.0
Other sources of household income	22.6	36.7	64.0	36.0	100.0
Total(d)(e)	14.5	40.2	57.8	42.2	100.0

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** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

(b) Includes 191,400 volunteers who did not know if reimbursement was available.

(c) See Glossary entry for more information.

(d) Includes 1,106,900 volunteers in households where equivalised gross weekly household income was unknown or not stated.

(e) Includes 150,600 volunteers in households reporting main source of household income as nil or negative income, unknown, or not stated.

INCURRED ANY EXPENSES

	Any reimbursement available	Reimbursement not available	Total(b)	Did not incur any expenses	Total
NUMBER ('000)					
Frequency of voluntary work					
At least once a week	445.6	894.8	1 398.8	731.0	2 129.8
At least once a fortnight	116.7	311.2	444.4	244.0	688.5
At least once a month	*176.1	407.2	615.3	358.0	973.3
Several times a year	106.0	599.9	754.2	711.6	1 465.8
Less regularly	*37.8	232.3	306.4	520.4	826.9
Labour force status					
Employed full-time	481.1	1 249.5	1 811.0	1 093.9	2 904.9
Employed part-time	203.6	605.9	837.3	582.1	1 419.4
Unemployed	**6.4	*32.6	41.5	*57.9	99.5
Not in the labour force	191.1	557.5	829.3	831.1	1 660.4
Equivalised gross weekly household income quintiles(c)					
Lowest quintile	72.6	290.8	378.4	381.5	759.9
Second quintile	*86.7	312.6	418.2	408.6	826.7
Third quintile	141.1	401.4	558.5	420.4	978.9
Fourth quintile	224.9	470.1	724.7	423.1	1 147.9
Highest quintile	209.8	498.6	753.9	510.0	1 263.9
Main source of household income					
Employee income	568.1	1 733.9	2 444.1	1 719.5	4 163.6
Unincorporated business income	*84.9	186.4	279.0	155.8	434.9
Government cash pensions and allowances	94.8	289.3	399.7	459.1	858.8
Other sources of household income	107.5	174.7	305.0	171.4	476.4
Total(d)(e)	882.2	2 445.5	3 519.1	2 565.1	6 084.2

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(b) Includes 191,400 volunteers who did not know if reimbursement was available.

(c) See Glossary entry for more information.

(d) Includes 1,106,900 volunteers in households where equivalised gross weekly household income was unknown or not stated.

(e) Includes 150,600 volunteers in households reporting main source of household income as nil or negative income, unknown, or not stated.

Types of expenses	At least once a week	At least once a fortnight	At least once a month	Several times a year	Less regularly	Total
PROPORTION (%)						
Phone calls	47.7	49.3	43.0	32.9	19.8	39.8
Postage	19.0	11.9	14.0	8.3	*9.5	13.5
Uniform	4.7	*2.6	*0.9	*2.4	**2.8	3.1
Travel costs	51.0	51.9	43.6	40.9	27.5	44.3
Meals	16.1	12.8	*16.1	13.5	*9.8	14.2
Training	11.6	*5.2	**2.5	*4.6	**2.0	6.4
Other	8.8	*9.2	*5.9	*3.8	*4.7	6.6
Total incurred expenses(b)	65.7	64.6	63.2	51.5	37.1	57.8
Did not incur expenses	34.3	35.4	36.8	48.5	62.9	42.2
Total	100.0	100.0	100.0	100.0	100.0	100.0

	NUMBER ('000)					
Phone calls	1 015.3	339.2	418.5	482.5	163.9	2 419.5
Postage	404.8	82.1	136.1	121.5	*78.6	823.1
Uniform	100.6	*18.1	*8.9	*35.3	**22.8	185.8
Travel costs	1 086.2	357.2	424.7	599.4	227.0	2 694.4
Meals	342.9	88.4	*156.6	197.2	*80.7	865.8
Training	247.2	*35.9	**24.0	*68.1	**16.4	391.6
Other	186.8	*63.0	*57.5	*56.0	*38.9	402.2
Total incurred expenses(b)	1 398.8	444.4	615.3	754.2	306.4	3 519.1
Did not incur expenses	731.0	244.0	358.0	711.6	520.4	2 565.1
Total	2 129.8	688.5	973.3	1 465.8	826.9	6 084.2

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(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

(b) People may have incurred more than one type of expense, therefore components will not add to the total.

Types of organisations	SEX		AGE GROUP (YEARS)							Total
	Males	Females	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	
PROPORTION (%)										
Arts/Heritage	7.0	6.3	*6.9	*5.7	*3.3	*5.2	*9.9	11.4	*8.8	6.6
Business/Professional/Union	7.8	5.0	*4.0	*5.2	6.1	9.9	6.6	*4.2	**1.7	6.3
Welfare/Community	17.6	24.9	*9.8	18.0	14.3	21.1	27.4	37.4	36.7	21.5
Education and training	15.9	18.9	*11.5	20.4	26.0	18.1	12.8	14.8	**2.6	17.5
Animal welfare	3.7	6.5	*1.8	*6.1	3.7	6.6	*6.8	*6.0	**1.7	5.2
Emergency services	9.6	4.6	*6.3	9.1	6.6	*7.0	8.7	*4.6	*1.0	6.9
Environment	8.0	5.1	*6.2	*6.9	4.5	7.0	6.6	8.5	*7.3	6.5
Health	6.1	10.6	*6.4	*6.6	6.7	7.2	10.9	12.1	*16.4	8.5
Parenting, children and youth	12.2	19.8	*10.7	24.0	27.3	15.4	8.4	*7.2	**4.7	16.2
Religious	20.8	23.5	27.4	19.6	17.2	20.4	25.9	30.4	21.4	22.3
Sport and physical recreation	43.8	31.6	31.0	35.6	47.3	46.4	33.1	19.2	21.9	37.3
Other(c)	16.9	15.4	*13.0	13.8	16.6	15.1	16.0	20.9	23.2	16.1
Total(d)	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

NUMBER ('000)										
Arts/Heritage	200.2	203.7	*40.7	*52.7	*42.6	*68.3	*106.3	67.5	*25.8	403.9
Business/Professional/Union	221.4	160.5	*24.0	*48.4	79.4	130.2	70.1	*25.0	**4.9	382.0
Welfare/Community	500.6	808.0	*58.2	166.7	185.5	276.7	292.8	221.1	107.6	1 308.6
Education and training	453.7	611.2	*68.4	189.3	337.4	237.3	137.2	87.6	**7.7	1 064.9
Animal welfare	104.7	209.3	*10.5	*57.0	47.4	86.0	*72.7	*35.3	**5.0	313.9
Emergency services	273.8	147.8	*37.7	84.2	85.8	*91.3	92.5	*27.3	*2.9	421.6
Environment	227.6	166.4	*36.8	*63.9	58.8	92.3	70.0	50.6	**21.5	394.0
Health	173.2	343.7	*38.2	*61.3	87.1	94.7	116.2	71.3	*48.1	516.9
Parenting, children and youth	346.0	641.8	*63.6	222.7	353.6	201.8	89.7	*42.8	**13.6	987.8
Religious	593.1	761.6	*162.8	181.9	223.3	267.3	277.2	179.5	62.6	1 354.7
Sport and physical recreation	1 245.1	1 022.6	184.3	330.2	614.2	608.2	353.4	113.3	64.2	2 267.7
Other(c)	481.8	499.2	*77.2	128.1	215.7	197.9	170.5	123.6	68.0	981.0
Total(d)	2 845.0	3 239.3	593.7	928.3	1 297.6	1 311.5	1 068.7	591.5	293.0	6 084.2

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(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

(b) Refers to organisations volunteered for in the previous 12 months.

(c) Includes International aid/development, law/justice/political, other recreation or interest, and Ethnic and Ethnic-Australian groups in other types of organisations.

(d) Volunteers may have volunteered for more than one type of organisation, therefore the components will not add to the total.

VOLUNTEERS AGED 18 YEARS AND OVER(a), Capital city/balance of state and state or territory of usual residence—by types of organisations volunteered for(b)—2010

Types of organisations	CAPITAL CITY/BALANCE OF STATE		STATE OR TERRITORY OF USUAL RESIDENCE								
	Capital city	Balance of state	New South Wales	Victoria	Queensland	South Australia	Western Australia	Tasmania	Northern Territory(c)	Australian Capital Territory	Australia
PROPORTION (%)											
Arts/Heritage	5.4	8.5	6.4	7.5	5.4	6.8	7.5	4.7	**7.7	*8.9	6.6
Business/Professional/Union	7.4	*4.5	*4.7	*6.4	6.3	*6.5	9.8	*8.3	15.5	*5.3	6.3
Welfare/Community	18.3	26.5	21.6	22.1	20.1	19.1	24.4	20.7	25.8	20.9	21.5
Education and training	17.3	17.8	15.1	20.6	18.8	13.3	16.5	18.2	28.1	24.0	17.5
Animal welfare	4.6	6.0	*4.8	*4.7	6.7	*4.2	*4.1	7.4	*11.2	*5.3	5.2
Emergency services	4.5	10.7	7.6	*4.1	7.9	*6.8	10.3	*7.0	*12.7	*2.8	6.9
Environment	6.4	6.7	5.2	8.8	*4.4	*6.6	*7.6	8.9	*10.9	9.0	6.5
Health	7.0	10.8	8.1	7.9	10.0	*6.1	9.9	8.5	*12.1	*8.6	8.5
Parenting, children and youth	15.9	16.8	15.2	15.6	16.0	15.5	21.4	17.8	20.5	18.6	16.2
Religious	25.7	16.9	27.0	19.8	19.6	17.5	23.2	20.8	17.7	18.5	22.3
Sport and physical recreation	36.3	38.8	33.3	38.3	37.6	46.7	39.9	35.6	41.3	36.7	37.3
Other(d)	17.8	13.5	14.6	14.2	18.0	20.3	17.3	19.0	18.7	19.6	16.1
Total(e)	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
NUMBER ('000)											
Arts/Heritage	201.4	202.5	*128.9	113.8	*63.6	32.8	44.4	*7.3	**4.1	*9.0	403.9
Business/Professional/Union	275.3	*106.6	*95.3	*96.7	73.9	*31.5	58.1	*13.0	*8.3	*5.3	382.0
Welfare/Community	678.9	629.6	433.5	335.0	236.9	91.9	144.2	32.2	13.7	21.1	1 308.6
Education and training	641.6	423.3	302.9	311.3	221.9	63.9	97.3	28.3	15.0	24.2	1 064.9
Animal welfare	172.3	141.7	*96.0	*71.4	79.4	*20.1	24.1	11.5	*6.0	*5.4	313.9
Emergency services	166.9	254.8	153.0	61.8	92.5	*32.8	61.1	*10.8	*6.8	*2.8	421.6
Environment	236.0	157.9	103.8	132.9	*51.6	*31.7	*45.1	13.9	*5.8	9.1	394.0
Health	260.7	256.2	163.6	119.6	117.8	*29.2	58.3	13.3	*6.4	*8.7	516.9
Parenting, children and youth	590.2	397.6	305.7	236.0	187.9	74.7	126.2	27.6	10.9	18.7	987.8
Religious	953.2	401.6	542.1	299.6	231.2	84.5	136.9	32.4	9.4	18.6	1 354.7
Sport and physical recreation	1 347.8	919.9	670.2	579.6	442.6	225.1	235.6	55.4	22.1	37.1	2 267.7
Other(d)	661.7	319.4	294.4	215.2	212.1	97.6	102.3	29.6	10.0	19.8	981.0
Total(e)	3 711.9	2 372.3	2 010.0	1 514.4	1 177.6	481.9	590.5	155.6	53.3	100.9	6 084.2
* estimate has a relative standard error of 25% to 50% and should be used with caution											
** estimate has a relative standard error greater than 50% and is considered too unreliable for general use											
(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.											
(b) Refers to organisations volunteered for in the previous 12 months.											
(c) Refers mainly to urban areas only. See Explanatory Notes.											
(d) Includes International aid/development, law/justice/political, other recreation or interest, and Ethnic and Ethnic-Australian groups in other types of organisations.											
(e) Volunteers may have volunteered for more than one type of organisation, therefore the components will not add to the total.											

	FATHERS			MOTHERS			ALL PARENTS		
	Has child/ren 0-4 years(e)	Has child/ren 5-17 years(e)	Total	Has child/ren 0-4 years(e)	Has child/ren 5-17 years(e)	Total	Has child/ren 0-4 years(e)	Has child/ren 5-17 years(e)	Total
	PROPORTION (%)								
Types of organisations(f)									
Welfare/Community	18.3	8.8	11.9	*4.9	13.4	12.6	11.2	11.3	12.3
Education and training	*26.8	23.4	23.2	29.1	29.4	28.5	28.0	26.7	26.1
Parenting, children and youth	30.4	23.2	24.1	44.8	33.0	33.8	38.0	28.6	29.3
Religious	17.5	19.1	18.9	*19.6	20.1	19.6	18.6	19.7	19.3
Sport and physical recreation	53.9	63.1	59.2	42.9	46.8	43.3	48.1	54.2	50.7
Other(g)	39.5	34.1	35.9	34.4	33.3	34.1	36.8	33.6	35.0
Number of organisations									
One	49.7	51.5	51.7	49.1	47.1	50.5	49.4	49.1	51.1
Two	22.6	26.1	25.6	35.6	30.6	29.2	29.4	28.5	27.5
Three	*12.8	*11.7	*12.0	*9.0	9.3	8.8	*10.8	10.4	10.2
Four or more	*14.9	*10.7	*10.7	**6.3	12.9	11.5	*10.4	11.9	11.1
Frequency of voluntary work									
At least once a week	42.4	40.5	38.9	26.6	32.9	31.8	34.1	36.3	35.1
At least once a fortnight	*9.3	6.1	6.7	*12.8	11.8	11.6	11.1	9.3	9.3
At least once a month	9.1	11.9	11.6	12.9	20.8	19.2	11.1	16.8	15.6
Several times a year	15.5	27.7	25.8	40.2	25.6	27.4	28.5	26.5	26.7
Less regularly	23.7	13.7	17.0	*7.6	*9.0	10.1	15.3	11.1	13.3
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

	NUMBER ('000)								
	NUMBER ('000)								
	NUMBER ('000)								
Types of organisations(f)									
Welfare/Community	*61.8	72.1	116.5	*18.4	131.6	140.3	80.2	203.7	256.8
Education and training	*90.6	191.2	226.9	109.4	289.8	318.2	200.0	481.0	545.0
Parenting, children and youth	*102.8	189.7	235.6	168.0	324.9	377.1	270.9	514.6	612.7
Religious	59.1	156.3	184.8	*73.6	197.9	218.5	132.7	354.2	403.3
Sport and physical recreation	182.3	515.6	577.8	160.9	460.8	483.5	343.2	976.4	1 061.3
Other(g)	133.5	278.4	350.3	129.1	327.8	381.0	262.6	606.2	731.3
Number of organisations									
One	168.2	420.9	504.9	184.5	464.3	564.1	352.7	885.2	1 069.0
Two	*76.4	212.9	249.6	133.5	301.5	326.2	209.8	514.4	575.8
Three	*43.3	*95.6	*116.7	*33.8	92.1	97.7	*77.1	187.7	214.4
Four or more	**50.4	*87.5	*104.7	**23.6	*127.4	*128.3	*74.0	214.8	233.0
Frequency of voluntary work									
At least once a week	143.3	330.9	379.4	99.8	323.7	354.5	243.0	654.6	733.9
At least once a fortnight	*31.5	50.2	65.1	*48.0	116.6	129.0	79.4	166.8	194.1
At least once a month	30.9	97.5	113.2	*48.2	204.6	214.1	79.2	302.1	327.3
Several times a year	52.3	226.5	252.3	150.8	251.8	305.9	203.1	478.3	558.1
Less regularly	80.2	111.7	166.0	*28.7	*88.7	112.8	108.9	200.4	278.7
Total	338.2	816.8	975.9	375.4	985.3	1 116.3	713.6	1 802.1	2 092.2

* estimate has a relative standard error of 25% to 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

(a) Parents in families with dependent children aged 0–17 years.

(b) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

(c) Parents aged 18 years and over.

(d) Refers to organisations volunteered for in the previous 12 months.

(e) Includes parents in families with at least one child in the age group regardless of the presence of children of other ages. The categories are not mutually exclusive as some parents will have children in both age groups.

(f) Volunteers may have volunteered for more than one type of organisation, therefore the components will not add to the total.

(g) Includes arts/heritage, business/professional/union, emergency services, environment, animal welfare, international aid/development, health, law/justice/political, other recreation or interest, and Ethnic and Ethnic-Australian groups in other types of organisations.

VOLUNTEERS AGED 45 YEARS AND OVER(a), Sex by labour force status—Types and number of organisations volunteered for and frequency of voluntary work(b)—2010

	NUMBER				PROPORTION			
	Employed	Retired from work	Other(c)	Total	Employed	Retired from work	Other(c)	Total
	'000	'000	'000	'000	%	%	%	%
MALES								
Types of organisations(d)								
Arts/Heritage	*88.7	*46.2	**1.1	136.0	*8.2	*10.9	**1.6	8.7
Welfare/Community	169.6	121.6	*28.0	319.2	15.8	28.6	*39.6	20.3
Education and training	140.8	*49.9	**8.0	198.8	13.1	*11.8	**11.4	12.6
Emergency services	109.1	np	np	142.5	10.1	np	np	9.1
Environment	87.1	*33.0	**2.1	122.2	8.1	*7.8	**2.9	7.8
Health	*45.4	*55.6	**9.4	*110.4	*4.2	*13.1	**13.2	7.0
Parenting, children and youth	112.9	*27.8	**5.4	146.2	10.5	*6.6	**7.7	9.3
Religious	247.8	72.4	*18.4	338.5	23.0	17.0	*25.9	21.5
Sport and physical recreation	533.0	121.2	*25.3	679.5	49.5	28.5	*35.8	43.2
Other(e)	249.1	121.0	*23.3	393.4	23.1	28.5	*32.9	25.0
Number of organisations								
One	615.6	267.9	*42.1	925.6	57.2	63.1	59.4	58.9
Two	264.8	83.6	*8.1	356.5	24.6	19.7	**11.4	22.7
Three	94.3	*35.2	**14.2	143.7	8.8	*8.3	**20.1	9.1
Four or more	101.7	*38.2	**6.4	146.3	9.4	*9.0	**9.1	9.3
Frequency of voluntary work								
At least once a week	324.6	167.4	*31.1	523.1	30.2	39.4	*43.9	33.3
At least once a fortnight	*117.1	*50.2	**7.0	174.3	*10.9	*11.8	**9.9	11.1
At least once a month	207.2	67.0	*16.5	290.6	19.2	15.8	*23.2	18.5
Several times a year	294.2	99.7	**13.9	407.8	27.3	23.5	**19.6	25.9
Less regularly	133.4	*40.6	**2.4	176.4	12.4	*9.6	**3.4	11.2
Total	1 076.5	424.9	70.9	1 572.2	100.0	100.0	100.0	100.0

* estimate has a relative standard error of 25% to 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

np not available for publication but included in totals where applicable, unless otherwise indicated

(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

(b) Refers to organisations volunteered for in the previous 12 months.

(c) Includes persons who were unemployed, or not in the labour force but not retired from work.

(d) Volunteers may have volunteered for more than one type of organisation, therefore the components will not add to the total.

(e) Includes business/professional/union, animal welfare, International aid/development, law/justice/political, other recreation or interest, and Ethnic and Ethnic-Australian groups in other types of organisations.

VOLUNTEERS AGED 45 YEARS AND OVER(a), Sex by labour force status—Types and number of organisations volunteered for and frequency of voluntary work(b)—2010

continued

	NUMBER				PROPORTION			
	Employed	Retired from work	Other(c)	Total	Employed	Retired from work	Other(c)	Total
	'000	'000	'000	'000	%	%	%	%
FEMALES								
Types of organisations(d)								
Arts/Heritage	*88.8	41.7	*1.4	131.9	*9.7	6.3	**1.3	7.8
Welfare/Community	299.8	251.9	*27.3	579.0	32.7	37.8	*24.9	34.2
Education and training	198.0	41.2	*31.8	271.1	21.6	*6.2	*29.0	16.0
Emergency services	*42.0	np	np	*71.5	*4.6	np	np	*4.2
Environment	62.4	*41.3	*8.5	112.2	6.8	*6.2	*7.8	6.6
Health	102.4	107.5	**10.1	219.9	11.2	16.1	**9.2	13.0
Parenting, children and youth	131.6	*59.3	*10.9	201.8	14.3	*8.9	*9.9	11.9
Religious	215.2	183.2	*49.6	448.1	23.5	27.5	*45.2	26.5
Sport and physical recreation	309.9	*138.8	*10.9	459.5	33.8	*20.8	*9.9	27.2
Other(e)	319.6	159.9	*20.4	500.0	34.9	24.0	*18.6	29.5
Number of organisations								
One	426.4	399.3	*72.4	898.1	46.5	60.0	65.9	53.1
Two	252.2	143.8	*14.4	410.4	27.5	21.6	*13.1	24.3
Three	130.8	*57.6	*15.4	203.8	14.3	*8.6	**14.1	12.0
Four or more	107.5	*65.1	**7.6	180.2	11.7	*9.8	**6.9	10.6
Frequency of voluntary work								
At least once a week	270.0	301.1	38.1	609.3	29.4	45.2	*34.7	36.0
At least once a fortnight	157.8	*85.1	**28.7	271.6	17.2	*12.8	**26.1	16.0
At least once a month	158.3	92.1	**4.1	254.4	17.3	13.8	**3.7	15.0
Several times a year	210.5	*142.2	*21.5	374.3	23.0	*21.4	*19.6	22.1
Less regularly	120.3	*45.1	**17.5	182.9	13.1	*6.8	**15.9	10.8
Total	916.9	665.7	109.9	1 692.5	100.0	100.0	100.0	100.0

* estimate has a relative standard error of 25% to 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

np not available for publication but included in totals where applicable, unless otherwise indicated

(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

(b) Refers to organisations volunteered for in the previous 12 months.

(c) Includes persons who were unemployed, or not in the labour force but not retired from work.

(d) Volunteers may have volunteered for more than one type of organisation, therefore the components will not add to the total.

(e) Includes business/professional/union, animal welfare, International aid/development, law/justice/political, other recreation or interest, and Ethnic and Ethnic-Australian groups in other types of organisations.

VOLUNTEERS AGED 45 YEARS AND OVER(a), Sex by labour force status—Types and number of organisations volunteered for and frequency of voluntary work(b)—2010

continued

	NUMBER				PROPORTION			
	<i>Employed</i>	<i>Retired from work</i>	<i>Other(c)</i>	<i>Total</i>	<i>Employed</i>	<i>Retired from work</i>	<i>Other(c)</i>	<i>Total</i>
	'000	'000	'000	'000	%	%	%	%
PERSONS								
Types of organisations(d)								
Arts/Heritage	177.5	87.9	*2.5	267.9	8.9	8.1	*1.4	8.2
Welfare/Community	469.3	373.4	*55.4	898.2	23.5	34.2	30.6	27.5
Education and training	338.8	91.2	*39.9	469.9	17.0	8.4	*22.1	14.4
Emergency services	151.1	*58.3	**4.6	214.0	7.6	*5.3	**2.5	6.6
Environment	149.5	74.3	*10.6	234.4	7.5	6.8	*5.9	7.2
Health	147.8	163.0	*19.5	330.3	7.4	15.0	*10.8	10.1
Parenting, children and youth	244.5	*87.1	*16.3	347.9	12.3	*8.0	*9.0	10.7
Religious	463.0	255.6	*68.0	786.6	23.2	23.4	37.6	24.1
Sport and physical recreation	842.9	259.9	*36.2	1 139.1	42.3	23.8	*20.0	34.9
Other(e)	568.7	280.9	*43.7	893.4	28.5	25.8	24.2	27.4
Number of organisations								
One	1 042.1	667.1	114.5	1 823.7	52.3	61.2	63.3	55.9
Two	517.0	227.4	22.5	766.9	25.9	20.8	*12.5	23.5
Three	225.1	92.7	*29.7	347.5	11.3	8.5	*16.4	10.6
Four or more	209.2	103.3	*14.0	326.6	10.5	9.5	*7.8	10.0
Frequency of voluntary work								
At least once a week	594.6	468.5	69.2	1 132.4	29.8	43.0	38.3	34.7
At least once a fortnight	274.9	*135.3	**35.6	445.8	13.8	*12.4	*19.7	13.7
At least once a month	365.5	159.0	*20.6	545.1	18.3	14.6	*11.4	16.7
Several times a year	504.7	241.9	*35.4	782.1	25.3	22.2	*19.6	24.0
Less regularly	253.7	85.8	*19.9	359.3	12.7	7.9	*11.0	11.0
Total	1 993.4	1 090.5	180.8	3 264.7	100.0	100.0	100.0	100.0

* estimate has a relative standard error of 25% to 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

(a) Participated in voluntary work for an organisation or group in the previous 12 months. Excludes persons who did unpaid work because of employment or study commitments.

(b) Refers to organisations volunteered for in the previous 12 months.

(c) Includes persons who were unemployed, or not in the labour force but not retired from work.

(d) Volunteers may have volunteered for more than one type of organisation, therefore the components will not add to the total.

(e) Includes business/professional/union, animal welfare, International aid/development, law/justice/political, other recreation or interest, and Ethnic and Ethnic-Australian groups in other types of organisations.

EXPLANATORY NOTES

INTRODUCTION

1 This publication presents detailed information on volunteers and volunteering for people aged 18 years and over in Australia, compiled from the voluntary work module included in the 2010 General Social Survey (GSS). The GSS collected information about personal and household characteristics for people aged 18 years and over resident in private dwellings, throughout not very remote areas of Australia, from August to November 2010.

2 The major aim of the voluntary work module was to collect data on rates of participation in voluntary work, the characteristics of people who volunteered and the types of organisations for which they worked. Four similar national voluntary work surveys have been conducted by the ABS before: the first as part of the Monthly Population Survey in 1995, the second on the Population Survey Monitor conducted over four quarters in 2000 and the third and fourth as part of the 2002 and 2006 General Social Survey.

3 The 2010 GSS collected data on a range of social dimensions from the same individual to enable analysis of the interrelationships in social circumstances and outcomes, including the exploration of multiple advantage and disadvantage experienced by that individual. The 2010 GSS is the third in the series, with the first GSS conducted in 2002 and again in 2006. It is planned to repeat the survey at regular intervals (currently four-yearly). Each cycle of the GSS collects comparable information for the core dimensions to allow for analysis of changes over time. A cyclical component is also included to collect additional information on emerging or important topics of social concern. The flexible component of the 2010 GSS included topics relating to social inclusion, such as experience of homelessness and financial resilience and exclusion. Voluntary work is also a cyclical component. A full module on volunteering was collected in the 2006 GSS, while the 2010 GSS collected a reduced set of volunteering data items. The following data items were not collected in 2010:

- type, sector and staffing arrangements of organisations
- groups that selected organisation types aim to assist
- duration of volunteering
- hours spent on voluntary work
- how first become involved in volunteering
- current reasons for volunteering
- voluntary work activities

DIMENSIONS INCLUDED IN THE 2010 GSS

4 The 2010 GSS collected information about:

- demographic characteristics
- health, disability and wellbeing
- housing
- education
- employment
- experience of homelessness
- income
- financial stress, exclusion and resilience
- assets and liabilities
- information technology
- transport
- family and community involvement
- crime and feelings of safety
- attendance at culture and leisure venues
- sports attendance and participation
- social networks and social participation
- voluntary work
- visa category

EXPLANATORY NOTES *continued*

DIMENSIONS OF THE VOLUNTARY WORK TOPIC

Volunteers

5 The dimensions of voluntary work that the 2010 GSS collected information about included:

- demographic and socio-economic characteristics
- number of organisations for which volunteered
- type of organisations
- frequency of volunteering
- expenses and availability of reimbursement

6 A full list of the data items from the 2010 GSS is contained in the *General Social Survey: User Guide* (cat. no. 4159.0.55.002) to be released on the ABS web site <www.abs.gov.au>.

SCOPE OF THE SURVEY

7 Only people who were usual residents of private dwellings in Australia were covered by the GSS. Private dwellings are houses, flats, home units and any other structures used as private places of residence at the time of the survey. People who usually reside in non-private dwellings such as hotels, motels, hostels, hospitals and short-stay caravan parks were not included in the survey. Usual residents are those who usually live in a particular dwelling and regard it as their own or main home. Visitors to private dwellings are not included in the interview for that dwelling. However, if they are a usual resident of another dwelling that is in the scope of the survey they have a chance of being selected in the survey or, if not selected, they will be represented by similar persons who are selected in the survey.

8 The GSS was conducted in both urban and rural areas in all states and territories, except for very remote parts of Australia. This exclusion is unlikely to impact on national estimates, and will only have a minor impact on any aggregate estimates that are produced for individual states and territories, except the Northern Territory where the excluded population accounts for over 20% of persons.

9 The Australian population at September 2010, after the exclusion of people living in non-private dwellings and very remote areas of Australia, was 21,836,200, of which 16,788,159 were aged 18 years and over.

10 The following non-residents were excluded from resident population estimates used to benchmark the survey results, and were not interviewed:

- diplomatic personnel of overseas governments
- members of non-Australian defence forces (and their dependants) stationed in Australia
- persons whose usual place of residence was outside Australia.

SAMPLE DESIGN

11 The GSS was designed to provide reliable estimates at the national level and for each state and territory. The sample was therefore spread across the states and territories in order to produce estimates that have a relative standard error (RSE) of no greater than 10% for characteristics that are relatively common in the national population, say that at least 10% of the population would possess.

12 For the 2010 cycle, the standard sampling methodology was adapted in order to provide better estimates of people experiencing disadvantage. Using Census 2006 data and a proxy indicator of disadvantage, areas with high concentrations of people experiencing disadvantage were given a higher probability of selection in the survey. Households were then randomly selected from each area selected to participate in the survey.

EXPLANATORY NOTES *continued*

SAMPLE DESIGN *continued*

13 The initial sample for the survey consisted of approximately 19,576 private dwellings. This number was reduced to approximately 17,158 dwellings due to the loss of households which had no residents in scope for the survey and where dwellings proved to be vacant, under construction or derelict. Of the eligible dwellings, 87.6% responded fully (or adequately) which yielded a total sample from the survey of 15,028 dwellings.

14 Some survey respondents provided most of the required information, but were unable or unwilling to provide a response to certain data items. The records for these persons were retained in the sample and the missing values were recorded as 'don't know' or 'not stated'. No attempt was made to deduce or impute for these missing values. Approximately 2,551 respondents (15%) did not provide one or more required answers but were deemed to have responded adequately. Details of missing values for data items are presented in paragraph 34 of the Explanatory Notes in *General Social Survey: Summary Results, Australia, 2010* (cat. no. 4159.0).

DATA COLLECTION

15 ABS interviewers conducted personal interviews using a Computer Assisted Interviewing (CAI) questionnaire at selected dwellings during the period August to November 2010. CAI involves the use of a notebook computer to record, store, manipulate and transmit the data collected during interviews.

16 Much of the detail obtained from the GSS was provided by one person aged 18 years or over, randomly selected from each participating household. The random selection of this person was made once basic information had been obtained about all household members. The voluntary work information was collected from and in respect of the randomly selected person. Some financial and housing items collected in the GSS required the selected person to answer on behalf of other members of the household. In some cases, particularly where household information was not known by the selected person, a spokesperson for the household was nominated to provide household information.

17 A copy of the 2010 GSS interview questions will be available in the *General Social Survey: User Guide* (cat. no. 4159.0.55.002) on the ABS web site <www.abs.gov.au>. Voluntary work constitutes Module 9 of the GSS.

WEIGHTING, BENCHMARKING AND ESTIMATION

Weighting

18 Weighting is the process of adjusting results from a sample survey to infer results for the total in-scope population. To do this, a 'weight' is allocated to each sample unit i.e. a person or a household. The weight is a value which indicates how many population units are represented by the sample unit.

19 The first step in calculating weights for each person or household is to assign an initial weight, which is equal to the inverse of the probability of being selected in the survey. For example, if the probability of a person being selected in the survey was 1 in 600, then the person would have an initial weight of 600 (that is, they represent 600 people).

Benchmarking

20 The initial weights are then calibrated to align with independent estimates of the population of interest, referred to as 'benchmarks'. Weights calibrated against population benchmarks ensure that the survey estimates conform to the independently estimated distribution of the population rather than to the distribution within the sample itself. Calibration to population benchmarks helps to compensate for over or under-enumeration of particular categories of persons which may occur due to either the random nature of sampling or non-response.

21 The GSS was benchmarked to the in-scope estimated resident population (ERP) aged 18 years and over and the estimated number of households in the population. The 2010 GSS used population and household benchmarks based on the 2006 Census.

EXPLANATORY NOTES *continued*

Benchmarking continued

22 Given that the GSS heavily sampled areas of multiple social disadvantage, further analysis was undertaken to ascertain whether benchmark variables, in addition to geography, age and sex, should be incorporated into the weighting strategy. Analysis showed that the standard weighting approach did not adequately compensate for differential undercoverage in the 2010 GSS sample for variables such as SEIFA and labour force status, when compared to other ABS surveys. As these variables were considered to have possible association with social characteristics, additional benchmarks were incorporated into the weighting process.

23 The benchmarks used in the calibration of final weights for the 2010 GSS were:

- number of persons –
 - state by part of state by age by sex; and
 - SEIFA; and
 - state by labour force status.
- number of households –
 - state by part of state by household composition; and
 - SEIFA.

Estimation

24 Survey estimates of counts of persons are obtained by summing the weights of persons or households with the characteristic of interest. Estimates for means, such as mean age of persons, are obtained by summing the weights of persons in each category (e.g. individual ages), multiplying by the value for each category, aggregating the results across categories, then dividing by the sum of the weights for all persons.

25 The estimates shown in this publication are based on benchmarked person weights. The estimates of equivalised household income contained in tables 3 and 12 are based on benchmarked household weights, but in these tables are applied to individuals.

RELIABILITY OF ESTIMATES

26 All sample surveys are subject to error which can be broadly categorised as either sampling error or non-sampling error. Sampling error occurs because only a small proportion of the total population is used to produce estimates that represent the whole population. Sampling error can be reliably measured as it is calculated based on the scientific methods used to design surveys. Non-sampling errors occur when survey processes work less effectively than intended. For example, some persons selected for the survey may not respond (non-response); some survey questions may not be clearly understood by the respondent; and occasionally errors can be made in processing data from the survey.

Sampling error

27 Sampling error is the difference between the published estimates, derived from a sample of persons, and the value that would have been produced if all persons in scope of the survey had been included. For more information refer to the 'Technical note' in the *General Social Survey: Summary Results, Australia, 2010* (cat. no. 4159.0). Sampling error is measured for this survey by RSEs. In this publication estimates with RSEs of 25% to 50% are preceded by an asterisk (e.g. *3.4) to indicate that the estimate should be used with caution. Estimates with RSEs over 50% are indicated by a double asterisk (e.g. **0.6) and should be considered unreliable for most purposes.

Non-sampling error

28 One of the main sources of non-sampling error is non-response by persons selected in the survey. Non-response can affect the reliability of results and can introduce bias. The magnitude of any bias depends upon the level of non-response and the extent of the difference between the characteristics of those people who responded to the survey and those who did not.

29 To reduce the level and impact of non-response, the following methods were adopted in this survey:

- Primary Approach Letters (PALs) were posted to households selected in the GSS prior to enumeration

EXPLANATORY NOTES *continued*

Non-sampling error continued

- face-to-face interviews with respondents
- the use of interviewers who could speak languages other than English where necessary
- follow-up of respondents if there was initially no response
- ensuring the weighted file is representative of the population by aligning the estimates with population benchmarks.

30 Of the dwellings selected in the 2010 GSS, 12% did not respond fully or adequately. As the non-response to the GSS was low, the impact of non-response bias is considered to be negligible.

31 Every effort was made to minimise other non-sampling error by careful design and testing of questionnaires, intensive training and supervision of interviewers, and extensive editing and quality control procedures at all stages of data processing.

32 An advantage of the CAI technology used in conducting interviews for this survey is that it potentially reduces non-sampling errors by enabling edits to be applied as the data are being collected. The interviewer is alerted immediately if information entered into the computer is either outside the permitted range for that question, or contradictory to information previously recorded during the interview. These edits allow the interviewer to query respondents and resolve issues during the interview. CAI sequencing of questions is also automated such that respondents are asked only relevant questions and only in the appropriate sequence, eliminating interviewer sequencing errors.

SEASONAL EFFECTS

33 The estimates in this publication are based on information collected from August to November 2010, and due to seasonal effects they may not be fully representative of other time periods in the year. For example, the GSS asked standard ABS questions on labour force status to determine whether a person was employed. Employment is subject to seasonal variation through the year. Therefore, the GSS results for employment could have differed if the GSS had been conducted over the whole year or in a different part of the year. Information about volunteering was collected with a 12-month reference period.

INTERPRETATION OF RESULTS

34 Care has been taken to ensure that the results of this survey are as accurate as possible. All interviews were conducted by trained ABS officers. Extensive reference material was developed for use in the field enumeration and intensive training was provided to interviewers in both classroom and on-the-job environments. There remain, however, other factors which may have affected the reliability of results, and for which no specific adjustments can be made. The following factors should be considered when interpreting these estimates:

- Information recorded in this survey is essentially 'as reported' by respondents, and hence may differ from information available from other sources or collected using different methodologies. Responses may be affected by imperfect recall or individual interpretation of survey questions.
- Some respondents may have provided responses that they felt were expected, rather than those that accurately reflected their own situation. Every effort has been made to minimise such bias through the development and use of culturally appropriate survey methodology.

35 Further information on the interpretation of results is contained in the *General Social Survey: User Guide* (cat. no. 4159.0.55.002), which will be made available on the ABS web site <www.abs.gov.au>.

CLASSIFICATIONS

36 Occupation data are classified according to the *Australian and New Zealand Standard Classification of Occupations, First Edition, 2006* (cat. no. 1220.0).

37 Country of birth data are classified according to the *Standard Australian Classification of Countries (SACC) Second Edition, 2008* (cat. no. 1269.0).

EXPLANATORY NOTES *continued*

CLASSIFICATIONS *continued*

38 Area data (Capital city, Balance of state/territory; Remoteness areas) are classified according to the *Australian Standard Geographical Classification (ASGC), 2006* (cat. no. 1216.0).

COMPARABILITY WITH 2006 GSS

39 Volunteer estimates and rates from the 2006 GSS are presented in Table 1 of this publication to provide comparisons over time. While the scope, content and data collection were largely the same for the 2010 and 2006 surveys, the sample design and weighting procedures were not. Some differences have been covered under the Sample design and Weighting, benchmarking and estimation sections.

40 The sample sizes differed between the 2010 and 2006 surveys. In 2010, the number of fully or adequately responding households achieved in the survey was 15,028 compared to approximately 13,375 for the 2006 cycle. The 2010 cycle had a larger initial sample size (19,576 possible dwellings) compared to the 2006 initial sample size (17,700 possible dwellings). In addition, the 2006 GSS experienced higher rates of sample loss because there were more households with no residents in scope for the survey or where dwellings proved to be vacant, under construction or derelict, and a higher rate of survey non-response from eligible households. These differences in the sample size for 2010 and 2006 should be considered when comparing results.

41 For the 2010 cycle, a change in sample design was adopted to obtain more observations of people exhibiting multiple disadvantage, to provide a richer dataset of the characteristics of this subpopulation. The sample design involved using Census 2006 data to target areas with higher concentrations of households experiencing multiple disadvantage. To compensate for over sampling, the weighting process included additional benchmarks. These differences in the sample design for 2010 and 2006 should be considered when comparing results.

42 The voluntary work estimates for 2010 exclude those persons who were compelled to do voluntary work because of employment or study commitments, for example, work for the dole. They therefore differ from the time series voluntary work estimates presented in table 1 of *General Social Survey: Summary Results, Australia, 2010* (cat. no. 4159.0) which, for time series comparison with 2002, do not exclude these populations and therefore have a higher rate of 'voluntary involvement' results. For more information about changes over time in volunteer estimation and methodology, see the Appendix in *Voluntary Work, Australia, 2006* (cat. no. 4441.0).

43 The method used to collect information on the nature of voluntary work undertaken changed in the 2010 survey, affecting comparability with 2006 data. In 2010, respondents were asked to provide, in aggregate, information about their voluntary work for all the organisations they had volunteered for, whereas in the 2006 survey the corresponding information was collected individually for up to three organisations the volunteer had done work for. This difference does not affect volunteering rates and will only affect comparison with 2006 data on the types of organisations volunteered for, and frequency of voluntary work undertaken.

44 A full list of the data items from the 2010 GSS will be contained in the *General Social Survey: User Guide* (cat. no. 4159.0.55.002). The data item list contains information on the changes in content between the 2006 and 2010 collections. For published results from the 2006 GSS, refer to *General Social Survey: Summary Results, Australia, 2006* (cat. no. 4159.0).

GSS PRODUCTS AND SERVICES

45 Below is information describing the range of data to be made available from the 2010 GSS, both in published form and on request. Products available on the ABS web site <www.abs.gov.au> are indicated accordingly.

EXPLANATORY NOTES *continued*

*Voluntary Work, Australia,
2010 Data Cubes*

46 The tables released in this product are in spreadsheet format, and are available on the ABS web site (cat. no. 4441.0). Estimates, proportions and the related RSEs are presented for each publication table.

Microdata

47 For users who wish to undertake more detailed analysis of the survey data, including the detailed voluntary work information, microdata from the 2010 GSS will be released in the form of two confidentialised unit record files (CURFs), *Microdata: General Social Survey, CURF, Australia, 2010* (cat. no. 4159.0.30.003). The expanded CURF will contain more detail than the basic CURF and will only be available via the Remote Access Data Laboratory (RADL), which is a secure Internet-based data query service. The basic CURF will be available via CD ROM or RADL. Technical information describing the content and use of the basic and expanded GSS CURFs will be available within the GSS User Guide.

*General Social Survey: User
Guide 2010*

48 The GSS User Guide will be released in conjunction with the CURF. It provides detailed information about the survey content, methodology and data interpretation. It also contains the list of GSS data items, survey questions and prompt cards.

49 Up-to-date information on the ABS RADL service, including information on pricing, 'Applications & Undertakings', and a training manual outlining obligations and responsibilities when accessing ABS microdata, is available on the ABS web site <www.abs.gov.au>. Those wishing to access the 2010 GSS microdata should refer to the ABS Website <<http://www.abs.gov.au>> (see Services, ABS Microdata) and read the Microdata Entry Page, and other linked information, before downloading the appropriate Guide, Application, and Undertaking forms and applying for access. University clients should refer to the ABS web site <<http://www.abs.gov.au>> (see Services, Services for Universities). The GSS basic and expanded CURFs can be accessed by universities participating in the ABS/Universities Australia Agreement for research and teaching purposes.

Data available on request

50 Special tabulations of GSS data are available on request and for a fee. Subject to confidentiality and sampling variability constraints, tabulations can be produced from the survey incorporating data items, populations and geographic areas selected to meet individual requirements. These can be provided in printed or electronic form. Please refer to the contact details noted at the front of this publication.

RELATED PUBLICATIONS

51 Current publications and other products released by the ABS are available on the ABS web site <www.abs.gov.au>. ABS publications which may be of interest are:

- *Aspects of Social Capital, Australia, 2006* (cat. no. 4911.0)
- *Attendance at Selected Cultural Venues and Events, Australia, 2009–10* (cat. no. 4114.0)
- *Australian National Accounts: Non-profit Institutions Satellite Account, 2006–07* (cat. no. 5256.0)
- *General Social Survey: Summary Results, Australia, 2010* (cat. no. 4159.0)
- *How Australians Use Their Time, 2006* (cat. no. 4153.0)
- *Involvement in Organised Sport and Physical Activity, Australia, Apr 2010* (cat. no. 6285.0)
- *Measures of Australia's Progress: Summary Indicators, 2011* (cat. no. 1370.0.55.001)

ABBREVIATIONS

ABS Australian Bureau of Statistics
ACT Australian Capital Territory
Aust. Australia
CAI computer assisted interviewing
CURF confidentialised unit record file

EXPLANATORY NOTES *continued*

ERP	estimated resident population
GSS	General Social Survey
nfd	not further defined
no.	number
NSW	New South Wales
NT	Northern Territory
PAL	primary approach letter
Qld	Queensland
RADL	Remote Access Data Laboratory
RSE	relative standard error
SA	South Australia
SE	standard error
Tas.	Tasmania
Vic.	Victoria
WA	Western Australia

GLOSSARY

Age	The age of persons on their last birthday.
Balance of state	'Capital city' refers to the capital city statistical division in each state and the Northern Territory, and all of the Australian Capital Territory. The balance of the state forms the second category. In the Northern Territory, for this survey, the balance of territory refers mainly to urban areas.
Child	When considered in terms of family relationship and family composition coding, a child is defined as a person of any age who is natural, adopted, step or foster son or daughter of a couple or lone parent, usually resident in the same household, and who does not have a child or partner of his/her own usually resident in the same household.
Couple	Two people in a registered or de-facto marriage, who usually live in the same household.
Dependent child/Dependant	All persons aged under 15 years, and people aged 15–24 years who are full-time students, have a parent in the household and do not have a partner or child of their own in the household.
Disability or long-term health condition	<p>A disability or long-term health condition exists if a limitation, restriction, impairment, disease or disorder, had lasted, or was likely to last for at least six months, and which restricted everyday activities.</p> <p>It is classified by whether or not a person has a specific limitation or restriction. Specific limitation or restriction is further classified by whether the limitation or restriction is a limitation in core activities or a schooling/employment restriction only.</p> <p>There are four levels of core activity limitation (profound, severe, moderate, and mild) which are based on whether a person needs help, has difficulty, or uses aids or equipment with any of the core activities (self care, mobility or communication). A person's overall level of core activity limitation is determined by their highest level of limitation in these activities.</p> <p>The four levels are:</p> <ul style="list-style-type: none"> ■ profound – always needs help/supervision with core activities ■ severe – does not always need help with core activities ■ moderate – has difficulty with core activities ■ mild – uses aids to assist with core activities. <p>Persons are classified as having only a schooling/employment restriction if they have no core activity limitation and are aged 18 to 20 years and have difficulties with education, or are less than 65 years and have difficulties with employment.</p>
Equivalised gross weekly household income	Gross household income adjusted using an equivalence scale. For a lone person household it is equal to gross household income. For a household comprising more than one person, it is an indicator of the gross household income that would need to be received by a lone person household to enjoy the same level of economic well-being as the household in question. For further information, see Appendix 2 in <i>General Social Survey: Summary Results, Australia, 2010</i> (cat. no. 4159.0).
Equivalised gross weekly household income quintiles	These are groupings of 20% of the total population when ranked in ascending order according to equivalised gross household income. The population used for this purpose includes all persons living in private dwellings including children and other persons under the age of 18 years. As the scope of this publication is restricted to only those persons aged 18 years and over, the distribution of this smaller population across the quintiles is not necessarily the same as it is for persons of all ages, i.e. the percentage of persons aged 18 years and over in each of these quintiles may be larger or smaller than 20%. For further information, see Appendix 2 in <i>General Social Survey: Summary Results, Australia, 2010</i> (cat. no. 4159.0).

GLOSSARY *continued*

Expenses	Volunteers were asked for any expenses related to their voluntary work in the last 12 months. They were also asked whether reimbursement was available for expenses they had, irrespective of whether the volunteer chose to accept this reimbursement or not. Reimbursement could be either full or partial.
Family	Two or more persons, one of whom is at least 15 years of age, who are related by blood, marriage (registered or de facto), adoption, step or fostering, and who are usually resident in the same household. The basis of a family is formed by identifying the presence of a couple relationship, lone parent-child relationship or other blood relationship. Some households will, therefore, contain more than one family.
Labour force status	Refers to the situation of respondents in relation to the labour force at the time of the survey. Categories are: <ul style="list-style-type: none">■ employed – had a job or business, or undertook work without pay in a family business, in the week prior to the survey, including being absent from a job that they had:<ul style="list-style-type: none">■ full-time – persons who usually work 35 or more hours a week;■ part-time – persons who usually work at least one hour, but less than 35 hours a week;■ unemployed – not employed, but has been actively seeking employment in the previous four weeks, and, if had found a job, would have been available to start work in the previous week;■ not in the labour force:<ul style="list-style-type: none">■ retired from work – persons aged 45 years or over who were no longer working and did not intend to work in the future;■ other – other persons who were neither employed nor unemployed; such persons may have never worked and never intend to work, be persons keeping house (unpaid), voluntarily inactive or permanently unable to work.
Main source of household income	The source of income from which the most positive income for the household is received. If total income is nil or negative the main source is undefined. The household's main source of income comes from: <ul style="list-style-type: none">■ employee income – cash income received as an employee, i.e. person who works for a public or private employer and receives remuneration in wages or salary, or is paid a retainer fee by his/her employer and works on a commission basis, or works for an employer for tips, piece rates of payment in kind; or, is a person who operates his or her own incorporated enterprise with or without hiring employees■ unincorporated business income – the profit or loss from own unincorporated enterprise in the previous financial year. Profit or loss consists of the value of the gross output of the enterprise after the deduction of operating expenses (including depreciation). Losses occur when operating expenses are greater than gross receipts and are treated as negative income■ government cash pensions and allowances – regular payments from government to persons under social security and related government programs. Included are pensions and allowances received by aged, disabled, unemployed and sick persons, families and children, veterans or their survivors, and study allowances for students■ other sources of household income – income received from sources such as superannuation and annuity funds, property, interest or dividends, child support, and workers' compensation.
Non-dependent child/ren	All persons aged 15 years or over (except those aged 15–24 years who are full-time students) who have a parent in the household and do not have a partner or child of their own in the household.

GLOSSARY *continued*

Non-school qualifications	Non-school qualifications are awarded for educational attainments other than those of pre-primary, primary or secondary education. They include qualifications at the Post graduate degree level, Master degree level, Graduate diploma and Graduate certificate level, Bachelor degree level, Advanced diploma and Diploma level, and Certificates I, II, III and IV levels. Non-school qualifications may be attained concurrently with school qualifications.
Occupation	An occupation is a collection of jobs that are sufficiently similar in their title and tasks, skill level and skill specialisation which are grouped together for the purposes of classification. In this domain, occupation is classified according to the <i>Australian and New Zealand Standard Classification of Occupations (ANZSCO), 2006</i> (cat. no. 1220.0).
Organisation or group	An organisation or group is any body with a formal structure. It may be as large as a national charity or as small as a local book club. Purely ad hoc, informal and temporary gatherings of people do not constitute an organisation.
Overall life satisfaction	Overall life satisfaction is a summary measure of subjective well-being against a scale ranging from delighted to terrible. It measures a person's perceived level of life satisfaction in general and doesn't take into account specific illnesses or problems the person may have.
Remoteness areas	Broad geographical regions which share common characteristics of remoteness based on the Remoteness Structure of the ABS's <i>Australian Standard Geographical Classification (ASGC)</i> . In this publication unless otherwise indicated the categories Major Cities of Australia and Inner Regional Australia from the Remoteness Structure are presented along with a residual category labelled Other Areas. As the GSS did not cover very remote areas of Australia, 'Other areas' encompasses most of Outer Regional Australia, part of Remote Australia and only a small proportion of Very Remote Australia.
Socio-economic status of area	Determined by using the Index of Relative Socio-economic Disadvantage, which is one of the five Socio-economic Indexes for Areas (SEIFA) compiled by the ABS following each population census. Each of the indexes summarises different aspects of the socio-economic status of the people living in those areas; the Index of Relative Socio-Economic Disadvantage includes attributes such as low income, low educational attainment, high unemployment and jobs in relatively unskilled occupations. The index refers to population of the area (the Census Collector's District) in which a person lives, not to the socio-economic situation of the particular individual. The index used in this publication was compiled following the 2006 Census. For more information see <i>Information Paper: Census of Population and Housing, 2006 – Socio-economic Indexes for Areas, Australia</i> (cat. no. 2039.0).
Self assessed health status	The selected person's general assessment of their own health, against a five point scale from excellent through to poor.
Trust	<p>To ascertain people's feelings of trust in others, and in some major institutions, they were asked how strongly they agreed or disagreed with the following statements, giving a rating on a 5-point scale:</p> <ul style="list-style-type: none">■ That most people can be trusted?■ That your doctor can be trusted?■ That hospitals can be trusted?■ That police in your local area can be trusted?■ That police outside your local area can be trusted? <p>The response categories in the five point scale were: 'strongly agree', 'somewhat agree', 'neither agree nor disagree', 'somewhat disagree' and 'strongly disagree'.</p> <p>The phrase 'most people' is based on the respondent's interpretation – there is no specific definition. The idea is whether people can go about their affairs confidently, expecting that others will generally deal with them and act in the way normally expected in our society.</p>

GLOSSARY *continued*

Type of voluntary work organisation

Each organisation or group for which a volunteer worked. Volunteers were asked to identify which category their organisation should fall into. They may have worked for different types of organisations. Some categories of organisation include multiple descriptions (e.g. Law/justice/political). However, an organisation did not need to fall into all of these descriptions to be included in the corresponding category. If an organisation fell into more than one category, respondents were asked for the primary focus of the organisation.

The categories are:

Animal welfare

Organisations promoting and providing services in animal protection. Includes organisations such as the Royal Society for the Prevention of Cruelty to Animals (RSPCA) and the Wildlife Information and Rescue Service (WIRES).

Arts/heritage

Involvement in the arts component refers to the production of the arts in a way that provides a service for others, as distinct from small hobby and interest groups associated with craft, art and literature. These were included under 'Other recreation interest', as they are primarily for the enjoyment/consumption of members and not for providing a service to others. Examples of arts/heritage organisations include performing arts groups, public radio and television, libraries, museums and galleries, historical associations, festivals. Also included as heritage organisations are zoos and botanical gardens.

Business/professional/union

Organisations promoting, regulating and safeguarding business, professional and labour interests, including industry standards.

Welfare/community

Organisations and institutions providing human and social services to the general community and specific target population groups. Included are organisations whose work is for the wider social benefit of the general community without the provision of direct services, such as Apex and Rotary. Other organisations included cover those giving material assistance, personal care and advice, such as Lifeline, the Smith Family, Brotherhood of St Laurence, Legacy, Royal Blind Societies, Wesley Mission, Meals on Wheels. Further examples include ethnic welfare groups, marriage guidance, information and referral services, community transport, community centres, accommodation referral and advice, homes and shelters. Nursing homes and child care centres are included in this category.

Education and training

Organisations and activities administering, providing, promoting, conducting, supporting and servicing education and training. Examples include preschools and preschool committees, schools, school boards, parent/community school support organisations, technical colleges and universities, and student representative councils.

Parenting, children and youth

Organisations and activities administering, providing, promoting, conducting, supporting and servicing effective parenting and child and youth development. Included are parent training and mutual support and development groups; play groups; scouts, guides and similar organisations; Police Citizens Youth clubs; Outward Bound, the Duke of Edinburgh Award Scheme and other such organised programs. Youth groups with specific interests are categorised to other appropriate categories, for example youth choirs, dancing performance groups and circuses to Arts/heritage, and youth sports groups to Sport and physical recreation.

GLOSSARY *continued*

Type of voluntary work organisation *continued*

Emergency services

Refers to those emergency services involved in protection against fire and flood, search and rescue and disaster relief (not including emergency medical services). While emergency rescue may involve medical attention the overall aim is search and rescue. Similarly, while disaster relief can include a range of services (material assistance, accommodation, counselling), the broad focus of the organisation is disaster relief. Included are Red Cross Disaster Recovery Services and Salvation Army Disaster Services. First aid is included under health, not emergency services.

Environment

Organisations promoting, and providing services in, environmental conservation, pollution control and prevention, and environmental education and health. Includes international groups such as Greenpeace; organisations such as the Australian Conservation Foundation and Landcare and riparian management groups. Also included are organised activity campaigns, such as tree planting and Clean Up Australia Day.

International aid/development

This refers to the focus of the organisation's activity rather than its origins. Such an organisation promotes greater inter-cultural understanding between people of different countries and historical backgrounds, may provide relief during emergencies, or promote development and welfare abroad e.g. exchange/friendship/cultural programs, development assistance associations, international disaster and relief organisations. Ethnic and Ethnic/Australian friendship clubs are included in social and leisure clubs. International human rights and peace organisations are classified to 'Law/justice/political.' This category has been included in 'Other' in this publication.

Health

Organisations engaged in health related activities providing health care, both general and specialised services, medical research foundations and emergency health services, administration of health care services and health support services. Examples include specific health conditions support groups, hospitals and nursing homes, regional health services, Alcoholics Anonymous, eating disorder groups, Family Planning Associations, Royal Flying Doctor Services.

Law/justice/political

Organisations and groups that work to protect and promote human, civil and other rights, or advocate the social and political interests of general or special constituencies, offer legal services and promote public safety (related to the law rather than emergency services). For example, Amnesty International; Australian Consumers Association; the Civil Justice Research Centre; peak organisations and lobby groups such as Councils of Social Service, the peak disability group ACROD and the Federation of Ethnic Communities Councils of Australia; legal aid organisations; political parties. This category has been included in 'Other' in this publication.

Religious

Organisations promoting religious beliefs as their primary focus, administering religious services and rituals. Includes churches, mosques, synagogues, temples, shrines, seminaries, monasteries and religious institutions, as well as smaller groups such as groups for prayer, scripture study and exploring spirituality or theology.

GLOSSARY *continued*

Type of voluntary work organisation <i>continued</i>	<p><i>Sport and physical recreation</i></p> <p>Organisations in both general and specialised fields of sport and physical recreation, such as football, cricket, swimming, orienteering, gliding and motor racing clubs; sports clubs and facilities; indoor and outdoor sport and physical recreational facilities; racing and related sports.</p> <p><i>Other recreation/interest</i></p> <p>Social and leisure clubs, including licensed clubs and gambling groups; recreational parks and gardens; theme and amusement parks. Included are hobby and general interest groups such as bird watchers' groups, book clubs, embroiderers' guilds, gardening clubs, car clubs etc. Ethnic and Ethnic/Australian friendship clubs are included in this category. Groups providing education that does not lead to formal accreditation are also included here, such as public speaking groups, science clubs of various kinds, historical and archeological tour groups and adult education courses, including University of the Third Age (U3A).</p> <p><i>Other</i></p> <p>Organisations not elsewhere classified. In some tables and graphs, some of the above organisational groups may also have been included in this category due to small numbers of responses. This is indicated by a footnote.</p>
Voluntary work	<p>The provision of unpaid help willingly undertaken in the form of time, service or skills, to an organisation or group, excluding work done overseas.</p> <p>Some forms of unpaid work, such as student placements or work under a Community Service Order, that were not strictly voluntary have been excluded.</p>
Volunteer	<p>A volunteer is someone who willingly gave unpaid help, in the form of time, service or skills, to or through an organisation or group. The reference period was the 12 months prior to the survey. Voluntary work done overseas is out of scope for this survey. The reimbursement of expenses in full or part (e.g. token payments) or small gifts (e.g. sports club T-shirts or caps) was not regarded as payment of salary, and people who received these were still included as voluntary workers. However, people who received payment in kind for the work they did (e.g. receiving farm produce as payment for work done on a farm, rather than cash) were not included as volunteers. From the 2006 General Social Survey, in consultation with the peak body for volunteer organisations, the 'willingly undertaken' part of the definition was refined by the exclusion of an involvement with an organisation that, while recognised as unpaid community work, was not strictly voluntary or would not normally be seen as voluntary work: the Work for the Dole Program or Community Work under Mutual Obligation; work experience/part of an unpaid work trial; work under a Community Service Order; a student placement; or emergency work during an industrial dispute.</p>
Volunteer rate	<p>For any group, the number of volunteers in that group expressed as a percentage of total population in that group.</p>

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